

# **BUSINESS NARRATIVE**

## *Handling tasks in a Pharmacy*

### 1) Describe how the business currently operates

The Pharmacy named PSL (Pharmacists Save Life) cooperate with establishments supplying drug materials called Friends of Pharmacist (FOP) then dispense their own medicine. Before publicizing and selling them to customers, Drug administration department (DAD) will check and sign the license if their products meet the standards.

### 2) Describe the data that is involved

PSL has Apothecary ID, Apothecary Name.

FOP has Materials ID, Materials Name.

When PSL and FOP trading, Materials Quantity and Materials Money will be recorded.

DAD will have Checker ID, Checker Name.

Customers will have Customers ID, Name, Age

Trading process will record Medicine Name and Trading Money.

### 3) Describe why it is useful for this organisation to use a database rather than some other application/solution

This organisation should use database instead of other solutions because:

+ It can help manage data better: figure out which medicine people usually need in specific terms will help the pharmacy meet customers' demand.

+ See the data in variety ways which they can observe their business links with other organisations and people.

+ It can illustrate the amount of production and consumption to calculate profits and make up a suitable strategy.

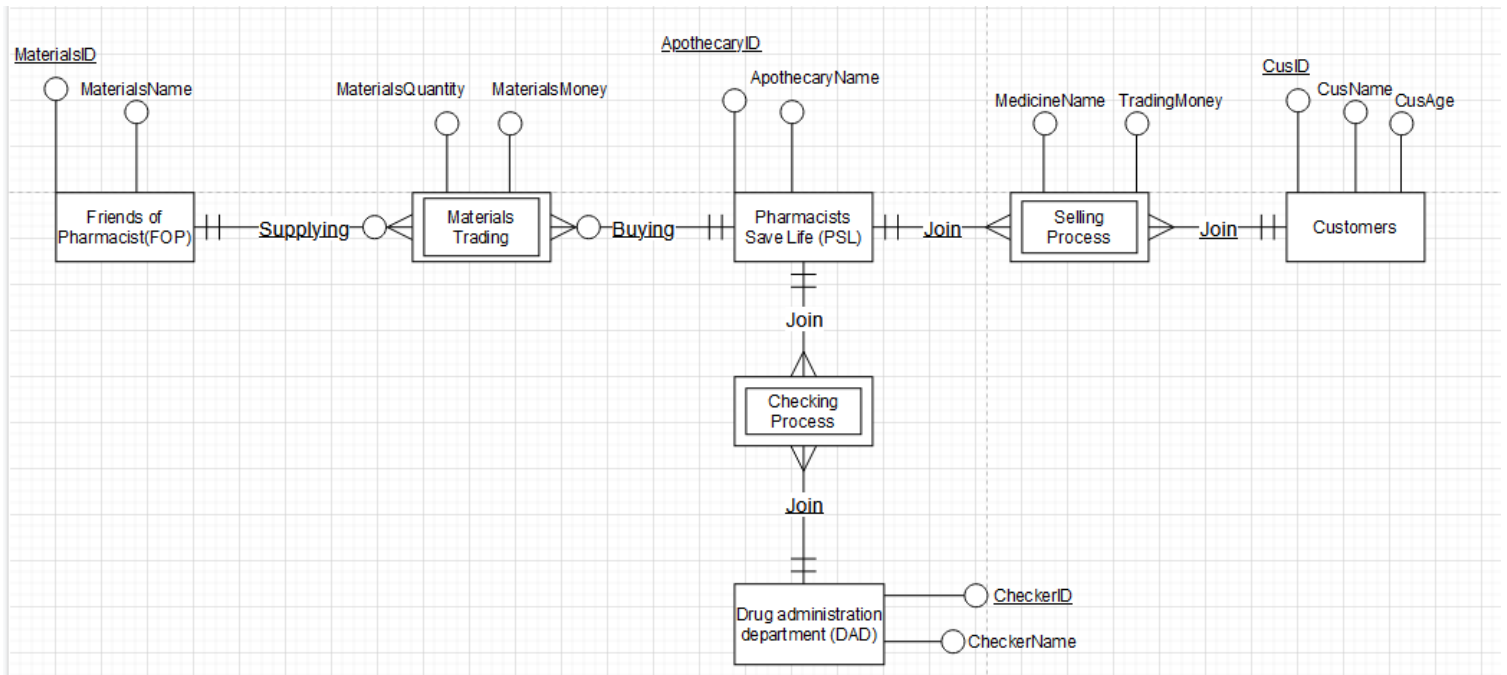
4) Describe the business rules that apply to the data you want to store

- Information security: the information provided by customers and other organizations must be private and not be publiced without agreement.
- Provide purchase history for consumers when they require.
- The data customers provided must be up-to-date, accuracy and clear.

