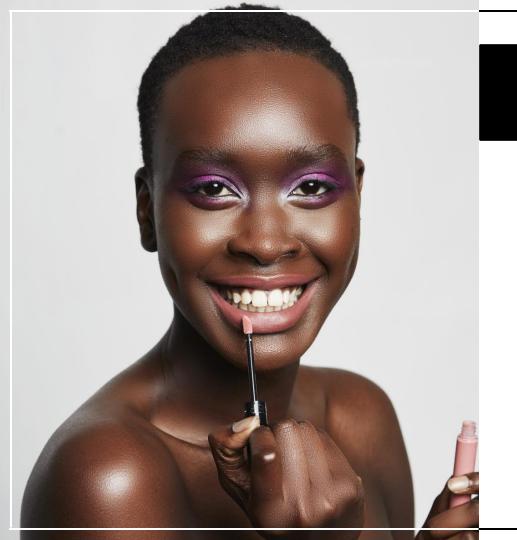
BEAUTY PRODUCTS SENTIMENT ANALYSIS

Phasiri Honsa



PROBLEM STATEMENT

The beauty market is highly competitive, with products ranging from budget-friendly options to premium-priced luxury items. Understanding consumer engagement with products across different price tiers is crucial for brands to position themselves effectively.

POTENTIAL AUDIENCE

A large cosmetic company is looking to launch a sister brand into the beauty industry.

