

RESEARCH INTERESTS

Human-Computer Interaction: Aesthetic Experience, Heritage Study, Design Methods

EDUCATION

PRESENT Master in HCI/d, School of Informatics and Computing, Indiana University Bloomington

USA GPA: 3.72/4.00 (first year)

Course Work:

Interaction Design Practice, Visual Literacy in HCl, Foundations of HCl, Experience Design, Interaction Design Methods, Meaning and Form in HCl, HCl Design Theory, Advanced Prototyping, Graphic Design,

Interaction Culture

Activities:

Member of ACM

Member of IxDA Bloomington

CSCW2012 Student Volunteer, Seattle

^{2007–2011} B.S. in Digital Media Art, School of Information and Communication Engineering, Beijing University of

CHINA Posts and Telecommunications (BUPT)

GPA: 3.33/4.00; 3.61/4.00 (major)

Activities:

Member of Excellent Student Leader Affiliation: Yanxiang Youth League, BUPT

Member of College Debate Team, BUPT

Minister of College Student Association Literature and Arts Department, BUPT

RESEARCH & PROFESSIONAL EXPERIENCE

05.2012-PRESENT

RESEARCH ASSISTANT, HCI/d, IUB

USA

05. 2012–09. 2012 FASHION IN SUSTAINABLE HCI

Student Advisor: Yue Pan, Ph.D. candidate in HCI/d, IUB Project Advisor: Eli Blevis, Associate Professor, HCI/d, IUB

This project is about making design fashionable to persuade people to use and treasure and to help with sustainability issues. I collected and analyzed design exemplars, did literature reviews, synthesized with first-hand interview data, and participated in developing design patterns.

10. 2012-PRESENT DESIGN METHODS NSF PROJECT

Advisor: Marty Siegel, Erik Stolterman, Professor, HCI/d, IUB

This is a three-year design methods project. We are interviewing design practitioners and analyzing the nature and role of their design methods. I am analyzing the interview notes now, which will help to come up with insights that can contribute to HCI design theory and design heuristic education.

05. 2012-08. 2012 USER EXPERIENCE DESIGNER INTERN, Processing eXperience Architecture (PXA) Team, UITS, IUB

USA Designed for the new IU student system;

Generated solutions to online system presentation issues;

Developed wireframes;

Assisted in recruiting activities for focus groups and design critiques.

08. 2010-05. 2011 INTERACTION DESIGNER, Nokia & Mobile Life and New Media Lab, BUPT

Redesigned the information architecture for a mobile microblog application for Nokia phone;

Designed the user interface;

Assisted in conducting user test and design critiques;

Coauthored a Social Network Survey Paper.

10. 2009-01. 2010 RESEARCH ASSISTANT, National Cyber-sociology Project Group, BUPT

CHINA Proposed to study Sina Weibo as an exemplar of web2.0 communications;

Collected, organized and analyzed user comments from Sina Weibo;

Composed a 7000-word analysis essay.

08. 2008-09. 2008 MULTIMEDIA INTERN, Henan Province TV Station

CHINA Worked in Nonlinear Editing department.

SELECTED PROJECTS

USA

09. 2012-PRESENT AESTHETIC EXPERIENCE STUDY IN CHINESE POTTERY AND HCI

Advisor: Shaowen Bardzell, Associate Professor, HCI/d, IUB

This is an independent research project which will contribute to my capstone. It's about studying aesthetic experience in Chinese pottery and relate it to interaction design in terms of how craftsman deliver their aesthetic tastes through cultural, emotional, valuable and spiritual assets and how connoisseurs receive the information.

10. 2012-PRESENT OPENART APPLICATION FOR IU ARTS MUSEUM

This project is aiming at providing people with a better self-visit experience of museums with our OpenArt mobile application. IU Arts Museum is our first client and we are designing specifically for them currently.

03. 2012 WORKBOOK FOR TEA

USA The design problem is around heritage and interaction design. Our design concepts are around the topic of "Chinese Tea and Tea Ceremony". The goal for the workbook is to show the exploration process of how interaction designers can help to preserve Chinese tea culture.

II. 2011 CH12012 DESIGN COMPETITION: WATCH THE TABLE: A SYSTEM TO ENHANCE THE EATING EXPERIENCE OF BLIND PEOPLE

USA This project is aiming at the design problem from CH12012 design competition: Space, Place, Threshold: Considering the Experience of Home from Within and Without. Enhancing blind people's eating experience is our restated design core. Our design is about a smart food mat using clock recognition system. Blind people can define areas on the mat through a "watch", in which way a better communication can be built between blind people and people who will serve them when eating outside.

04. 2010 ADVERTISEMENT COMPETITION OF 17TH BEIJING COLLEGE STUDENT FILM FESTIVAL: BAPTISM

CHINA Participated in our 9-person team to create a 3D animation advertisement for Thinkpad EDGE;

Acted as one of the creative and render artists;

Won the Best Visual Effects Award and the Best Creative Award as a team.

PUBLICATIONS

lnn, S., Alvarez, G., Huang, M. and Zhao, M.. Watch the Table: A System to Enhance the Eating Experiences

UNDER REVIEW of Blind People.

2012

UNDER REVIEW Zhao, M.. Seek lt or Let lt Come: How Designers Obtain Inspirations. (submitted to CHI'13 SRC)

HONORS

²⁰¹¹⁻²⁰¹³ Informatics Graduate Student Scholarship, IUB

²⁰¹¹ Best Visual Effects Award, 17th Beijing College Student Film Festival, China

Best Creative Award, 17th Beijing College Student Film Festival, China

2010 2009-2010 Comprehensive Quality Scholarship, BUPT

2008 2007-2008 Comprehensive Quality Scholarship, BUPT

Excellent Student Leader Award, BUPT

2007 National Chinese Zither Top Level Certificate, China

SKILLS

LANGUAGE Mandarin (native), English (fluent)

DESIGN METHODS Ideation, Persona, Photography, Prototyping, Scenario, Sketching, Storyboard

RESEARCH METHODS Affinity Diagram, Card Sorting, Culture Probes, Diary Study, Ethnography, Focus Group, Interview,

Observation, Survey, Usability Testing

PROTOTYPING Arduino, Embodied Prototyping, Paper Prototyping, Rapid Prototyping, Video Prototyping, Wireframe,

Wizard of OZ

TOOLS 3Ds Max, Adobe After Effects, Axure, Balsamiq, Dreamweaver, Illustrator, InDesign, Photoshop, Premiere

TECHNIQUES C, CSS, HTML, Java, Javascript

REFERENCE

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School of Informatics & Computing Associate Professor, Professor,

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