

# KEITH SHANNONS

SOFTWARE ENGINEER

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## PROFESSIONAL SUMMARY

Innovative and results-driven software engineer with extensive experience in developing and implementing high-impact software solutions. Skilled in improving team efficiency, streamlining business processes, and enhancing customer satisfaction through the creation of tailored software. Proven ability to work cross-functionally and lead development efforts on cloud-based systems, while fostering strong communication between departments.

## WORK EXPERIENCE

**March 2022 – August 2025 (3 years, 5 months)**

Heiman Software Labs (Global provider of software services)

### Junior Software Engineer

- Developed and implemented custom software solutions to meet client requirements, improving customer satisfaction ratings significantly.
- Led efforts to streamline business applications in development, increasing team efficiency by a substantial margin.
- Designed and built a cloud-based information system that consolidated employee data across multiple databases and servers, accelerating HR processes by 80%.
- Gained hands-on experience in the company's software programming operations, collaborating closely with cross-functional teams to deliver quality solutions.
- Coordinated communications between departments, ensuring smooth project execution and alignment with business objectives.

## EDUCATION

**Graduated: 2021**

**DE LOUREIGH UNIVERSITY**

- Bachelor of Science in Computer Science

## TECHNICAL SKILLS

- Languages: JavaScript, C/C++, Java, Python, Kotlin, Go
- Tools & Technologies: [Include relevant tools, frameworks, and methodologies you're familiar with, such as Git, SQL, AWS, etc.]

## VOLUNTEER WORK & AFFILIATIONS

- Volunteer Math Teacher | Lily River Children's Foundation
- Member | Coding Masters Club, Roseton Chapter
- Founder | DLU Coding Club
- Champion | Beechtown Hackathon 2020

## ADDITIONAL INFORMATION

- Strong leadership and problem-solving skills.
- Excellent communicator with experience working across teams.
- Passionate about technology, coding, and contributing to the development of innovative software solutions.