	product_nam l			loves_count			size	variation_typ	variation_va	al variation_de			highlights		te secondary_e		child_count	child_max_p	child_min_pr
	ragrance Di		19-69	6320	3.6364	11					['Capri Eau d			n Fragrance		S Perfume Gift	0	J	
	a Habana Ea		19-69	3827	4.1538			n Size + Conc∈			['Alcohol Der		['Unisex/ Ge		Women	Perfume	2		
P473662	Rainbow Bar	6342	19-69	3253	4.25	16	3.4 oz/ 100 r	n Size + Conce	3.4 oz/ 100 i	nL	['Alcohol Der	195	['Unisex/ Ge	n Fragrance	Women	Perfume	2	2 75	
	Kasbah Eau d		19-69	3018	4.4762			n Size + Conce			['Alcohol Der		['Unisex/ Ge		Women	Perfume	2	2 75	
P473658	Purple Haze I	6342	19-69	2691	3.2308	13	3.4 oz/ 100 r	n Size + Conce	3.4 oz/ 100 i	nL	['Alcohol Der	195	['Unisex/ Ge	n Fragrance	Women	Perfume	2	2 75	30
P473661	(asbah Eau d	6342	19-69	2448	4.4762	21	0.25 oz/ 7.5	n Size + Conce	0.25 oz/ 7.5	mL Eau de Parf	['Alcohol Der	30	[Warm &Spi	ic Fragrance	Women	Rollerballs &	0	į.	
P473659	Purple Haze I	6342	19-69	1619	3.2308	13	0.25 oz/ 7.5	n Size + Conce	0.25 oz/ 7.5	mL	['Alcohol Der	30	['Unisex/ Ge	n Fragrance	Women	Rollerballs &	0	j.	
P473666	nvisible Post	6342	19-69	1542	3.625	8	3.4 oz/ 100 r	n Size + Conce	3.4 oz/ 100 i	mL	['Alcohol Der	195	['Unisex/ Ge	n Fragrance	Women	Perfume	2		
P472300	Capri Eau de	6342	19-69	1542	3.5714	7	3.4 oz/ 100 r	n Size + Conce	3.4 oz/ 100 i	nL Eau de Parfu	['Alcohol Der	195	['Fresh Scen	t Fragrance	Women	Perfume	2	2 75	30
P473667	nvisible Post	6342	19-69	1377	3.625	8	0.25 oz/ 7.5	n Size + Conce	0.25 oz/ 7.5	mL	['Alcohol Der	30	['Unisex/ Ge	n Fragrance	Women	Rollerballs &	0	į.	
P473663	Rainbow Bar	6342	19-69	1371	4.25	16	0.25 oz/ 7.5	n Size + Conce	0.25 oz/ 7.5	mL	['Alcohol Der	30	['Unisex/ Ge	n Fragrance	Women	Rollerballs &	0	j.	
P473670	Capri Eau de	6342	19-69	1206	3.5714	7	0.25 oz/ 7.5	n Size + Conce	0.25 oz/ 7.5	mL	['Alcohol Der	30	['Unisex/ Ge	n Fragrance	Women	Rollerballs &	0	j .	
P473664	'air Barbes E	6342	19-69	981	3	4	3.4 oz/ 100 r	n Size + Conce	3.4 oz/ 100 i	nL Eau de Parfu	['Alcohol Der	195	['Fresh Scen	t Fragrance	Women	Perfume	2	2 75	30
P473665	'air Barbes E	6342	19-69	721	3	4	0.25 oz/ 7.5	n Size + Conce	0.25 oz/ 7.5	mL	['Alcohol Der	30	['Unisex/ Ge	n Fragrance	Women	Rollerballs &	0	j .	
P476416	AFRICAN Bea	6471	54 Thrones	19028	4.3256	258	6 oz / 180 m	L Scent	Ugandan Va	nilla + Ethiopia	['Butyrosperi	38	['Clean at Se	e Bath & Body	Body Moistu	r Body Lotions	10	38	12
