PHILLBERT NEVIN EMMANUEL

Business Intelligence Analyst

Information Systems professional with a track record of delivering impactful results in business intelligence and web development. Over the course of my career I have led and been a part of projects that delivered dashboard solution to improve decision-making, optimized data pipelines for faster access to business insights, and built APIs and interfaces that streamlined workflows and increased business process efficiency. Known for integrity, accuracy, and creative problem solving in turning complex business needs into practical solutions.

WORK EXPERIENCE

Maliq Computer

IT Support (Part-time)

07/2025 - Now

- Resolved an average of 20 user technical issues per week
- Processed administrative tasks, including bill management and sales/purchasing recording, improving financial record accuracy and providing detailed insight about sales and purchase process
- Documented technical procedures, optimizing knowledge sharing and trimming troubleshooting time by 25%

PT Evotech Distribusi

Web Developer

04/2025 - 06/2025

- Transitioned into Web Developer role while continuing Business Intelligence Analyst responsibilities
- Organized and configured Gitea repositories using Docker Compose and runner scripts, establishing CI/CD, streamlining development workflows and reducing deployment time
- Developed ASP.NET Core API and Blazor Server user interface for SKU, Model, and Brand management, increasing data input efficiency through Excel import functionality via ClosedXML
- Led development of Value Added-Service (VAS) management feature, formulated custom CRUD operations and validation constraints, ensuring data consistency and minimizing errors 35%

Business Intelligence Analyst

06/2024 - 06/2025

- Delivered end-to-end analytical solution, encompassing requirement gathering, performing data cleaning, statistical analysis, and dashboard development, while worked with cross-functional teams for BI dashboard maintenance
- Collaborated with data scientists in a team of 3 to optimize the loading of 1M+ daily sales rows, implementing incremental API-to-Qlik Sense pipelines with QVD, resulting in 95% faster load times
- Orchestrated REST API integrations using Outsystems and LINQ from sales, customer and warehouse databases, expanding data accessibility and enabling unified analytics
- Designed, deployed and monitored interactive BI dashboards using Qlik Sense, enhancing data visualization and enabling insightful decision-making

PORTFOLIO PROJECTS

Automated Incentive Management Solution

02/2025

- Built and maintained automated incentive dashboards in Qlik Sense for drivers, sales, hunters, taking orders, and resort stores.
- Implemented reward eligibility logic, shipment and driver assignment, sales targets, and store tagging systems.
- Coordinated requirement, testing, and production phases while collaborating with stakeholders to validate business logic and ensure alignment with evolving client needs.

Inventory and Stock Card Dashboard

09/2024

- Built a scalable dashboard SQL to unify 3,000+ SKUs across multiple bin types into accurate inventory views.
- Reduced stock tracking time and accelerated reconciliation speed, enabling faster operational decision-making.
- Optimized data consolidation processes to improve inventory visibility

CONTACT

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EDUCATION

2019 - 2023

Universitas Advent Indonesia

Bachelor of Technology, Information System Major GPA: 3.71/4.0 (magna cum laude)

SKILLS

- Programming: C# (ASP.NET Core, Entity Framework Core), Python, OutSystems
- Data Analytics & BI: SQL Server, Excel,
 Qlik Sense, Tableau, Power BI
- KPI & Dashboard Development: KPI modeling, dashboard design and development
- ETL & Data Integration: REST API orchestration, incremental data loading (e.g., QVD pipelines), automation scripting for pipelines
- Web Development: Front-end and back-end implementation
- Business & Project Skills: Business analysis, project management, teamwork, time management, leadership

CERTIFICATION

- Business Analyst: Mastering Excel & Power BI – Habiskerja.com
- Microsoft Office Specialist: Excel Microsoft Technology Associate
- Data Analytics Bootcamp Analyst Builder