

**PAUL PHAM**  
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## **EDUCATION**

**University of Minnesota Duluth**  
*Bachelor of Arts Major: Criminology*

Oct. 2026

## **RELEVANT COURSEWORK**

*Sociology of Criminal Law, Criminological Theory, Race and Ethnic Relations*

## **EXPERIENCE**

**Server & Host (Fluent in Vietnamese)**  
Phoeholic

Mar. 2021 - Present  
Duluth, MN

- **Provide Excellent Customer Service:** Takes orders efficiently while addressing any special dietary requests or preferences.
- **Self-Sufficient:** Serve meals and beverages in a timely and accurate manner, ensuring customer satisfaction.
- **Able to Multitask:** Handle several tables simultaneously during high-volume shifts, ensuring each guest receives quality attention.
- **Collaborates with Kitchen Staff:** Work closely with kitchen staff to communicate and manage any customer concerns or modifications to their meals.
- **Able to Manage Reservations:** Handle phone and in-person reservations using a booking system to ensure table availability and minimize wait times.
- **Able to Maintain a Waitlist:** Track guest arrivals, seating, and waiting times to manage restaurant flow effectively during peak hours.

Both positions emphasize teamwork, and efficiency

**Wheeled Vehicle Mechanic (MOS: 91B) (Rank: Sergeant/E-5)**  
Army National Guard 134<sup>th</sup> Brigade Support Battalion, Delta Company

01. 2019 - Present  
Chisholm, MN

- **Maintenance on Missions:** Provide both vehicle maintenance pre checks for a fleet of HMMWV's and handled live ammunition and firearms while providing support to the local law enforcement during riots at Brooklyn Center, MN (2021).
- **Conducts Inspections on Military Equipment:** Performs monthly, and annual mandatory vehicle diagnostics with a team to troubleshoot and repair systems on various wheeled vehicles like the HMMWV, JLTV, LMTV and more.
- **Self-Sufficient:** Performed numerous successful inspections on said vehicles with no supervision.
- **Able to Teach Others:** Educated Soldiers on hazardous materials and personal protective equipment.
- **Academic Overachiever:** Received Army Achievement Medal for excellent performance at MOS School in Fort Lee, Virginia for scoring 100% on all mechanics tests, hands-on and on paper, throughout the 14 week duration of the course.
- **Physical Overachiever:** Received a Certificate of Achievement for outstanding physical fitness during Basic Combat Training by scoring 313 out of 300 points on the the "Army Physical Fitness Test" at Fort Jackson, South Carolina

## **INVOLVEMENT**

*Marine Corps Junior Reserve Officer Program (High School)*

### **Volunteering**

- Performed numerous different volunteer activities throughout the duration of high school with the MCJROTC Program such as, working sanitation for the Minnesota State Fair picking up trash

### **PT Team Captain**

- Led upwards of forty Cadets at a time in Physical Fitness Training, guiding them to lift weights correctly and how to manage their nutritional needs to either lose weight or gain weight.
- Led the PT Team in training for the fitness portion in competitions against other schools.

### **Orienteering Captain**

- Taught classes to upwards of twenty Cadets on how to familiarize themselves with how to read a compass, identify terrain features, and how to safely navigate through the woods to find the points of interest.