5) Describe the types of queries, reports and/or visualisations that you believe will provide useful outcomes

- Queries types: select, make table, append, update, delete (they can be used to modify the data which changes frequently)
- Reports Types: Internal and External Reports (revenue management), Periodic Reports (understand the situation of the pharmary).
- Visualizations Types: bar chart, line chart, pie chart, etc.(they can provide statistics which help analyzation and orientation for the pharmacy).

# ERD



## Relational Schema

Friends of Pharmacist (FOP) (MaterialsID, MaterialsName)

Primary Key (MaterialsID)

Materials Trading (Materials Quantity, Materials Money, MaterialsID, ApothecaryID)

Primary Key (MaterialsID, ApothecaryID)

Foreign Key (MaterialsID) references Friends of Pharmacist (FOP)

Foreign Key (ApothecaryID) references Pharmacists Save Life (PSL)

Pharmacists Save Life (PSL) (Apothecary ID, Apothecary Name)

Primary Key (ApothecaryID)

Checking Process (Apothecary ID, ChekerID)

Primary Key (ApothecaryID, ChekerID)

Foreign Key (ApothecaryID) references Pharmacists Save Life (PSL)

Foreign Key (ChekerID) references Drug administration department (DAD)

Drug administration department (DAD) (CheckerID, CheckerName)

Primary Key (CheckerID)

Selling Process (MedicineName, TradingMoney, ApothecaryID, CusID)

Primary Key (ApothecaryID, CusID)

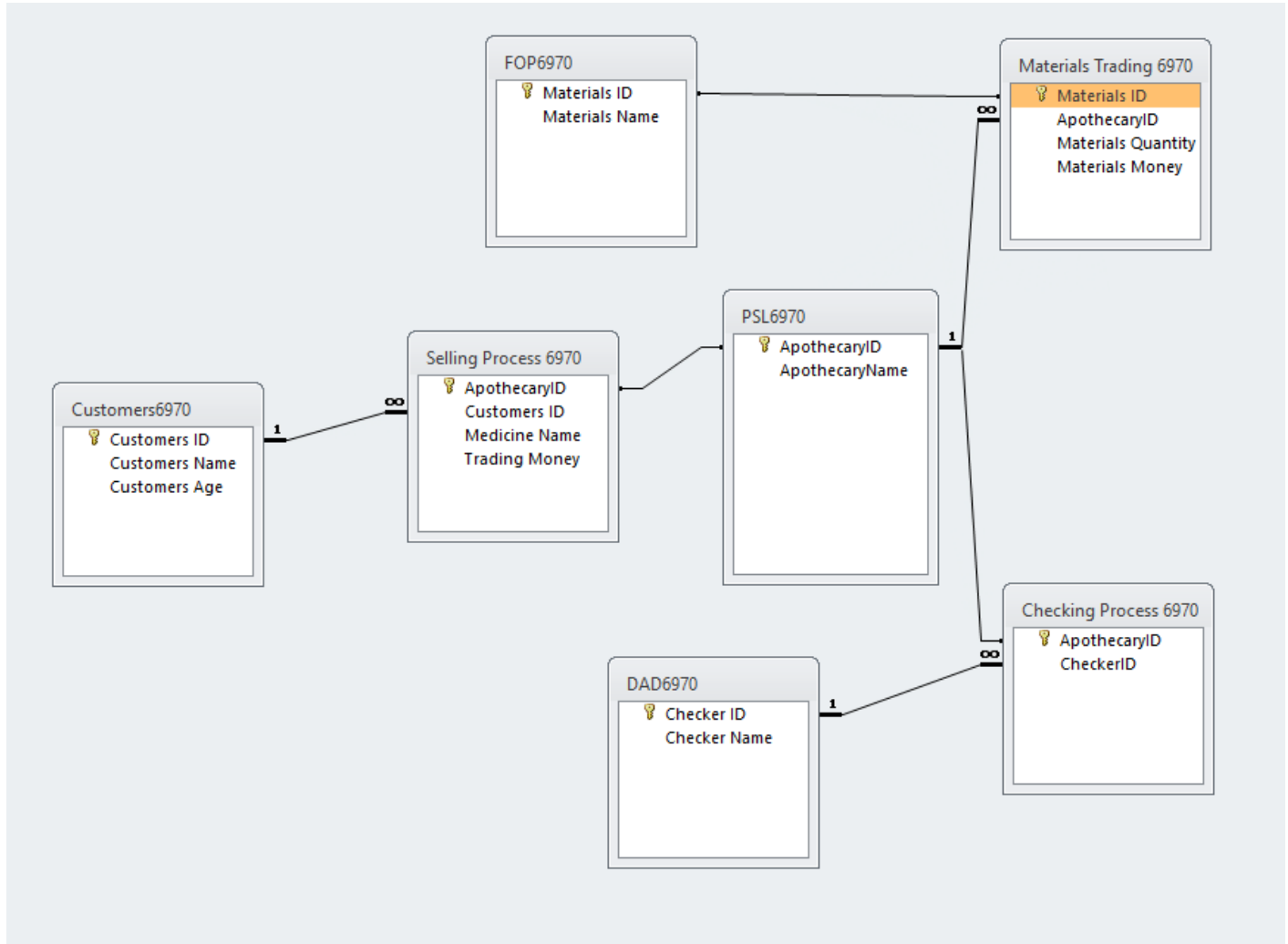
Foreign Key (ApothecaryID) references Pharmacists Save Life (PSL)

