



Private and Confidential

## Personal Resume of

Chong Kok Onn

### Experience

#### Freelance Web Designer

February 2019 – Present

Done website projects for law firms, a software company, construction company and, a blog. My profile:

<https://foodseekerdude.com/myprofile/>

#### Netallianz Corporation S/B

May 2010 – February 2019

Do front end web development of websites for corporate clients. Assist in blogs and web maintenance. I use html, css, javascript and php and Photoshop in my job. I also do first level support for email hosting and maintain notebooks and networks in the office. I train interns and new staff and do administrative work in the office.

#### Alphamatic Systems S/B

October 2009 - April 2010

I am outsourced to M+W High Tech Projects Malaysia. Here, my job scope is in charge of File Server, PCs, notebooks, networks, printers, copiers, plotters, scanner, projectors and CCTV.

#### Servers

I look after a File server and managed the Active Directory Server.

### PCs&Notebooks

I maintain Dell PCs and notebooks. I do remote troubleshooting using Enteo remote administration. I also manage Exchange MS Outlook client, MS Office, Adobe reader, McAfee antivirus, CCTV system and hardware inventory.

### Networks

I manage the ADSL modem, and HP Pro-Curve switches.

### Printers, Plotters, Scanner and Copiers

I maintain Hp printers, Canon and Fuji Xerox 3-in-1 Copiers, Océ printer and scanner and Canon plotter.

### Nam Fatt Oil and Gas S/B

Jan 2008 - September 2009

In this company I maintain the Servers, PCs, notebooks, Firewalls, Network, and Printers.

### Servers

The Servers that I manage are IBM, and Dell. Merak email servers, Symphony ERP, Windows 2003, 2000, NT, SQL, File Server, Active Directory Server and IFCA servers are also under my care.

### PCs & Notebooks

I maintain Dell and HP brand PCs and notebooks. I do perform software installations and troubleshoot Windows XP, Windows Vista, MS Office 2003 and 2007, Symantec antivirus, Ahnlab antivirus, Adobe reader, Winzip, Winrar, MS Outlook, IFCA client, Quick Pay, FACT accounting system and Autocad into PCs and notebooks and remote troubleshooting using LogMein remote administration software. I also maintain Falco System door access system.

### Firewalls

I maintain Watchguard Firewalls. I manage the firebox configuration on the firewalls.

### Network

I also maintain network devices like 3com switches, Zyxel WAN routers and ADSLs.

### Printers

I maintain and troubleshoot HP printers and Konica Minolta photocopiers and 3Com Print servers.

### Projects

I have involved myself in setting up small office networks and coordinated the setting up of the door access card (Falco System)

### Sentinel Properties

June 2007 - December 2007

Work as a Real Estate Negotiator doing sub sale and rental of properties.

### ECS

April 1993 – May 2007

### Computers

I am experienced in repairing HP Personal computers, Compaq Personal computers, IBM Personal computers and clone computers. I have knowledge and troubleshoot Windows 95, Windows 98, Windows 2000 professional, Windows XP, Windows 2000 server, Office 2000, Internet, networking, and other related software.

### Printer and Scanner

Furthermore, I have experience in repairing Printronix line, and laser printers, Lexmark laser and dot matrix printers, HP laser printers. I also repair HP scanners.

### Fieldwork

Plus, I have on the field experience, travelling mainly in Petaling Jaya, Kuala Lumpur and Shah Alam. Occasionally I have traveled outstation.

### Outsource

I had been outsourced to a large construction company, Sunway Construction as System Support Engineer.

I mainly troubleshoot Dell PCs and laptop, IBM PCs and Seikosha, Epson, Printronix and IBM printers, SMC print servers and NetGear wireless routers. I also install and configure MS office, Lotus notes, Norton antivirus, IBM client access, JDE client, Peoplesoft and quickzip. Plus troubleshooting Lotus Notes, LAN network, Internet, Windows Operating systems, Microsoft Office and detecting and cleaning virus, spyware, adware, trojans are also included in my daily work. Plus using remote administration software such as remote admin and VNC to do my work.

