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Digital Care Android Integration

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| --- | --- |
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# INTRODUCTION

This document provides an overview of integration procedure for consumer care library in android mobile applications.

Digital care library provides set of standardized consumer care support features which can be used in all Philips apps.

# INTEGRATION

## Maven repository Integration

The easiest and preferred way to use these components is using maven.

**Note:** Maven is not set up yet and hence we need to integrate using Git as below.

## Library Integration

# Git source path:

<http://ingbtcpic2lx253.blr.pin.philips.com:8080/scm/git/hor-digitalcare-release-android>

1. Check out the code from above path where in you can find sample app which depends on consumer care library’s aar file.
2. Consumer care needs other libraries to build which are as below
3. adobeMobileLibrary.jar
4. Localematch-1.0.3.aar

Please make sure all these are added to application with the latest versions along with digital care library aar file under libs folder.

1. Go to sample app’s res/values folder and copy digitalcare\_config.xml and place it in

integrating app’s res/values folder.

1. Override the values in config file and define the features as per requirement.

## Library versioning

Library version can be obtained by using below API

DigitalCareManager.getInstance().getDigitalCareLibVersion();

## Gradle dependencies

dependencies {

compile fileTree(dir:'libs', include:['\*.jar'])

compile 'com.google.android.gms:play-services:+'

compile 'com.android.support:appcompat-v7:22.0.0'

compile files('libs/HockeySDK-3.0.2.jar')

compile files('libs/adobeMobileLibrary.jar')

compile(name:'localeMatch-v1.0.3', ext:aar)

compile(name:'digitalCare-v2.1.0', ext:aar)

}

repositories {

    flatDir {

        dirs 'libs'

    }

}

## Prerequisites

1. Integrating application must be in android studio.
2. Application need to know the product tree information for each product used in app
3. **Group Name** (Ex: PERSONAL\_CARE\_GR )
4. **Catalog** ( **This should be given as “CARE”**)
5. **Category** (Ex: HAIRCARE\_CA )
6. **Sub category** ( Ex: STRAIGHTENER\_SU, HAIR\_DRYERS\_SU)
7. **Model number** (Ex: HD8967/01 )
8. **Removed product review url since we are having in app feature using bazaar voice sdk.**

Above information is used for backend services and mostly uses PRX system. Please note that category ends with “CA” and sub category ends with “SU” hence provide valid information otherwise consumer care features are not functional.

Links which can help to find the information, please add relevant ctn number

1. <http://www.philips.co.uk/prx/product/B2C/en_GB/CONSUMER/products/HD9240/90.summary>
2. <http://nlvu077.gdc1.ce.philips.com:9080/repobrowser/catalogBrowser.jsp?catalogid=catalog_CL_CONSUMER&catalogType=CONSUMER&country=CL&language=es>

# INITIALIZATION

The library can be invoked both as activity and fragment.

“DigitalCareConfigManager” is singleton class used for communication between application and library. It exposes few public setter APIs. The application has to set few below parameters dynamically before the library is invoked. Please refer sample application.

1. Import DigitalCareConfigManager from “com.philips.cdp.digitalcare”
2. initializeDigitalCareLibrary( Context applicationContext)
3. Application has to set product information like product title, ctn, category etc by creating subclass of “ConsumerProductInfo” class and call the below method,

DigitalCareConfigManager.getInstance().setConsumerCareProductInfo(ConsumerProductInfo consumerInfo).

1. App locale (language code and country code). Also set this whenever there is a change in language or country. Call in appropriate places.

API: setLocale(String langCode, String countryCode)

1. Please call Tagging related APIs as below,
   * 1. enableTagging(Boolean taggingEnabled)
     2. setAppIdForTagging(String appId)
     3. setCurrentPageNameForTagging(String pageName)

**If app enables tagging and appid is not set, then digital care library will throw runtime exception.**

**Note: Until app enables tagging, consumer care component will not tag user actions.**

1. Please call setBazaarVoiceAPIKeys(HashMap<String,String> apiKeysMap).

API keys we need to get from BazaarVoice to use product review feature.