Foreign Key (CusID) references Customers

Customers(CusID, CusName, CusAge)

Primary Key (CusID)

## Relational Diagram (MS Access)



## Result set of the simple Queries

FOP6970		Materials Trading 6970		PSL6970		CH	
		Materials ID	Materials Name	Click to Add			
	+	1	Diclofenac				
	+	2	Licorice				
	+	3	Paracetamol				
	+	4	Albendazol				
	+	5	Berberin clorid				
	*						

Materials Trading 6970				
	Materials ID ▾	Apothecaryl ▾	Materials Quantity ▾	Materials Money ▾
	+	1	1357 32 kg	\$61
	+	1	1357 10 kg	\$20
	+	1	1357 45 kg	\$90
	+	3	1357 22 kg	\$44
	+	2	3581 89 kg	\$233
	+	3	3581 14 kg	\$37
	+	4	3581 20 kg	\$52
	+	5	3581 34 kg	\$89
	+	1	4592 23 kg	\$104
	+	4	4592 12 kg	\$54
	+	4	4592 100kg	\$452
	+	5	4592 31 kg	\$140
	+	2	7503 56 kg	\$120
	+	2	7503 21 kg	\$45
	+	4	7503 72 kg	\$154
	+	5	7503 20 kg	\$43
	+	2	103436970 13 kg	\$26
	+	3	103436970 90 kg	\$180
	+	3	103436970 50 kg	\$100
	+	5	103436970 82 kg	\$164
*				

FOP6970 Materials Trading 6970 PSL6970 Checkin			
	ApothecaryID	ApothecaryName	Click to Add
+	1357	Golda Meir	
+	3581	Nguyen Thanh Tung	
+	4592	Tran Thi Oanh	
+	7503	Vladimir Putin	
+	103436970	Pham The Viet	
*			

Checking Process 6970		
	ApothecaryID	CheckerID
+	1357	H78
+	1357	I62
+	1357	J97
+	1357	N23
+	1357	P42
+	3581	H78
+	3581	I62
+	3581	J97
+	3581	N23
+	3581	P42
+	4592	H78
+	4592	I62
+	4592	N23
+	4592	P42
+	7503	H78
+	7503	I62
+	7503	J97
+	7503	N23
+	7503	P42
+	103436970	H78
+	103436970	I62
+	103436970	J97
*		