P476418	African Beau	6471	54 Thrones	7526	3.561	41					['Egyptian La	29	['Good for: D	r Bath & Body	Value & Gift	Sets	0	j .	
P476417	African Beau	6471	54 Thrones	3741	4.2273	22					['Egyptian La	80	['Good for: D	r Bath & Body	Value & Gift	Sets	0	į.	
P503832	Mini AFRICAT	6471	54 Thrones	3392	4.5175	143	1 oz / 30 mL	Scent	Ugandan Va	nilla and Ethio	['Butyrosperi	12	['Clean at Se	e Bath & Body	Body Moistu	r Body Lotions	2	2 12	12
P483068	ABBOTT Sam	6485	ABBOTT	4493	4.8163	49					['Big Sky:', 'W	26	['Vegan', 'Wo	c Fragrance	Value & Gift	S Perfume Gift	0	į.	
P483139	The Cape Per	6485	ABBOTT	3118	4.6111	18	1.7 oz / 50 m	Il Size + Conce	1.7 oz / 50 m	Leau de parfu	[Water, Den	84	['Clean + Pla	r Fragrance	Women	Perfume	1	1 29	29
P483080	Crescent Bea	6485	ABBOTT	1957	4.7778	9	0.33 oz / 10	n Size + Conce	0.33 oz / 10	mL eau de parf	um spray	29	['Vegan', 'Cle	e: Fragrance	Women	Rollerballs &	0	j	
P483079	Crescent Bea	6485	ABBOTT	1608	4.5882	17	1.7 oz / 50 m	Il Size + Conce	1.7 oz / 50 m	nL	[Water, Den	84	['Vegan', 'Cle	e: Fragrance	Women	Perfume	1	1 29	29
P483131	Seqouia Eau	6485	ABBOTT	1458	4.1667	6	0.34 oz / 10	n Size + Conce	0.34 oz / 10	mL eau de parf	um spray	29	['Vegan', 'Wo	c Fragrance	Women	Rollerballs &	0	į.	
P483130	Sequoia Perfi	6485	ABBOTT	1322	4.619	21	1.7 oz / 50 m	l Size + Conce	1.7 oz / 50 m	Leau de parfu	[Water, Den	84	['Clean + Pla	r Fragrance	Women	Perfume	1	1 29	29
P483108	Mojave Perfu	6485	ABBOTT	1137	4.7143	7	0.33 oz / 10	n Size + Conce	0.33 oz / 10	mL eau de parf	um spray	29	['Vegan', 'Wo	c Fragrance	Women	Rollerballs &	0	į.	
P483140	The Cape Per	6485	ABBOTT	1092	3.8333	6	0.34 oz / 10	n Size + Conce	0.34 oz / 10	mL eau de parf	um spray	29	['Vegan', 'Cle	Fragrance	Women	Rollerballs &	0	j	
P483072	Big Sky Eau d	6485	ABBOTT	975	4.25	4	0.27 oz / 8 m	I Size + Conce	0.27 oz / 8 n	nL .	[Water, Den	28	['Vegan', 'Wo	c Fragrance	Women	Rollerballs &	1	1 29	29
P483071	Big Sky Eau d	6485	ABBOTT	966	4.625	8	1.7 oz / 50 m	I Size + Conce	1.7 oz / 50 m	Leau de parfu	[Water, Den	84	['Clean + Pla	r Fragrance	Women	Perfume	2	2 29	28
P483110	Montecito P∈	6485	ABBOTT	897	3.7143	7	0.33 oz / 10	n Size + Conce	0.33 oz / 10	mL eau de parf	um spray	29	['Vegan', 'Wo	c Fragrance	Women	Rollerballs &	0	į	
P483109	Montecito P∈	6485	ABBOTT	828	4.1111	9	1.7 oz / 50 m	I Size + Conce	1.7 oz / 50 m	Leau de parfu	[Water, Den	84	['Clean + Pla	r Fragrance	Women	Perfume	1	1 29	29
D400407	dalam Dank	0.400	ADDOTT	200	4.0000	- 44	4.7	Ci O	4.7		must Dee		DU		Warran	Deef		- 00	00