1. invokeDigitalCareAsActivity(int startAnimResId, int endAnimResId, ActivityOrientation orientation)

ActivityOrientation is an enum to specify orientation, if do not want to fix orientation, please set as “unspecified”

Supports all kind of orientation in ActivityInfo class.

ActivityOrientation is present inside DigitalCareConfigManager class.

Animation resource id can be passed in as zero if not relevant.

1. invokeDigitalCareAsFragment(FragmentActivity context, int parentContainerId, ActionBarListener actionBarListener, int startAnimResId, int endAnimResId)

Animation resource id can be passed in as zero if not relevant.

ActionBarListener is present in “com.philips.cdp.digitalcare.listeners”

**Please follow the order of initialization as per document or sample app.**

## Android Manifest changes

Application need to copy below google map related meta data information in app’s manifest file and provide new sha key for rendering Philips service centers on google map.

<meta-data

android:name="com.google.android.gms.version"

android:value="@integer/google\_play\_services\_version" />

<meta-data  
android:name="com.google.android.maps.v2.API\_KEY"  
android:value="AIzaSyDm1M6rUwuCe\_-4pBM61QeWivE6GIu2hWM" />

<uses-feature

android:glEsVersion="0x00020000"

android:required="true" />

**AIzaSyDm1M6rUwuCe\_-4pBM61QeWivE6GIu2hWM = SHA key**

Reference for SHA key generation

<https://developers.google.com/maps/documentation/android/signup>

SHA key should be generated from the system where apk is released.

SHA key along with package name should be registered.

## Digital care Configuration

The application has to copy digitalcare\_config.xml from sample app resource folder and create one on app side by overriding the parameters present in it. The file contains the following,

1. UI resources like themes, styles, background colors and action bar customization.
2. Facebook &Twitter Philips product page url which is app/product specific.
3. An array is defined for customizing main menu title, main menu icons, product menu title and social provider list. Each menu contains default features supported by Digital Care library. App can include only the required features by adding/deleting/modifying the array items.
4. Each title string in above arrays is expected to be a resource key and not the value.
5. Production\_environment is introduced as Boolean parameter. It allows to set

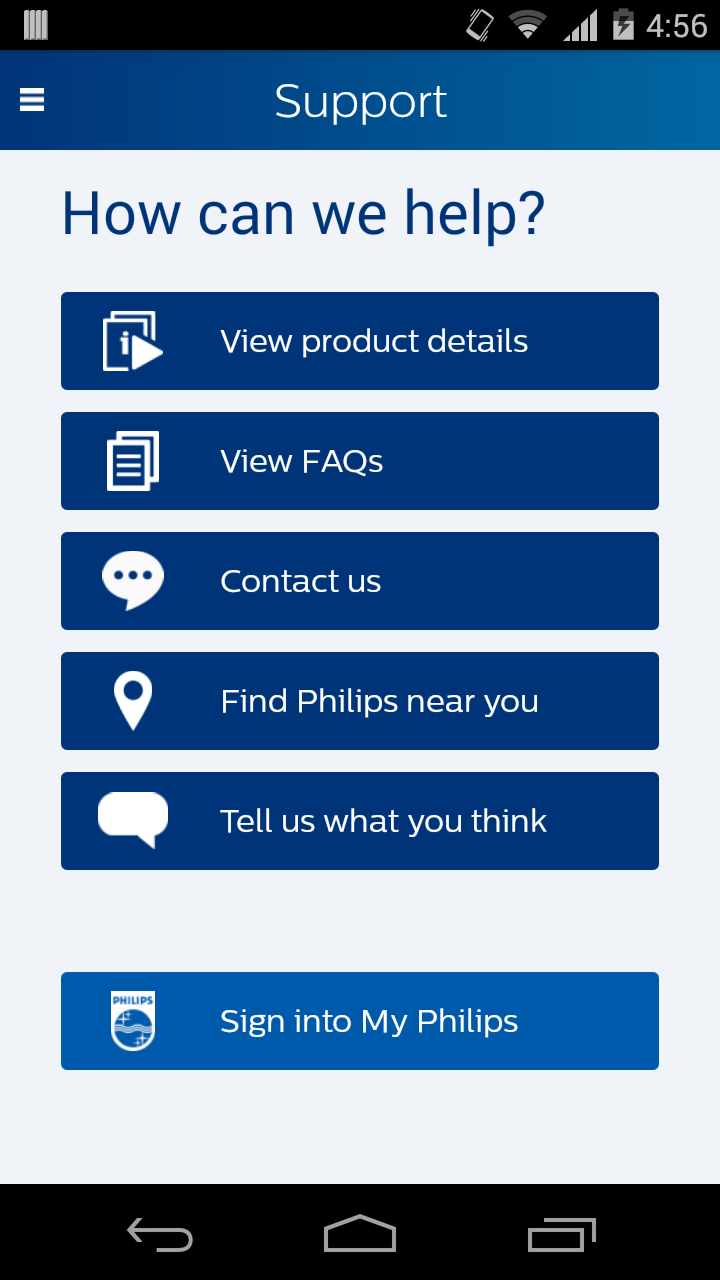
either as production or test environment. It is applicable for all the backend systems which we use.

