

PAUL PHAM
651-354-5139
Paulpham.2001@gmail.com

EDUCATION

University of Minnesota Duluth
Bachelor of Arts Major: Criminology

Oct. 2026

RELEVANT COURSEWORK

Sociology of Criminal Law, Criminological Theory, Race and Ethnic Relations

EXPERIENCE

Server & Host (Fluent in Vietnamese)
Phởholic

Mar. 2021 - Present
Duluth, MN

- **Provide Excellent Customer Service:** Takes orders efficiently while addressing any special dietary requests or preferences.
- **Self-Sufficient:** Serve meals and beverages in a timely and accurate manner, ensuring customer satisfaction.
- **Able to Multitask:** Handle several tables simultaneously during high-volume shifts, ensuring each guest receives quality attention.
- **Collaborates with Kitchen Staff:** Work closely with kitchen staff to communicate and manage any customer concerns or modifications to their meals.
- **Able to Manage Reservations:** Handle phone and in-person reservations using a booking system to ensure table availability and minimize wait times.
- **Able to Maintain a Waitlist:** Track guest arrivals, seating, and waiting times to manage restaurant flow effectively during peak hours.

Both positions emphasize teamwork, and efficiency

Wheeled Vehicle Mechanic (MOS: 91B) (Rank: Sergeant/E-5)
Army National Guard 134th Brigade Support Battalion, Delta Company

01. 2019 - Present
Chisholm, MN

- **Maintenance on Missions:** Provide both vehicle maintenance pre checks for a fleet of HMMWV's and handled live ammunition and firearms while providing support to the local law enforcement during riots at Brooklyn Center, MN (2021).
- **Conducts Inspections on Military Equipment:** Performs monthly, and annual mandatory vehicle diagnostics with a team to troubleshoot and repair systems on various wheeled vehicles like the HMMWV, JLTV, LMTV and more.
- **Self-Sufficient:** Performed numerous successful inspections on said vehicles with no supervision.
- **Able to Teach Others:** Educated Soldiers on hazardous materials and personal protective equipment.
- **Academic Overachiever:** Received Army Achievement Medal for excellent performance at MOS School in Fort Lee, Virginia for scoring 100% on all mechanics tests, hands-on and on paper, throughout the 14 week duration of the course.
- **Physical Overachiever:** Received a Certificate of Achievement for outstanding physical fitness during Basic Combat Training by scoring 313 out of 300 points on the the "Army Physical Fitness Test" at Fort Jackson, South Carolina

INVOLVEMENT

Marine Corps Junior Reserve Officer Program (High School)

Volunteering

- Performed numerous different volunteer activities throughout the duration of high school with the MCJROTC Program such as, working sanitation for the Minnesota State Fair picking up trash

PT Team Captain

- Led upwards of forty Cadets at a time in Physical Fitness Training, guiding them to lift weights correctly and how to manage their nutritional needs to either lose weight or gain weight.
- Led the PT Team in training for the fitness portion in competitions against other schools.

Orienteering Captain

- Taught classes to upwards of twenty Cadets on how to familiarize themselves with how to read a compass, identify terrain features, and how to safely navigate through the woods to find the points of interest.