#### PHALGUNA RAO BAMMIDI

Software Development Engineer in Test (SDET)

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## **Summary:**

• **Automation Tester** with 10+ years of exposure to Defining, Designing, Developing and Delivering enterprise level test automation

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- An **Software Development Engineer in Test (SDET)** with expertise in a range of testing areas, including test automation, functional and non-functional testing (such as security and performance testing), database testing, backend API testing, mobile testing, and DevOps.
- Demonstrated proficiency in **managing multiple automation projects** on different automation tools. Be able to oversee the entire automation process, from initiating and planning to executing, controlling, and reporting.
- Demonstrated the capability to establish and **oversee a Testing Center of Excellence (TCoE)** and build a vibrant QA community. Developed innovative and efficient testing solutions, automation solutions, and automation frameworks that can help accelerate delivery.
- Worked closely with the management team to develop a **long-term automation strategy** that aligns with the organization's goals and objectives. This includes creating a roadmap for automation, selecting appropriate tools and frameworks, and defining the overall approach to automation.

#### **Technical Skill Set:**

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Testing	Web UI	Java, Selenium WebDriver, Cucumber BDD, Microfocus UFT, TestNg, JUnit, Playwright	
	API	Java, RestAssured, HttpClient, Postman, Swagger	
	Database	Java, SQL, Apache DRUID, MySQL, Oracle DB	
	MQ	Java, JMS, IBM MQ, Active MQ, Kafka	
	Mobile	Java, Appium, Perfecto, Selenium, Android Studio	
	Performance	Apache JMeter, Blazemeter	
	Chaos/SRE	DBS Wreckon, RestAssured, Java	
	Frameworks	Behavior Driven, Page Object Model, Keyword Driven, Hybrid, Data Driven	
	Design Patterns	Builder, Singleton, Modular	
	Reporting	Extent Reports, Allure Reports, Custom Reports, Apache POI, iTextPDF	
Development	Backend	Java, J2EE, Springboot, JPA	
	Frontend	HTML, CSS, Angular, Node	
	CI/CD	GIT, Jenkins, Team City, Maven, Gradle, Urban Code Deploy, Nexus, JFrog	
	Cloud	Pivotal Cloud Foundry (PCF), Microsoft AZURE	
Project Delivery	Scrum/Kanban	Jira, Planning Poker, Confluence, IBM RTC	
	Test Management	JIRA, XRay, Microfocus ALM, Zephyr	
	Team Management	User Story Estimation, Business Analysis, MIS Reporting, Defect Triage,	
		Resource Management	

## **Domain Skill Set:**

Citi Bank N.A.	Wells Fargo N.A.	DBS Bank, Singapore	Morgan Stanley, N.A.
Retail Banking	Wholesale Banking	Legal, Compliance, Audit	Wealth Management
RPL Cards	Online Check Deposits	Name Screening	FA/CSA Onboarding
Retail Credit, Debit Cards	MICR, ACH Payments	Transaction Screening	
	Global Money		
	Transfers		

# **Professional Experience:**

# DBS Bank, Singapore – Contract (A-IT Software Pvt Ltd) Lead SDET

January 2024 - till date

Project Name: Customer Regional Unified Intelligence Surveillance Enterprise (CRUISE)

Technology Configurations: Selenium, Java, BDD, Cucumber, Gherkin, MySQL, DRUID, Maven and Git

Description: CRUISE is a transaction case management engine which grabs alerts from Actimize.

Responsibilities carried:

Leading Test Automation activities for UI and API

- Leading Performance & Rollback Testing activities
- Banking Domain: Worked in Legal, Compliance, Audit platform of DBS Bank, Singapore.

Project Name: Release Test Manager (RTM)

Technology Configurations: Java, Springboot, JPA, Angular

Description: It's an application to plan Release Test Approaches and Testing Sign Off activities

Responsibilities carried:

- Planned and implemented the architecture
- Created Database ER diagrams
- Carrying Backend and Frontend Web Development activities
- Developed JWT Authentication, Password Reset, Access Matrix, StanfordNLP integrations
- Banking Domain: Worked in Legal, Compliance, Audit platform of DBS Bank, Singapore.