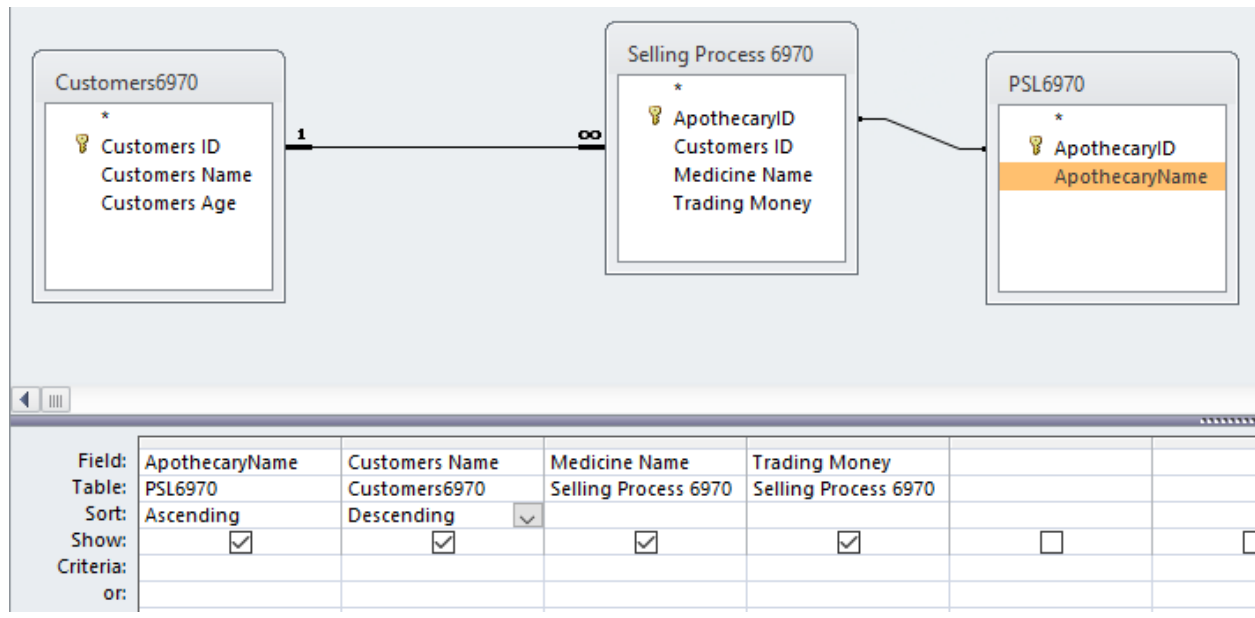
DAD6970 Selling Process 6970 Customers6970			
	Checker ID	Checker Name	Click to Add
+	H78	Holly William	
+	I62	Ibrahim Core	
+	J97	Jack Wilston	
+	N23	Putter Clock	
+	P42	Oliver Chris	
*			



Selling Process 6970				
	ApothecaryID	Customers ID	Medicine Name	Trading Money
+	1357	K98	DGLZ	\$55
+	1357	C82	DGLZ	\$55
+	1357	K98	NSAIDK	\$32
+	3581	A15	DGLZ	\$55
+	3581	C82	ParacetamolY	\$10
+	3581	C82	ParacetamolY	\$10
+	4592	K98	DGLZ	\$55
+	4592	O24	ZentelR	\$49
+	4592	A15	ZentelR	\$49
+	7503	O24	BerberineX	\$2
+	7503	A15	BerberineX	\$2
+	7503	B59	NSAIDK	\$32
+	103436970	A15	BerberineX	\$2
+	103436970	B59	ParacetamolY	\$10
+	103436970	C82	ZentelR	\$49
*				

DAD6970 Selling Process 6970 Customers6970				
	Customers ID	Customers Name	Customers Age	Click to Add
+	A15	Lady Garin	13	
+	B59	Kontetsu	25	
+	C82	Albert Astro	67	
+	K98	Aladdini	45	
+	O24	Oberto Carlos	39	
*				

