

## **Refund Policy**

### **1. No Refunds**

1.1 All purchases made through the platform & Competition are final and there are no refunds. We would like to clearly and explicitly state that, we will not refund any fees and payments.

### **2. Exception to European Union Regulations**

Under European Union rules and regulations, you would normally have a right to cancel and return your order within 14 days, for any reason and with no justification. We would like to remind that the 14-day "cooling off" period does not apply to your purchases on the platform since Cop or Drop is a service with specific date, and further includes goods made to order, and most importantly, the platform is an online digital content and experience that you already utilize.