Master Software Technology

Software Project Management 2 —

[04] Project Phases: Start

## **Learning Goals**

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- Understand the starting phase with a focus on activities
  - ✓ Specifically, estimation and the planning process
  - ✓ Use network planning techniques, esp. CPM, on examples
- ✓ Work with standard project planning tools on examples
  - ✓ e.g. ProjectLibre as used in the lab

## Agenda

#### **Project Start**

- Terminology
- Activities
- Project Definition
- Requirements Analysis
- Frequent Problems

#### **Project Planning**

- Estimation
  - requirements w.r.t. estimates
  - Are you already familiar with any estimation methods?
  - distinction between size, effort and cost
  - categorization of different estimation methods
- Network planning techniques -> further topic
- Common planning pitfalls

#### Conclusions

# Further **Terminology**

- Strategy: vision/mission
- Project Management Levels
  - Portfolio := all projects in an enterprise
  - Programme: projects managed jointly
    - e.g, projects in a specific area
  - Single projects
  - sub projects: clearly separated task areas in *large* projects
    - distinguished from work packages := first level of any project structure

- Project proposal
- Project meetings
- Milestones (checkpoints)
  - content: well defined (partial) results
    - for project success: defined in advance, can be reviewed
  - deadline: completion date
    - defined during project planning

Strategy (objectives)

Project portfolio management (doing the right thing)

Project management (doing things right)

# **Project Start Activities**

#### Project Idea

[Preliminary study (feasibility study)

- objectives not completely clear, achievement of objectives not guaranteed
- proving the technical and/or economic feasibility]

**Defining objectives** 

Defining project scope and content with the client

Rough estimation

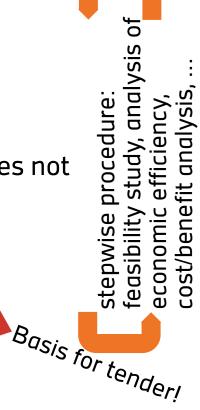
Rough project planning (methods similar to detailed)

Basis for subsequent decisions (go/no go)

#### Establishing the project

- fixing project procedures and organisation
- team building: project team
- defining project goals in workshops, involvement of all stakeholders
- communication of objectives to all stakeholders: kick-off & workshops
- developing a project culture

Detailed project planning, at least until the first milestone



### **Project Definition Contents**

#### project motivation

business objectives

#### project objectives

quantitative objectives in the triangle of costs, quality and time (functionality = fixed)

#### product and project results

What are we going to provide?

#### project strategy

planned procedures, time and budget plan, milestones

#### Project stakeholders

- identify all people to be affected project organisation, project team
- organisation, structure, responsibilities

duties of the client

assumptions, opportunities

#### and risks

first risk considerations

# Requirements Analysis

- Systematic process, using iterative and cooperative analysis to figure out requirements
- Certain methodology, e.g. use cases
- Goal: check problem understanding
- Results
  - system design specifications represented in a specific notation
  - agreed upon with and accepted by the customer
    - $\rightarrow$  in classical methods: Part of the contract!

# Requirements Analysis: Classes of Requirements

- functional
- non functional
  - efficiency, reliability, portability, maintainability, quantity structure, response times
- technical boundary conditions
  - capacities, platforms, ...
- economic boundary conditions
  - budget, time to market, ...
- standards (formal, industrial, de facto, de jure, ...)
  - ISO, Windows compliant, ...

# Requirements Analysis: Properties

unambiguous with respect to wording complete verifiable and testable with respect to requirements consistent

- terms (homogenous and standardized terminology)
- with respect to requirements maintainable
- table of contents, cross references, ...
   traceable
- with respect to decisions
- with respect to reasons

# **Project Start: Frequent Problems**

- objectives unrealistic, not clear, differing among stakeholders
- ➤ lack of common understanding of project objectives
- >inefficient collaboration
- may be due to lack of organisational rules
- >project plans which the project team does not accept (at least not honestly or personally)
- *>*lack of management support
- e.g., lack of staff or any other resources necessary for the project
- ><further problems you might have experienced?>
- **>** ...

Questions? Questions!

# THANK YOU VERY MUCH FOR YOUR ATTENTION!