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		rating	is_recommer	helpfulness	total_feedba_total_neg_fe	e total_pos_fe					eye_color	skin_type	hair_color	product_id	product_nam brand_name	
0	2190293206		2 0		0 (0 0		Used to swea			brown	combination	brown	P443842	Retinol Anti-, The INKEY Lis	
1	9113341005		5 1		0 (0 0	3/18/23	I,Ãôve only be	More tolerab	deep	brown	normal	black	P443842	Retinol Anti-, The INKEY Li	s \$12.99
2	2.3866E+10		1 0	1	13 (13	3/12/23	Why, why, wh	New formula	fairLight	blue	combination	blonde	P443842	Retinol Anti-/ The INKEY Lis	s \$12.99
3	1328806527		1 0	0.941176	17	1 16	3/12/23	I have used th	Recently refe	light	brown	combination	gray	P443842	Retinol Anti-/ The INKEY Li	s \$12.99
4	3.1263E+10		5 1	1	1 (1	3/9/23	Great produc	Must have pr	lightMedium	hazel	combination	brown	P443842	Retinol Anti-/ The INKEY Li	\$ \$12.99
5	3.8092E+10		4 1	1	5 (5	3/6/23	I,Ãôve been u	sing this prod	uct twice a w	eek and I,Äôve	seen results.	My skin is sm	c P443842	Retinol Anti-/ The INKEY Li	\$ \$12.99
6	5090375964		4 1	1	1 (0 1	3/5/23	Decent serur	Great size		brown	combination	black	P443842	Retinol Anti-/ The INKEY Li	\$ \$12.99
7	4.2426E+10		5 1	1	2 (2	3/5/23	I recently box	No smell for	fairLight	gray	combination	blonde	P443842	Retinol Anti-/ The INKEY Lis	s \$12.99
8	6768361454		1 0	0.909091	11 :	1 10	3/3/23	Been using th	is product for	light	hazel	combination	brown	P443842	Retinol Anti-, The INKEY Li	s \$12.99
9	6860968769		1 0	0.80000001	15	3 12	3/1/23	I used to swe	Threw up in r	lightMedium	blue	dry	brown	P443842	Retinol Anti-/ The INKEY Lis	s \$12.99
10	2.3687E+10		5 1	0.66666699	3 :	1 2	3/1/23	I have tried S	My skin can't	porcelain	blue	dry	brunette	P443842	Retinol Anti-/ The INKEY Lis	s \$12.99
11	3.7269E+10		2 0	0.85714299	7	1 6	2/27/23	Smells so bad	Smelly	light	blue	combination	blonde	P443842	Retinol Anti-/ The INKEY Li	\$ \$12.99
12	8751720702		4 1	1	1 (0 1	2/24/23	Very light wat	Nice product	fair	brown	dry	brown	P443842	Retinol Anti-/ The INKEY Lis	s \$12.99
13	5683470893		1 0	1	7 (0 7	2/24/23	This a a wall o	New formula	light	hazel	combination		P443842	Retinol Anti-, The INKEY Li	\$ \$12.99
14	2.3851E+10		2 0	0.60000002	5 3	2 3	2/20/23	I LOVE the inl	Doesn't Worl	<	blue	oily	auburn	P443842	Retinol Anti-/ The INKEY Lis	s \$12.99
15	4.6387E+10		4 1	0.66666699	3 :	1 2	2/15/23	I enjoy the pr	Like the prod	fairLight	brown	oily	red	P443842	Retinol Anti-/ The INKEY Li	s \$12.99
16	2.7639E+10		1 0	0.625	8 3	3 5	2/15/23	Smells awful.	Sour smell is	fair	brown	normal		P443842	Retinol Anti-/ The INKEY Lis	\$ \$12.99
17	6442783656		4 1	0.80000001	5 :	1 4	2/13/23	Wish they ma	Love this ser	lightMedium	green	normal	brown	P443842	Retinol Anti-/ The INKEY Li	s \$12.99
18	7778640948		1 0	1	5 (5	2/13/23	I,Äôve been u	Not same as	the old one	brown	dry	black	P443842	Retinol Anti-, The INKEY Lis	s \$12.99
19	3.3706E+10		5 1	1	2 (0 2	2/13/23	I,Āôm crazy a	Must have pr	fair	brown	dry	brown	P443842	Retinol Anti-/ The INKEY Lis	s \$12.99
20	8228421510		1 0	0.88888902	9 :	1 8	2/10/23	The smell in t	Smells horrit	medium	brown	combination	black	P443842	Retinol Anti-, The INKEY Lis	s \$12.99
21	2.044E+10		2 0	1	6 (0 6	2/9/23	I wish I saw a	SMELLS BAD		brown	combination	black	P443842	Retinol Anti-/ The INKEY Li	\$ \$12.99
22	2.7123E+10		1 0	1	11 (11	2/8/23	PLEASE bring	back the old t	light		combination	1	P443842	Retinol Anti-/ The INKEY Li	s \$12.99
23	2.1582E+10		1 0	1	2 (0 2	2/6/23	This was awfu	ul for me - clea	rly I,Äôm in th	green	normal	black	P443842	Retinol Anti-/ The INKEY Li	\$ \$12.99
24	5117068738		5 1	1	4 (0 4	2/6/23	Holy guacam	Miracle seru	light	hazel	normal		P443842	Retinol Anti-/ The INKEY Lis	\$ \$12.99
25	2.4595E+10		4 1	1	4 (0 4	2/6/23	I,Ãôve bought	new formula	fair	brown	combination		P443842	Retinol Anti-/ The INKEY Lis	s \$12.99
26	2.4111E+10		2 0		0 0	0 0	2/5/23	Dries my skin	Not for me	fairLight	blue	dry	brown	P443842	Retinol Anti-/ The INKEY Lis	s \$12.99
27	1480662380		5 1		0 (0 0	2/5/23	This product	A must have	fairLight	brown	combination	brown	P443842	Retinol Anti-/ The INKEY Li	s \$12.99
28	2.2101E+10		1 0	1	1 (1	2/4/23	This is a gentl	e retinol opti	light	hazel	combination	blonde	P443842	Retinol Anti-/ The INKEY Li	s \$12.99