## Queries, Reports, Visualisations



Query 1 - 6970			
ApothecaryName	Customers Name	Medicine Name	Trading Money
Golda Meir	Albert Astro	DGLZ	\$55
Golda Meir	Aladdini	NSAIDK	\$32
Golda Meir	Aladdini	DGLZ	\$55
Nguyen Thanh Tung	Lady Garin	DGLZ	\$55
Nguyen Thanh Tung	Albert Astro	ParacetamolY	\$10
Nguyen Thanh Tung	Albert Astro	ParacetamolY	\$10
Pham The Viet	Lady Garin	BerberineX	\$2
Pham The Viet	Kontetsu	ParacetamolY	\$10
Pham The Viet	Albert Astro	ZentelR	\$49
Tran Thi Oanh	Oberto Carlos	ZentelR	\$49
Tran Thi Oanh	Lady Garin	ZentelR	\$49
Tran Thi Oanh	Aladdini	DGLZ	\$55
Vladimir Putin	Oberto Carlos	BerberineX	\$2
Vladimir Putin	Lady Garin	BerberineX	\$2
Vladimir Putin	Kontetsu	NSAIDK	\$32
*			

Legend

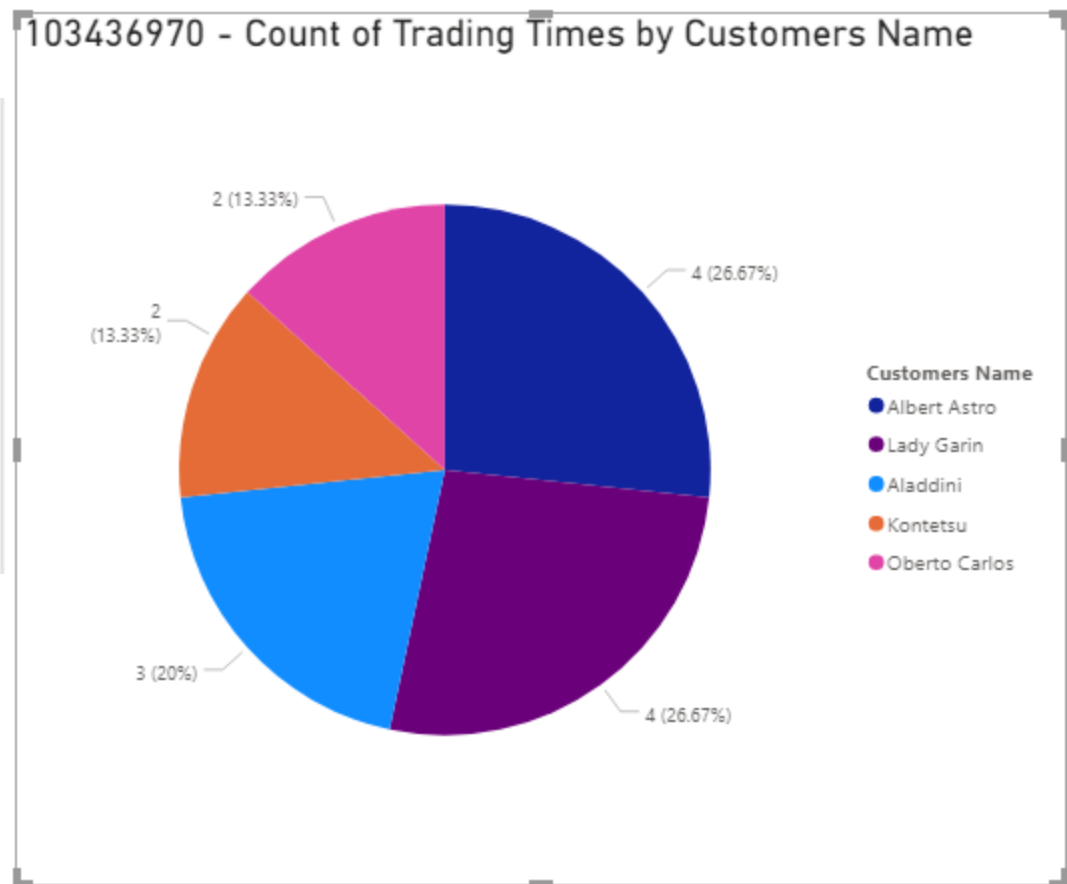
Customers Name

Details

Add data fields here

Values

Count of Trading Money



Field:	ApothecaryID	ApothecaryName	Checker ID
Table:	PSL6970	PSL6970	DAD6970
Total:	Group By	Group By	Count
Sort:	Ascending		
Show:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Criteria:	>2000		
or:			