1. Productreview\_required is added. It allows either to enable/ disable bazaar voice

review feature. It requires API keys from applications. Please refer release notes for more details.

The digitalcare\_config.xml on the library side will have default values. In case the app does not override, all the resources would be picked from library.

#### Main menu configuration



**button\_register\_background**

**activity\_background\_color**

**actionbar\_background\_start\_color**

**actionbar\_background\_end\_color**

**Actionbar\_hamburger\_menu**

**actionbar\_title\_Color**

**button\_text\_color**

**main\_menu\_resources**

**main\_menu\_title**

**button\_background**

**text\_header\_color**

#### Product Menu configuration



#### Social provider configuration



**text\_sub\_header\_color**

**social\_service\_provider\_menu\_resources**

**social\_service\_provider\_menu\_title**

**actionbar\_back\_button**

# Handling consumer care as fragments:

If it is invoked as fragment, action bar has to be handled by verticals because they have control.

1. Adding cc fragments will be taken care by library.
2. We define one interface called “ActionBarListener” and it will have method called updateAppActionBar (String title, Boolean backArrowEnable).
3. We invoke this callback and verticals have to implement this listener and update the action bar accordingly.
4. On click of back arrow app has the control again and it is responsible for popping out the fragment from the stack. Consumer care has no action over it.
5. Handling hamburger menu icon and anything related to action bar is the responsibility of the app.

# Handling consumer care as activity

If it is invoked as activity, then CC will be launched as full screen and also responsible for updating action bar. Action bar customization happens depending on the configuration set by app in config xml file

# Vertical features customization

The consumer care features are highly customizable; each vertical can add any specific button inside support menu if it is really required.

1. App can add its own button by passing valid string for button title and icon resource name in configuration file.
2. Application has to implement interfaces like MainMenuListener, ProductMenuListener, and SocialProviderListener.
3. MainMenuListener – Invoked on click of each button on support home page. This helps in configuring features on main/home page.
4. ProductMenuListener – Invoked on click of each button on product info page. This helps in configuring features on product info page.
5. SocialProviderListener – Invoked on click of each social provider buttons in Contact us page. This helps in configuring list of social list providers. CC by default supports Facebook and Twitter.
6. App is required to implement all these to take control on app side for the menu items which is added by verticals. For digital care menu item, library is supposed to take action and app should not ideally override this. If app returns “true” then it means that app will take action on click of that button and library will not perform any operation in that case otherwise library will take action if app returns “false”.

Example: Air Fryer customization



# Action bar customization

Here is how we customize navigation/action bar in consumer care module,

1. We allow customization of both Hamburger menu icon and back arrow button in navigation bar.
2. Projects which uses navigation bar will go for above option.
3. Projects where in navigation bar is not used, will  have to do the following
4. Replace hamburger menu icon with back arrow icon.
5. Set navigation bar background color same as screen background color.
6. Sets a boolean in config file which says hamburger menu title required as “False”, in this case navigation bar title will not be shown in consumer care.
7. Projects which uses spring board, replaces hamburger menu with spring board icon.

# Notes

1. Registration is developed as separate library project. App is expected to invoke registration library on click of registration button inside consumer care support page.
2. Library should be initialized as per document or sample app otherwise library would throw runtime exception.
3. Please refer sample application for more details.