After completed my tenure at the construction company I was outsourced to a Camera manufacturing factory, Sony Precision Engineering Malaysia.

In this company I troubleshoot and repair HP and clone PCs and server, and IBM Laptops and Lexmark, HP, Epson, IBM, Minolta and Printronix printers and SMC print servers and HP storage media. I install and configure MS office, Lotus Notes, Norton antivirus, IBM client access, winzip, winrar, Adobe Acrobat reader and professional, Oracle, internet, Windows XP, Windows 2000 server and Windows 2000 professional. I also troubleshoot and repair Windows OS, Lotus Notes, Internet, MS Office, IBM thin client, and clean and detect virus and spyware. I maintain and manage DHCP server, File server, WSUS server and Symantec Corporate antivirus server and Active Directory Domain server. I am a team leader in this Engineering factory. I do monthly, quarterly, and yearly report for the management. I also chair the quarterly and yearly meeting.

#### Projects:

1. Involved in Lotus notes client migration and upgrade
2. Involved in ERP/Peoplesoft deployment.
3. Involved in Symantec antivirus client upgrade deployment

#### Mesiniaga.

January 1992 – August 1992.

I worked as a Technical Representative doing bench repair on certain models of IBM monitors.

#### Quality Technologies.

June 1991 – December 1991.

I maintain L.E.D. (Light Emitting Diode) line test machines.

### Education

#### Sigma School

Started studying coding school in February 2023

Subjects Learned: HTML, CSS, Bootstrap, JavaScript, React JS

#### Professional Course

Studied MCSE (Microsoft Certified System Engineer) 2000 in MIS Technologies Centre and also MCSE 2003 in Nota Asia. Pass MCP (Microsoft Certified Professional) in December 2003. Exam passed are:

1. Microsoft Windows 2000 professional
2. Microsoft Windows 2000 Server
3. Microsoft Windows 2000 Network Infrastructure
4. Microsoft Windows 2000 Directory Services
5. Designing Security Microsoft Windows 2000 Network

6. Security Windows 2000 Network
7. ISA Server 2000 Administration.

Completed MCSE 2000 in December 2005. Attained MCSE 2000(security) Professional Certification.  
Studied Linux Red Hat in May 2009.

College

ICL

I have studied in ICL (International Computers Limited) for one and a half years. Graduated in 1989 with a Diploma in Computer Studies and NCC diploma.

KDU

I furthered my studies in Kolej Damansara Utama and graduated in June 1991 with a Diploma in Computers and Telecommunication. I sat for C&G in Computer and Telecommunication exams and obtained a certificate.

Secondary School

1980 –1984 Bukit Bintang Boys' Secondary School, Petaling Jaya.  
SPM (5 A's, Aggregate 11)  
SRP (7 A's)

Referees

Larry Lam  
Netallianz Corporation S/B  
Tel: 03-7785 5506  
H/P: 012-295 2378

Jackie Yeoh (Retired)  
Kumpulan Jetson Berhad  
Tel: 03-5524 8400  
H/P: 012-258 4528

Interest

Table tennis, badminton, squash, and swimming.

Personal  
Particulars

Date of Birth: 31<sup>st</sup>. July 1967.  
Age: 56.  
Religion: Christian  
Nationality: Malaysian  
Race: Chinese

Residential Address:  
C-20-06, 28, Jalan Perdana 3/10, Pandan Perdana, 55300 Kuala Lumpur.

Contact no: 011-1134 3096(H/P)  
E-mail: kokonn.chong@gmail.com

Marital status	Single.
Languages	Able to speak and write English and Bahasa Malaysia. Can converse in Cantonese
Position held	Committee Member of ECS sports club in 2001. Secretary of Astro-Electronics Society in Secondary School.