Query3 - 103436970		
ApothecaryID	ApothecaryName	CountOfChecker ID
3581	Nguyen Thanh Tung	5
4592	Tran Thi Oanh	4
7503	Vladimir Putin	5
103436970	Pham The Viet	3

## 103436970 - Times Apothecary sold each product

Legend

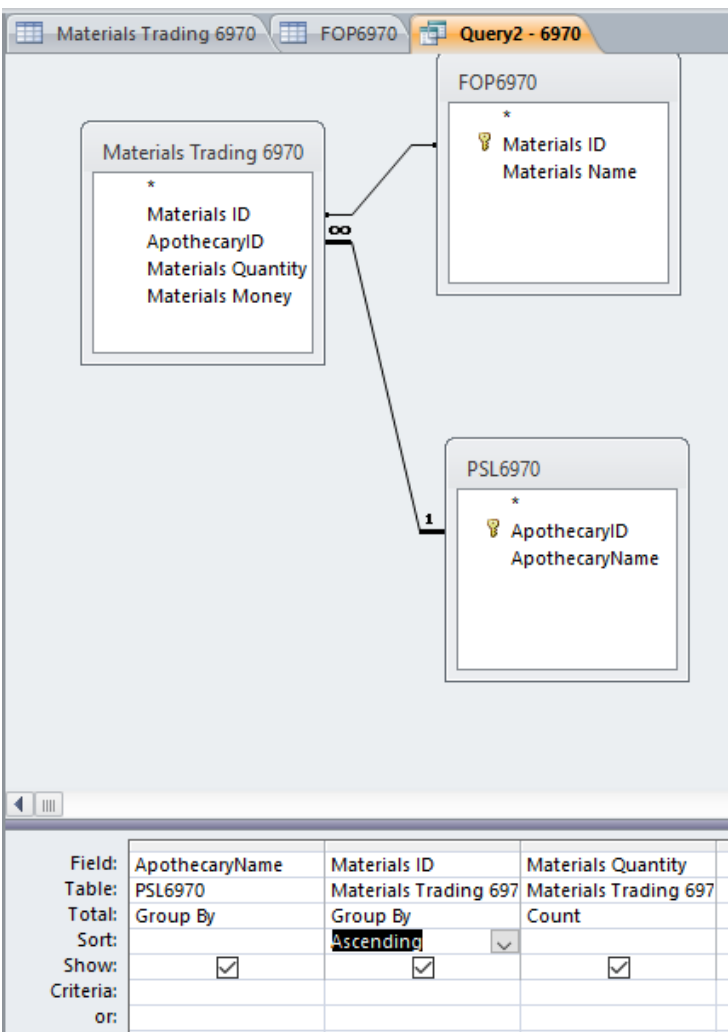
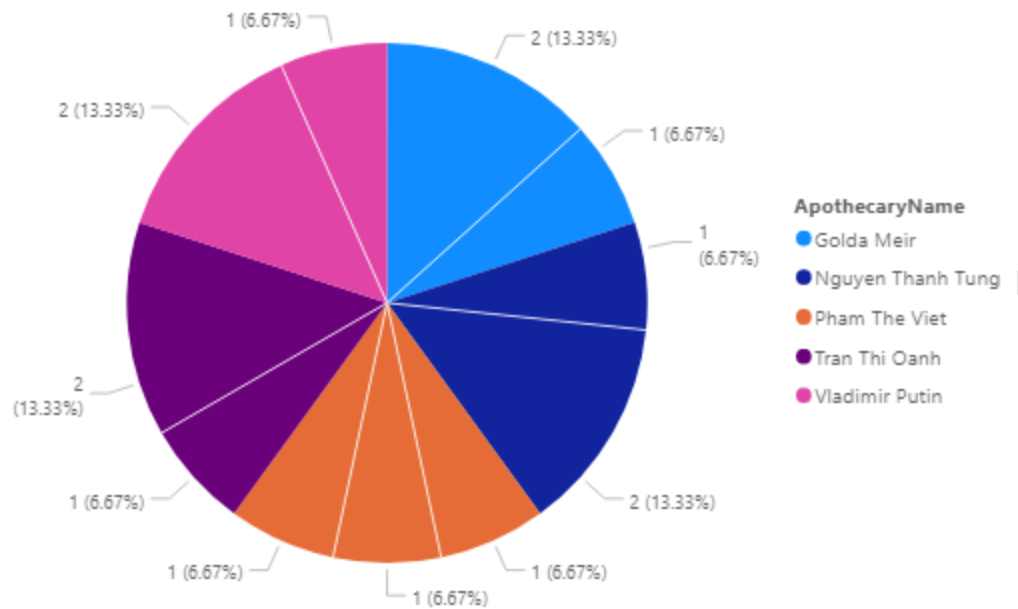
ApothecaryName

