

Resume

Philip Harper

Contact details

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Employment history

Jan'16-Aug'19

Sharp ABT, 25 Turbo Drive, Coorparoo.

IT/Photocopier Technician

My duties in this role are to Install Sharp MFP's/Printers onto clients networks; install software to monitor the machines for toner replenishment and billing; operator training of the machines functionality; do IT breakdown calls and mechanical breakdown calls when needed.

Jun'09-Dec'15

Imagetec Solutions, 12 Thompson Street, Bowen Hills.

IT/Photocopier Technician

My duties in this role were to Install Develop MFP's/Printers onto clients networks; install software to monitor the machines for toner replenishment and billing; operator training of the machines functionality; do IT breakdown calls and help clients over the phone with print issues. I also worked alongside the pre-sales technical specialist in deploying third party software that would manage a clients entire printing needs, such as YSoft and Enterprise Suite.

This would involve liaising with clients IT dept to find out their requirements; their network structure and systems; configuring the hardware and overseeing the rollout of machines and software. It would also involve post sales support.

Oct'06-Feb'09

Cantec, 12 Dockgate, Merchants Road, Galway, Ireland

Photocopier Technician

My duties in this role were to run up, configure, deliver and install all Canon MFP's/Printers. I would also have to maintain them mechanically.

Education

Sep '87-May'92 – QE Boys School Barnet, Herts, England

Educated to GCSE level with Maths, English and Geography graded C or above.

Sep'92-May'94 – Oaklands College, Borehamwood, Herts, England

Completed a National Diploma in Business and Finance.

Short courses

During the last eleven years in the print management industry I have done extensive online training, as well as in class and hands on training for the following manufactures': Kyocera, Konica, HP, OKI, Canon, and Sharp.

Hobbies and Interests

I enjoy reading books, technology, camping and socialising with friends and family

References

On Request