Project Name: Data Emulators – Service Virtualization Technology Configurations: Java, Springboot, JPA

Description: These are set of application to generate and mock test data.

Responsibilities carried:

- Leading Backend Web Development activities
- Banking Domain: Worked in Legal, Compliance, Audit platform of DBS Bank, Singapore.

Project Name: SRE & QA Dashboard (SQUAD)

Technology Configurations: Java, Springboot, JPA, Angular

Description: It's a dashboard to track testing metrics from different applications starting from JIRA, Jenkins and Sonar. Responsibilities carried:

- Leading Backend Web Development activities
- Banking Domain: Worked in Legal, Compliance, Audit platform of DBS Bank, Singapore.

# Worldwide Express, Dallas, TX, USA - Contract (Springshine Consulting) Lead SDET

June 2023 - Oct 2023

#### **Responsibilities carried:**

- Managed a team of 12 with 4 from onshore and 8 from offshore
- Worked on both API and UI automation for a huge backlog of manual test cases
- Used RestAssured, Java with TestNg for API automation
- Used Playwright with Java for UI Automation
- Performed GIT code reviews and PR approvals for other team members
- Leading user story estimations, business requirement mapping in Scrum Calls
- Domain: Worked in Payments & Invoices domain of Worldwide Express, Texas

# Morgan Stanley, New York, NY, USA - Contract (Springshine Consulting) Lead SDET

Mar 2023 - June 2023

#### **Responsibilities carried:**

- Leading Test Automation framework installations and implementations for multiple projects in Wealth Management
- Overseeing the implementation and execution of automated tests, ensuring that they are reliable, maintainable, and scalable. Evaluating and improving the automation process, keeping up-to-date with the latest automation tools and technologies to optimize the testing process.
- Working with Testing Center of Excellence (TCoE) at organization level to implement best practices across multiple levels of test automation
- Closely working with Development Leads and Scrum Masters for better TOIL Saving with dynamic automation test strategy
- Performed GIT code reviews and PR approvals for other team members
- Leading user story estimations, business requirement mapping in Scrum Calls
- Banking Domain: Worked in Wealth Management domain of Morgan Stanley, NA

# Wells Fargo, Hyderabad, India – Full Time SDET

June 2021 - Dec 2022

Project Name: Global Money Transfer Systems (GMTS)

Technology Configurations: Java, SpringBoot, JMS, Selenium WebDriver, BDD, Cucumber, Gherkin, Gradle and Git Description: GMTS is core payments system for cross-border payments Responsibilities carried:

- Determined appropriate testing methods to ensure the developed product meets requirements and design specifications
- Reviewed all test assets related to the project to ensure completeness and quality
- Responsible for testing across multiple phases (SIT, JIT, Regression) and leading peer reviews for test assets
- Mandated adherence to SDLC and testing processes, linking test plans to scenarios and cases, and creating testing deliverables as needed
- Created MQ automation framework which handles payment messages processing with JMS, IBM MQ
- Implemented existing UI Automation framework that is based on Selenium WebDriver, Cucumber, BDD, Java
- Created multiple payment parsers to parse XML, JSON, TXT and DAT payment files
- Supported back-end development activities using Java, SpringBoot, JPA
- Supported front-end development activities using ReactJs
- Performed GIT code reviews and PR approvals for other team members
- Acted as a shadow Scrum Master and exposed to Kanban Agile Model
- Supported a payment application development with 5 micro services using Java SpringBoot, JPA
- Banking Domain: Worked in Payments domain of Wells Fargo, NA
- Carried out BlazeMeter onboarding and integration activities

# DBS Bank, Hyderabad, India – Full Time SDET

January 2019 - June 2021

Project Name: Customer Regional Unified Intelligence Surveillance Enterprise (CRUISE)

Technology Configurations: Windows 10, Selenium, Java, BDD, Cucumber, Gherkin, MySQL, DRUID, Maven and Git Description: CRUISE is a transaction case management engine which grabs alerts from Actimize. Responsibilities carried:

- Automation testing with intensive Experienced in Selenium, BDD, Java, jUnit, Maven and Git
- Database testing with SQL,XML, JSON parsing, Maria DB
- Experienced in NoSQL Database testing with Apache DRUID, GraphQL with exposure to Postgress
- REST API testing with Postman, Swagger
- Experienced in authoring **Cucumber** feature files in **Gherkin** language
- Habituated to rapid Agile Delivery of business with hands on JIRA, Octane, Jenkins
- Integrated Jira and Zephyr for all test management activities
- Handled end-to-end STLC for functional, database and API testing
- Worked extensively on MySQL, Maria DB and Apache DRUID, Graph databases
- Acted as a **shadow Scrum Master** and delivered 3 sprints
- Contributed to development of in-house automation framework
- Developed a QA Dashboard with Java Spring Boot, Angular
- Migrated existing test scenarios to in-house framework implemented with BDD, Cucumber and jUnit
- Delivered 10 major releases comprises of more than 150 user stories in 50 sprints.
- Authored Cucumber feature files in Gherkin language
- Performed code commits to **Git** with **BitBucket** repository
- Banking Domain: Worked in Legal, Compliance, Audit platform of DBS Bank, Singapore.

# Wells Fargo, Hyderabad, India – Full Time Senior QA Specialist

January 2017 - January 2019

Project Name 1: CEO Portal ACH Payments

Technology Configurations: Windows 10, Selenium, Cucumber BDD, Java, TestNG, Maven and SVN Description: Commercial Electronic Office (CEO) is a commercial banking portal of Wells Fargo. Responsibilities carried:

- Automation testing with hands on Experienced in Selenium Web Driver, Cucumber BDD, Java, TestNG, Maven and SVN
- Automation testing with hands on Experienced in HP UFT 14.0, VB Scripting, MS Excel and HP ALM 12.53
- Experienced in Responsive Automation Testing with Perfecto, RubyMine and Galen
- Worked on **IBM RIT** tool to execute Web Services test scripts
- Hands on Experienced in handling Microsoft Excel macros
- Converted all the existing manual CRs to automation scripts using Selenium Web Driver
- Created an Excel Utility to handle execution flow of the automation scripts
- Implemented CBT Framework (in-house) for the project
- Created automation scripts for existing smoke suite using Selenium Web Driver
- Created automation test data sheets
- Created SVN repository for new project and performed code commit
- Banking Domain: Worked in Wholesale Banking platform of Wells Fargo Bank, N.A.

Project Name 2: CEO Desktop Deposit Redesign

Description: It is a check deposit application used by Wells Fargo clients

Role: Automation Tester

Technology Configurations: Windows 10, HP UFT 12.52, Perfecto, VBScript and MS Excel Responsibilities carried:

- Supported both Mobile and Desktop versions of the Application
- Performed Responsive Web Design Testing in black box testing methodology
- Overhauled the regression automation suit using HP UFT 12.52

• Incorporated Image Injection concept in Mobile Automation with Perfecto Mobile

Project Name 3: CEO Transaction Search

Description: Statement storage portal used by Wells Fargo clients

Role: Automation Tester

Technology Configurations: Windows 10, HP UFT12.53, VBScript and MS Excel

Responsibilities carried:

• Worked on GAF Framework (in-house)

- Developed UFT automation scripts for 2 sprints and placed them in HP ALM 12.53
- Reviewed UFT scripts code for 7 sprints written by vendors

Project Name 4: Secure Document Delivery

Description: A portal to share important documents between bank and clients

Role: Manual Test Lead Responsibilities carried:

- Lead a team of 5 members
- Performed SIT, UAT and ProdFix testing
- Wrote Test Scripts for Responsive Testing in **HP ALM 12.52**
- Conducted Test Script Walkthroughs with Business and Development teams
- Prepared an excel utility for daily status reports fetching
- Prepared QA Sigh Off for production

# Citi Bank, New York, US – Contract (Tech Mahindra Ltd) Software Engineer

June 2014 - December 2016

Project Name 1: Retail Private Label Integrated Desktop

Description: A customer service based application which deals with private label cards of CITI bank.