Details

Medicine Name

Values

Count of Trading Money



ApothecaryName	Materials ID	CountOfMaterials	Quantity
Golda Meir	1	3	
Tran Thi Oanh	1	1	
Nguyen Thanh Tung	2	1	
Pham The Viet	2	1	
Vladimir Putin	2	2	
Golda Meir	3	1	
Nguyen Thanh Tung	3	1	
Pham The Viet	3	2	
Nguyen Thanh Tung	4	1	
Tran Thi Oanh	4	2	
Vladimir Putin	4	1	
Nguyen Thanh Tung	5	1	
Pham The Viet	5	1	
Tran Thi Oanh	5	1	
Vladimir Putin	5	1	

Legend

ApothecaryID

▼

×

Details

Add data fields here

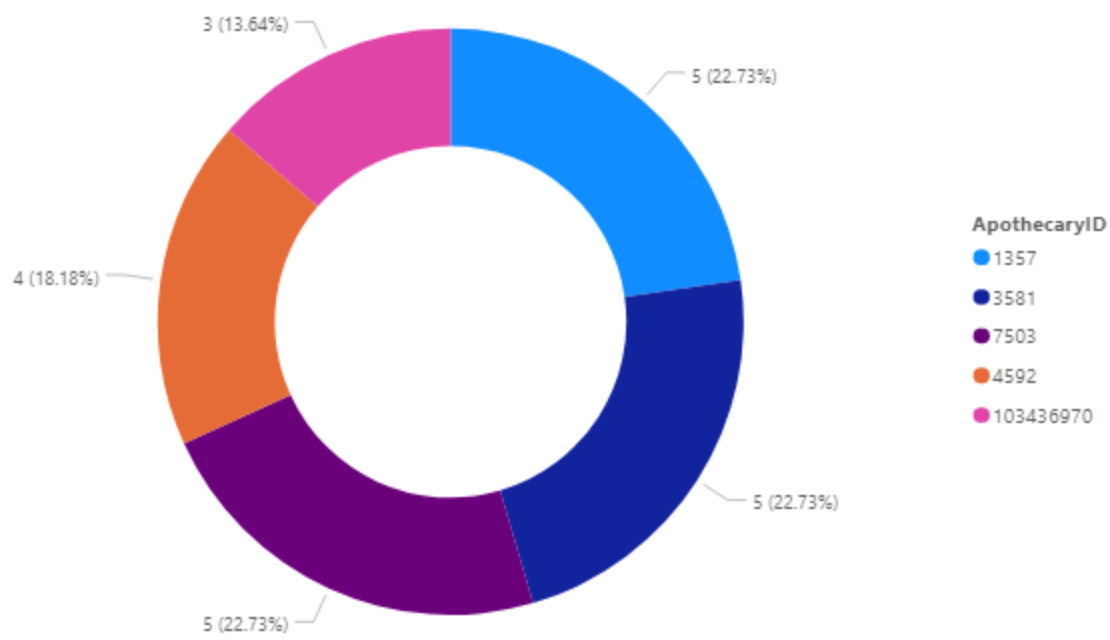
Values

Count of CheckerID

▼

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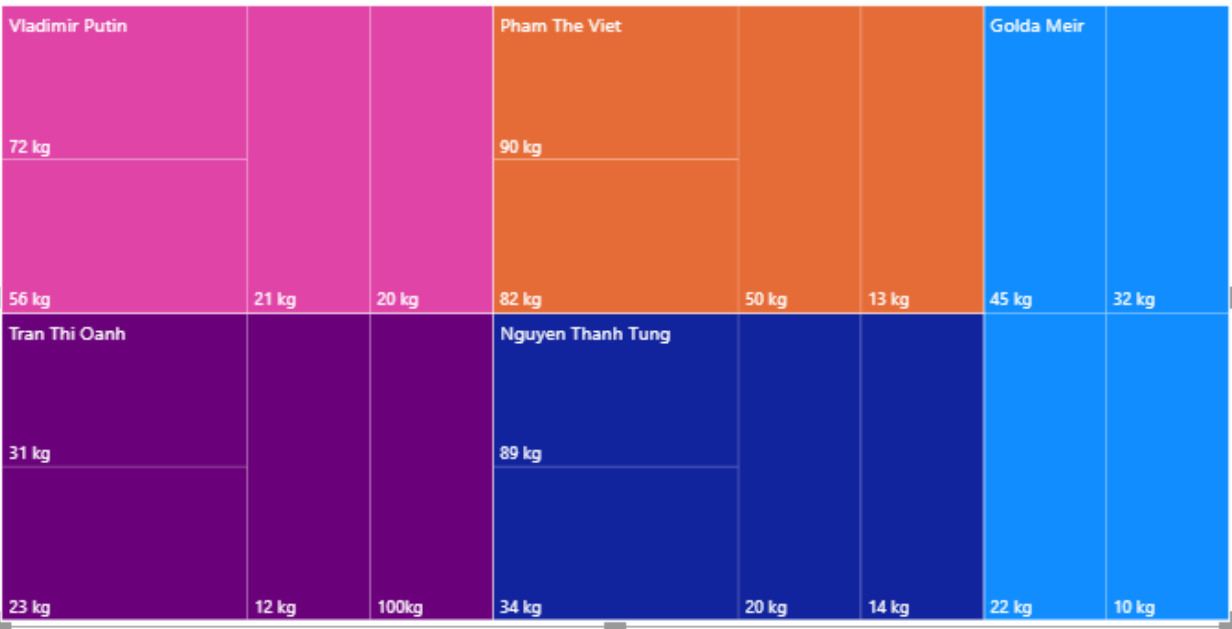
103436970- Count of Check times by ApothecaryID



Field:	ApothecaryName	Medicine Name	Materials Quantity	CheckerID
Table:	PSL6970	Selling Process 6970	Materials Trading 697	Checking Process 697
Total:	Group By	Group By	Group By	Count
Sort:	Ascending			
Show:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Criteria:			> = "20"	
or:				

Query 4 - 6970			
ApothecaryName	Medicine Name	Materials Quantity	CountOfCheckerID
Golda Meir	DGLZ	22 kg	10
