

PHILLBERT NEVIN EMMANUEL

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EDUCATIONAL BACKGROUND

Universitas Advent Indonesia

Bachelor of Science/S.Kom., Information System. GPA: 3.71 (*Magna Cum Laude* honor)

08/2019 – 06/2023

PROFESSIONAL EXPERIENCE

PT Icarus Omni Teknologi

ERP Functional Consultant | Full-time

10/2025 – Now

- Resolved client-reported issues in post-implementation stages of SAP Business One projects by troubleshooting daily technical and functional issues to ensure smooth business operations
- Developed and modified Crystal Reports layouts based on client requirements and system data structure
- Developed and customized custom reports using SQL stored procedure queries from SAP Business One databases through SQL Server and S/4 HANA environments
- Assisted with data migration and import processes using SAP Data Transfer Workbench (DTW)
- Collaborated with internal teams to analyze functional needs and deliver system enhancements and solutions

Maliq Computer

IT Support | Part-time

06/2025 – 09/2025 | 08/2023 – 05/2024

- Resolved an average of 20 technical issues per week, with high first-contact resolution rate
- Processed bill management and sales recording, improving financial record accuracy
- Documented technical procedures, optimizing knowledge sharing and trimming troubleshoot time by 25%

PT Evotech Distribusi

Business Intelligence Analyst & Web Developer | Full-time

06/2024 – 06/2025

- Delivered end-to-end analytical solution, including requirement gathering, data cleaning, statistical analysis, visualization, deployment, presentation, and maintenance
- Collaborated with data scientists in a team of 3 to optimize the loading of 1M+ daily sales rows, implementing incremental API-to-Qlik Sense pipelines with QVD, resulting in faster load times
- Orchestrated REST API integrations using Outsystems and LINQ from sales, customer and warehouse databases, enabling unified analytics and enhancing data-driven insight for decision making
- Designed, deployed and monitored interactive BI dashboards using Qlik Sense, enhancing data visualization and driving a 35% advancement in operational efficiency
- Transitioned into Web Developer role while continuing Business Intelligence Analyst responsibilities
- Organized and configured Gitea repositories using Docker Compose and runner scripts, establishing CI/CD, streamlining development workflows and reducing deployment time
- Developed ASP.NET Core API and Blazor Server user interface for SKU, Model, and Brand management, increasing data input efficiency through Excel import functionality via ClosedXML
- Led development of Value Added-Service (VAS) management features, formulated custom CRUD operations and validation constraints, ensuring data consistency and minimizing errors by 40%

SKILLS, CERTIFICATIONS AND PORTFOLIO PROJECTS

Core Competencies & Tools

- Business & Project Skills: Business analysis, project management, functional analysis, teamwork, time management
- ERP & Reporting: SAP Business One, Crystal Reports, Data Transfer Workbench (DTW), SQL query customization, SSMS, SAP S/4 HANA
- Data Analytics & BI: Statistical Data Analysis, SQL Server, Excel, Qlik Sense, Tableau, Power BI
- Programming: C#, ASP.NET Core, PHP, Python, OutSystems
- ETL & Data Integration: REST API orchestration, incremental data loading, automation scripting for pipelines
- Web Development: Full-stack development, data-driven interfaces

Courses & Certificates

- Data Scientist Virtual Internship (Project Based Internship) – Rakamin x Kalbe Nutritionals 07/2023
- Business Analyst: Mastering Excel & Power BI – Habiskerja.com 06/2022
- Microsoft Office Specialist: Excel – Information Technology Specialist 04/2022

Portfolio Website: https://phillbertnevinemmanuel.github.io/portfolio_website