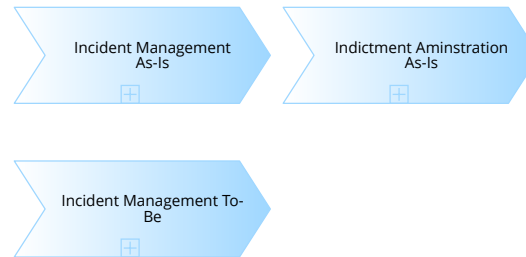


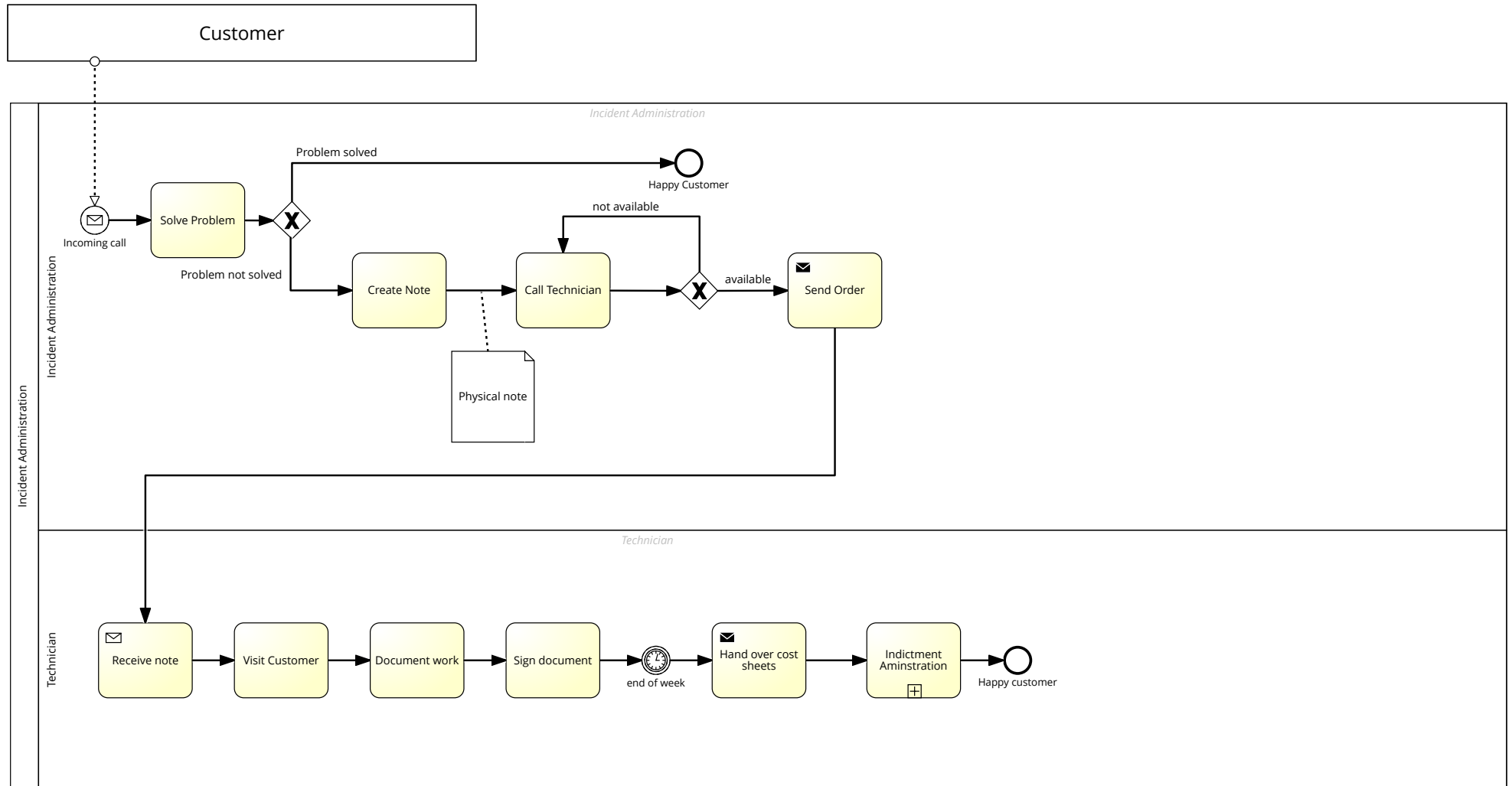
Exercise1ValueChain



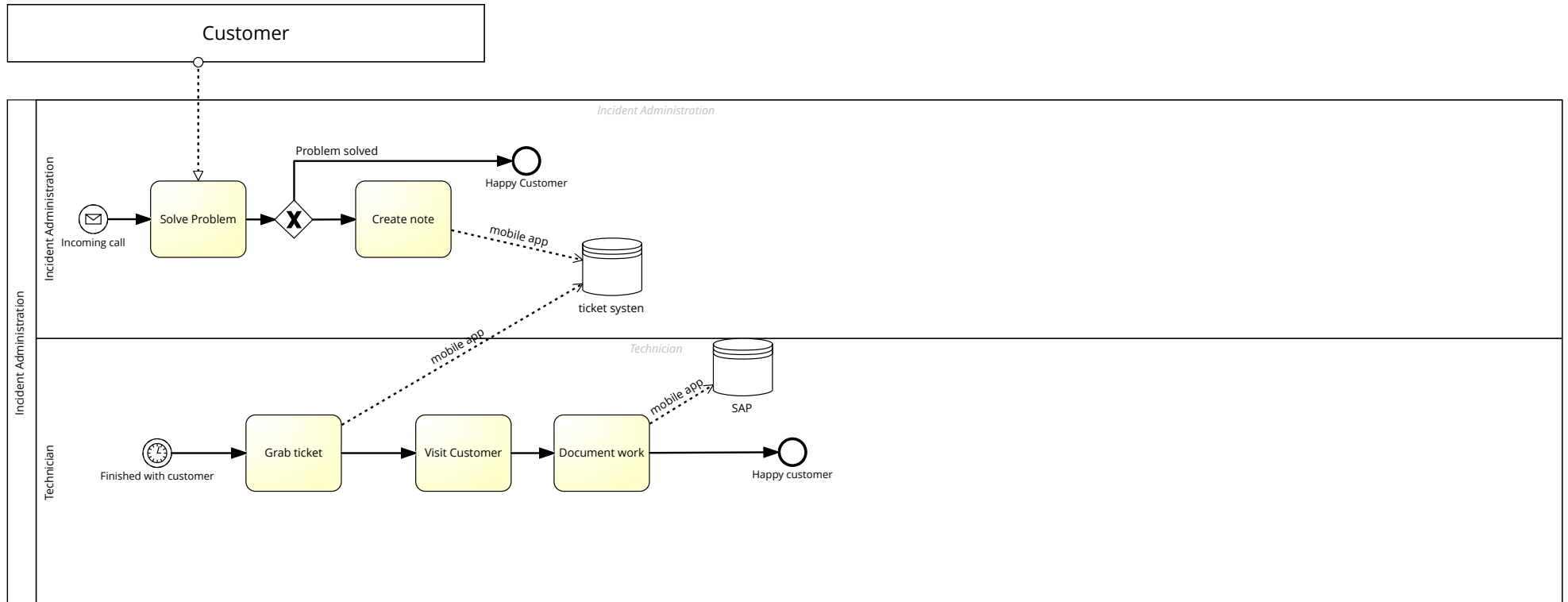
Exercise 2a: As-Is



Incident Management As-Is



Incident Management To-Be



Indictment Aminstration As-Is