Responsibilities carried:

- Automation testing with hands on Experienced in HP Unified Functional Tester 12.0, VB Scripting and SQL
- Expert in Agile Testing Methodology with command on IBM RTC tool
- Expert in Functional Testing and Black Box Testing Methodology
- Manual testing with command on HP ALM 12.01 Test Management tool
- Performed User Acceptance Testing in black box testing methodology
- Gave the UAT Estimates to Requirements team
- Wrote Test Plan and Test Scripts
- Attended Test Plan review meetings and Test Script Walkthroughs
- Exposed to the **HP Application Lifecycle Management 12.01** tool for Requirements mapping, Test execution and Defect triggering.
- Prepared UAT Exit criteria report
- Validated the selected scripts in Production environment.
- Banking Domain: Worked in Retail Private Label Cards platform of Citi Bank N.A.

Project Name 2: Sears – Fuel Payment Dispute Initiation

Description: A Dispute resolution flow for the private label cards of CITI bank clients

Role: Software Engineer Responsibilities carried:

- Performed User Acceptance Testing in Agile methodology
- Wrote Test Plan and Test Scripts
- Attended daily stand up calls and sprint calls where I presented the Test Plan and Test Scripts

- Worked on IBM RTC Tool to create tasks and to track the time with burnt down chart
- Worked with **Planning Poker** tool to give the points for Sprint User Stories
- Exposed to the Application Lifecycle Management tool for Test execution and Defect triggering.
- Provided scripts to Ops team to validate the application on Production day
- Raised Incidents for the issues in Production
- Worked on Monetary functionalities like Credit Line Increase and Delinquent Dispute resolution of a bank card.

Project Name 3: IVR OTP Verification flow in RPLID

Description: Interactive Voice Response testing with CISCO IP Phone to validate an OTP in customer mobile

Role: Software Engineer Responsibilities carried:

- Wrote Test Plan and Test Scripts
- Attended Test Plan review meetings and Test Script Walkthroughs
- Worked with Perfecto cloud mobile tool
- Exposed to the Application Lifecycle Management tool for Requirements mapping, Test execution and Defect triggering.

Project Name 4: M2H - Phase IV

Description: An application which brings Patients, Hospitals and Insurance Institutes to a single line of business.

Role: Software Engineer Responsibilities carried:

- Prepared Test Data sheets
- Worked on UAT regression scripts to prepare Automation scripts
- Worked on Hybrid Frame Work
- Worked on HP Unified Functional Tester 12.0 to prepare Application functions
- Worked with VB Scripting and SQL

## **Appreciations:**

- Manager Spotlight Award from Wells Fargo Payments Head in Q4 2022
- Super Rookie Award from DBS MOT Head in Quarter-2 2020
- Best Team Award for Q4 2019 from DBS MOT Head
- Consider it Done Award from DBS MOT LCSA Business Head in Quarter-2 2019
- Best Learner Award from DBS L&D in Q1 2019
- Appreciations from Wells Fargo Senior Management
- Best Team Award for Quarter-3 2015
- Pat on Back (TechM highest award for an ELTP)
- Appreciations from CITI Bank Clients
- Appreciations from Tech Mahindra Senior Management

Graduation: Bachelor of Technology (Mechanical) with 8.43 CGPA from RGUKT (IIIT Nuzvid), India.

## **Certifications:**

- Microsoft Azure Fundamentals (AZ-900) Cloud Certification
- ISTQB Foundation Level, Cert-No: ITB-CTFL 0091516 from Indian Testing Board.
- Completed SQL, GIT Version Control, HTML Essentials Certifications from LinkedIn, Lynda.com
- Completed Scrum Master & Product Owner course from Pluralsight.com

# **Papers Submitted:**

- Submitted a White Paper titled 'Mind Maps and Story Boards: A Modern approach to Requirements Gathering' in Step-IN Forum.
- Submitted a paper on "Responsive Web Design Testing" in Wells Fargo Internal Forum.
- Submitted a paper titled "Automating Mobile Check Scanning with HP UFT and Perfecto Mobile" in Wells Fargo Internal Forum.

## **Social Interactions:**

- Member of **International Toastmasters**
- Portfolio: <a href="https://phalgunab.github.io/home/">https://phalgunab.github.io/home/</a>
- GIT Repository: <a href="https://github.com/Phalgunab/">https://github.com/Phalgunab/</a>
- WordPress Page: <a href="https://phalgunawritings.wordpress.com">https://phalgunawritings.wordpress.com</a>