

OGUNBAYO ABAYOMI FESTUS

Alagbado, Lagos, Nigeria.

Phone: 09034459909 | 08138546598

Email: phezyklein@gmail.com

Portfolio Website: <https://phestursklein.github.io/myportfolio/>

Professional Summary

Information Technology Support specialist and Front-End Developer with a solid background in technical support and web development. Proficient in front-end technologies (HTML, CSS, JavaScript, Bootstrap, Tailwind CSS and familiar with basics of React.js). Known for solving tech issues effectively and creating user-friendly and responsive websites. Seeking opportunities where I can use my skills, grow professionally and keep learning in a supportive and innovative environment.

Education

Federal University of Agriculture, Abeokuta (FUNAAB).

B.Sc. in Physics, Graduated March 2023

- ❖ **Relevant Coursework:** Geophysics, Remote sensing, Computer Science, Programming, Algorithms & Data Structures.

HiiT PLC, Lagos.

Diploma in Web Design (Distinction), Graduated January 2024

- ❖ **Area of Specialization:** Front-End Development, proficiency in HTML, CSS, JavaScript, React.js (basic), Tailwind CSS & Bootstrap with experience in creating dynamic, responsive web applications.

Victorroti Private Secondary School, Abeokuta, Ogun State.

Science Department, Graduated 2016

- ❖ **O'Level Qualification:** WASSCE

Work Experience

Website/Application Usability Tester

Intellizoom Panel (User Testing Company) | Remote (Freelance), 2024 - Present

- ❖ Performed usability testing and provided feedback on websites and app (desktop/mobile) prototypes to improve functionality and user experience.
- ❖ Completed structured surveys and remote tasks with a focus on UX optimization and product development insights.

IT Support Specialist

Murphylog Global Concept, Lagos | Hybrid (Part Time), March 2019 – Present

- ❖ Maintained and troubleshoot network systems to enhance performance.
- ❖ Provided technical support and resolved hardware/software issues efficiently.
- ❖ Collaborated with team members to improve service delivery and user satisfaction.

Front-End Developer (NYSC Internship)

HiiT Plc, Lagos | On-site, August 2023 – August 2024

- ❖ Acquired practical skills in web development.
- ❖ Completed mandatory national service focused on community development.
- ❖ Collaborated on community projects, fostering teamwork and leadership.

Industrial Training (SIWES Program)

Federal Medical Centre Abeokuta (FMCA) | April 2021 – October 2021

- ❖ Developed skills in equipment maintenance, troubleshooting, and calibration across Biomedical Unit, Works, Electrical/Electronics Engineering, Dialysis and Radiology departments.
- ❖ Worked with skilled engineers to support IT systems for medical devices, ensuring optimal functionality, conducting data analysis, and enhancing equipment performance and safety protocols.

Volunteer Experience

Field Assistant (Geologic Services)

Oasis Geoservices / (on-site & remote), March 2022 – March 2024

- ❖ Conducted field support, managing data collection and analysis for geological projects.
- ❖ Maintained and troubleshoot geophysical equipment for groundwater exploration.
- ❖ Contributed to project accuracy through effective data acquisition and reporting.

Skills & Technologies

- ❖ **IT Support Specialist:** Technical Support, System Maintenance, User Training & Support, Documentation & Reporting.
- ❖ **Front-End Development:** HTML, CSS, JavaScript, Bootstrap, Tailwind CSS, React.js (basic).
- ❖ **Additional skills:** Strategic Thinking, Effective Communication, Problem Solving, Teamwork and Collaboration.

Projects

- ❖ **Personal Portfolio Website:** Designed a fully responsive portfolio showcasing front-end projects using modern web technologies.

Visit Portfolio: <https://phestursklein.github.io/myportfolio/>

Certifications & Achievements

Academic and Professional Achievement:

- ❖ **IT Support Experience:** Developed technical troubleshooting and customer service skills through at least 5 years of experience in IT support, handling hardware, software, and network issues.
- ❖ **Web Design Diploma:** Earned with Distinction from HiIT PLC, January 2024.

- ❖ Successfully completed the **National Youth Service (NYSC)**, August 2023 – 2024.
- ❖ **Co-authored a Published Research** in Geophysical Sciences on “High Resolution *Aeromagnetic Data Analysis*” (volume 15, September 2023. Visit [DOI:10.1016/j.ringps.2023.100062](https://doi.org/10.1016/j.ringps.2023.100062))
- ❖ Graduated with a **B.Sc. in Physics** from **FUNAAB**, awarded in March 2023.
- ❖ Completed **Industrial Training program (SIWES)**, earning certification upon **successful completion**. (May 2021 – October 2021).
- ❖ Completed Secondary Education with an O’level qualification from **Victorroti Private Secondary School** in 2016.

Services

IT Support Specialist Services

- ❖ **Technical Troubleshooting:** Resolve software, hardware, and network issues.
- ❖ **System Maintenance:** Perform updates and optimizations.
- ❖ **User Assistance:** Support software installation and password management.

Front-End Development Services

- ❖ **Website Development:** Build responsive sites using HTML, CSS, JavaScript, libraries and frameworks.
- ❖ **Responsive Design:** Optimize websites for all devices.
- ❖ **Testing and Debugging:** Conduct testing to ensure functionality.

Interests

Tech Innovations, Usability Testing & Travel.

References

Available upon request.