In a small back alley in Tokyo, there is a cafe which has been serving carefully brewed coffee for more than one hundred years. But this coffee shop offers its customers a unique experience: the chance to travel back in time.

In Before the coffee gets cold, we meet four visitors, each of whom is hoping to make use of the cafe's time-travelling offer, in order to: confront the man who left them, receive a letter from their husband whose memory has been taken by early onset Alzheimer's, see their sister one last time, and meet the daughter they never got the chance to know.