Golda Meir	DGLZ	32 kg	10
Golda Meir	DGLZ	45 kg	10
Golda Meir	NSAIDK	22 kg	5
Golda Meir	NSAIDK	32 kg	5
Golda Meir	NSAIDK	45 kg	5
Nguyen Thanh Tung	DGLZ	20 kg	5
Nguyen Thanh Tung	DGLZ	34 kg	5
Nguyen Thanh Tung	DGLZ	89 kg	5
Nguyen Thanh Tung	ParacetamolY	20 kg	10
Nguyen Thanh Tung	ParacetamolY	34 kg	10
Nguyen Thanh Tung	ParacetamolY	89 kg	10
Pham The Viet	BerberineX	50 kg	3
Pham The Viet	BerberineX	82 kg	3
Pham The Viet	BerberineX	90 kg	3
Pham The Viet	ParacetamolY	50 kg	3
Pham The Viet	ParacetamolY	82 kg	3
Pham The Viet	ParacetamolY	90 kg	3
Pham The Viet	ZentelR	50 kg	3
Pham The Viet	ZentelR	82 kg	3
Pham The Viet	ZentelR	90 kg	3
Tran Thi Oanh	DGLZ	23 kg	4
Tran Thi Oanh	DGLZ	31 kg	4
Tran Thi Oanh	ZentelR	23 kg	8
Tran Thi Oanh	ZentelR	31 kg	8
Vladimir Putin	BerberineX	21 kg	10
Vladimir Putin	BerberineX	56 kg	10
Vladimir Putin	BerberineX	72 kg	10
Vladimir Putin	NSAIDK	21 kg	5
Vladimir Putin	NSAIDK	56 kg	5
Vladimir Putin	NSAIDK	72 kg	5

103436970 - The amount of materials each Apothecary bought



Group

ApothecaryName

Details

Materials Quantity

Values

Count of Materials Mon