# **Interview Guide**

#### Introduction

Greetings! My name is Philip Ochieng, an apprentice software developer at ZoneO1Kisumu. I am looking to uncover the problems one faces when they go for an holiday with respect to packing and luggage handling.

## **Hypotheses**

- 1. Packing for holidays is stressful because of limited space.
- 2. Travelers often forget essential items, leading to frustrations.
- 3. Moving luggage around during holidays is a major cause of discomfort.

## **Screening questions**

- 1. What is your name?
- 2. How old are you?
- 3. Where do you come from?
- 4. What is your Occupations?

### Topic 1: Holidays

- 1. Have you gone on any holidays recently? What type of holiday was it?
- 2. When was your last holiday, and how long did it last?
- 3. Can you describe what made that holiday experience enjoyable or stressful?

# **Topic 2: Preparations**

- 1. How do you usually prepare for a holiday, and what's your process for packing?
- 2. What are the essentials you always make sure to pack? How do you ensure you don't forget anything?
- 3. Have you ever forgotten something important while packing? What was it, and how did it impact your holiday?

## Topic 3: Luggage packing

- 1. Have you ever faced a dilemma when deciding what to pack because of limited luggage space? How did you make the final decisions?
- 2. Can you describe any difficulties you've encountered in moving your luggage to and from your holiday destination?
- 3. If you could travel without worrying about your luggage, what would that experience be like? How would it change your holiday?

#### Conclusion

Thank you for sparing time to participate in this interview. Can you refer me to any other persons you know who might be interested in the above topic? Otherwise enjoy the rest of your day!