DATA SET

Sephora product information and over 8,000 products and 1 million reviews from Kaggle ranging from 2008 to March 2023



HYPOTHESIS

Mid-priced personal care products receive a higher volume of reviews compared to premium or budget-priced alternatives, driven by a perceived balance between affordability and quality.

ASSUMPTIONS

- Mid-priced Products attract high engagements
- Engagement drives sales
- Historical Trends are predictive
- Consumer behavior are consistent



APPROACH

DATA CLEANING

- clean dataset
- Handle missing values, duplicate and outliners
- Merging Datasets

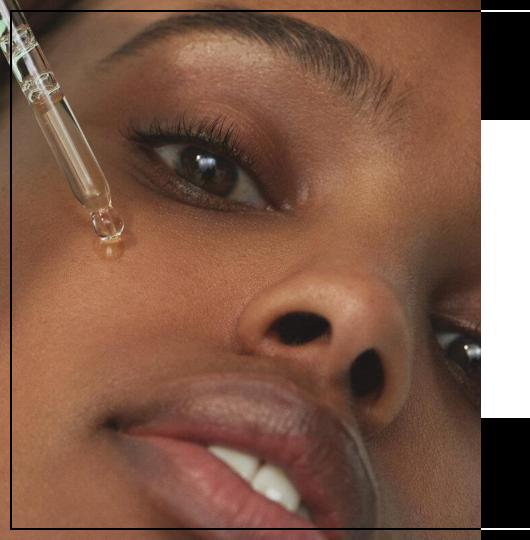
Tools: Python



DATA ANALYSIS

- Identify top-rated and most reviewed products and categories (skincare moisturizer, cosmetics)
- Prediction of customer engagement based on product features
- Identify overlooked segments or products
- Provide visualizations to support the findings

Tool: Python, Tableau



GOALS AND CRITERIA FOR SUCCESS

DATA-DRIVEN PRODUCT SELECTION

Criteria for success:

Identification of 5-7 high demand product types with strong customer engagement.



MOST SUITABLE PRICING STRATEGY

Criteria for success:

Defining the price ranges and finding the optimal price between quality and affordability.

MAXIMIZE CUSTOMER ENGAGEMENT

Criteria for success:

Identification of engagement-boosting features.



ACTIONABLE RECOMMENDATIONS

Criteria for success:

Provide data-supported strategies for the potential products launch.



RECOMMENDATIONS AND FINDINGS

MAKEUP AND SKINCARE WOULD BE THE MOST SUITABLE CATEGORIES

- Lip products such as gloss or tints
- Hydrating and antiaging products
- Include trending ingredients such as anti-aging, hydration and vegan

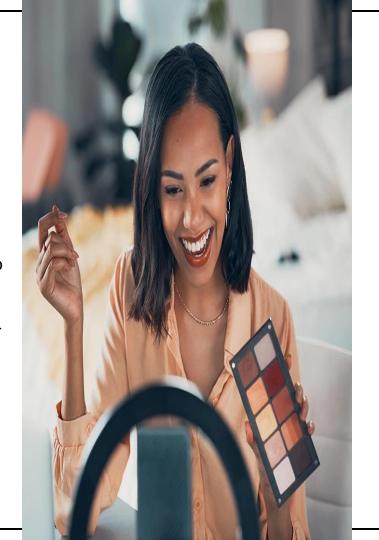


MOST SUITABLE PRICING IS IN THE MIDDLE RANGE

The best price range for makeup is anywhere between \$15 and \$57. For skincare, \$25 to \$100 would be among the most acceptable pricing

MAXIMIZE CUSTOMER ENGAGEMENT

- Digital Marketing: Celebrities/influencer endorsement
- Use social Media Platforms to showcase the products
- Use data to analyze customer preference, engagement to make product adjustments



CREATE BRAND IDENTITY AND PARTNERSHIP

- Crete a Brand identity such as being a clean beauty brand
- Partner with online beauty retailer such as Sephora

DIFFICULTIES

- Data limitation
- Engagement metrics may not translate well
- Consumer behavior changes
- No direct sales data



SUMMARY OF PROJECT

HYPOTHESIS

Mid-priced personal care products receive a higher volume of reviews compared to premium or budget-priced alternatives, driven by a perceived balance between affordability and quality.



GOALS

Data-driven product selection Most suitable pricing strategy Maximize customer engagement Actionable recommendations

DATASET

Cosmetics and skincare products with over 1 million reviews from customers

