1. User story

**//PATIENT**

* As a Patient, I want to book appointments so that I can check with the dentist about my dental problem.
* As a Patient, I want to receive reminders about my appointments so that I can not miss my booked appointments.
* As a Patient, I want to cancel appointments so that I can prevent unnecessary appointments.
* As a Patient, I want to reschedule appointments so that it fits my schedule.
* As a Patient, I want to see my appointment result so that I can keep up with my dental problem.
* As a Patient, I want to send feedback about my chosen treatment so that I can give my constructive opinions to the dental clinic.

**//GUEST**

* As a Guest, I want to sign up as a Patient to enroll in the booking system.
* As a Guest, I want to view the clinic information so that I can assess the quality of that clinic.

**//DENTIST**

* As a Dentist, I want to view my appointment schedule so that I can arrange the time for these appointments.
* As a Dentist, I want to submit the appointment result so that Patient can view it.
* As a Dentist, I want to view the Patient Detail so that I can know about their medical record, history of past appointments (if they existed).
* As a Dentist, I want to assign a temporary dentist if Patient reschedules their appointment so that it fits the Patient request.
* As a Dentist, I want to view Dashboard so that it summarizes the key information like Appointment, rescheduling notification, etc.

**//ADMIN**

* As an Admin, I want to manage treatments so that I can view, create, delete and update treatments.
* As an Admin, I want to manage dentist branches so that I can view all branches, create new branches and delete.
* As an Admin, I want to register accounts for dentists, staff and branch managers so that I can manage all the staff in the dentist.
* As an Admin, I want to view all reports so that I can adjust service.

**//BRANCH MANAGER**

* As a Branch manager, I want to register an Employee (dentist, staff) account so that I can add new employees into my branch.
* As a Branch manager, I want to manage branch information so that I can view patients, dentists, staff and appointments.
* As a Branch manager, I want to view branch reports so that I can adjust branch service.

**//STAFF**

* As a Staff, I want to book appointments so that I can update schedules for customers.