D03 K274

This bill is for



For emergencies or electricity interruptions

To ask about this bill

ESB Networks

call 1850 372 999

Open 24 hours, 7 days a week

Please have this MPRN number ready

MPRN (

MPRN	10 000 675 164			
DG	MC	Profile		
DG1	MCC02	2		

Date of issue 10 Mar 20 Invoice number 208896539

# Your electricity bill at a glance

9 Hollybrook Mews, Apt Clontarf, Dublin 3, D03 K274

Full details of your account are on the back of this bill

Billing period

4 Dec 19 to 9 Mar 20

97 days

Reading type

Your usage was estimated

Bill summary

Your last bill	None
Balance brought forward	€0.00
Charges for this period	€72.68
Your Savings	€7.15 cr
VAT	€8.84

Pay by Direct Debit

Payment terms are 14 days from date of bill issue or immediately if overdue. Information on the Fuel Mix and environmental impact is on the back of this bill.

Your bill is estimated.

To ensure accuracy, please supply us with a meter reading.

Your Direct Debit is due for collection on 24/03/20. Thank You.



Electric Ireland is a registered trademark of ESB

VAT Reg No IE 8F 52100V

E&OE



0001 9507893695 000000074373 798258



Bank Giro Credit Transfer Allied Irish Banks plc. 7/12 Dame Street, Dublin 2 Giro No. 81900087

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MR PHILIP CASTIGLIONE



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## Your electricity bill in more detail

Abbreviations a: actual reading e: estimated reading c: customer reading p: price change cr: credit

#### Your last bill

Switch Bonus Credit

VAT

Your last bill	None
Balance brought forward	0.00

#### Your electricity usage Tariff ValueReward Move In Electricity Nightsaver

		9			, , , , , ,	
meter number	current reading	previous reading	unit usage	⊗ unit price €	unit type	Amount
_4980	33102 e	32481 c	621	0.1855	Day	115.20
	22332 e	22171 c	161	0.0916	Night	14.75
Total ele	ectricity charg	es				129.95
Your Savings(DD/Online Billing)					7.15 c	
Standa	rd charges a	and other	items			
Standing Charge 9		97 day:	97 days @ €0.5479 / day		53.15	
PSO Lev	y Dec/Jan/Feb	)				8.52
VAT			13.5%	on €184.47		24.90

13.5% on €118.94cr

# Energy consumption on this bill amounts to approx. 285 kg of carbon emissions.

### The Public Service Obligations (PSO) Levy

The PSO Levy, determined by the Commission for Regulation of Utilities, is charged to all electricity customers and relates to the recovery of any additional costs associated with meeting the obligation to purchase electricity generated from sustainable, renewable and indigenous sources.

#### Do bhille as Gaeilge

Má theastaíonn uait do bhille a fháil i nGaeilge, sheol ríomhphoist chuig eolas@electricireland.ie nó glaoigh ar 1850 372 372, agus beimid sásta an socrú sin a dhéanamh duit.

#### Customer Service

Please have your account number to hand when you contact us. We can only discuss account information with the account holder.

1850 372 372 Mon-Sat 8am-8pm Minicom 1950 372 707 (for hearing impaired customers with Minicom equipment) +353 1 852 9534 (International customers)

Fmail: service@electricireland.ie Address: Electric Ireland, PO Box 841,

South City Delivery Office, Togher, Cork

#### Emergency

For emergencies, electricity interruptions or to report dangerous situations call ESB Networks:

1850 372 999

#### Complaints

118.94 cr

16.06 cr

Call: 1850 372 372

Email: service@electricireland.ie

If not resolved to your satisfaction, please write to Electric Ireland, Complaints Facilitator, PO Box 12523, Dublin 9 or email: complaintfacilitator@electricireland.ie

If you have completed the complaints process and you feel your complaint still has not been resolved to your satisfaction, you can contact the Customers Care Team at the Commission for Regulation of Utilities: 1890 404 404 or email: customercare@cru.ie

#### Payment Options

See www.electricireland.ie/online-services for all payment options, including

- · Set up Direct Debit
- · Pay by Card
- · Set up equal monthly instalments
- · Pay As You Go Top Up's

Alternatively, call 1850 372 372 or Credit Control at 1850 504 021.

Other Payment options are as follows,

#### **Electronic Funds Transfer**

You will need the following details to pay via EFT: Your Electricity Account Number

IBAN: IE36AIBK93208681900087

**BIC: AIBKIE2D** 

#### Cash

Payzone, AIB, PostPoint and An Post.

#### Cheque

Cheques to be made payable to Electric Ireland, PO Box 323, Little Island, Co. Cork.

Please allow up to 5 working days for payments to appear on your account.

#### Pay As You Go

For a simple and convenient way to control your energy costs call 1850 305 095 to sign up.

#### Energy Efficiency

For details on how you can improve energy efficiency in your home visit www.seai.ie

### Electric Ireland All-Island Fuel Mix

% of total			
Electricity supplied by Electric Ireland (All Island)	Average for All Island Market (for comparison) 6.8%		
5.3%			
55.1%	38.5%		
35.0%	48.9%		
3.6%	4.6%		
0.9%	1.2%		
100%	100%		
	Electricity supplied by Electric Ireland (All Island) 55.1% 35.0% 36.6% 0.9%		

CO<sub>2</sub>Emissions 340 gCO2/kWh 291 gCO2/kWh

Your specific fuel mix may differ to the fuel mix shown because Electric Ireland offer green source products. For information on your fuel mix and on the environmental impact of your electricity supply visit www.electricireland.ie or, for further details call 1850 372 372



ELEC