PHILLBERT NEVIN EMMANUEL

Information Systems professional with a track record of delivering impactful results in ERP implementation, business intelligence, functional analysis, and web development. Experienced in supporting SAP Business One post-implementation processes, developing and customizing reports, and ensuring smooth client operations through functional and technical issue resolution. Have led and been a part of projects that delivered data solutions to improve decision-making, optimized data pipelines for faster access to business insights, and built APIs and interfaces that streamlined workflows and increased business process efficiency. Known for integrity, accuracy, and creative problem solving in turning complex business needs into practical solutions.

WORK EXPERIENCE

PT Icarus Omni Teknologi
ERP Functional Consultant **10/2025 - Now**

- Resolved client-reported issues in post-implementation stages of SAP Business One projects to ensure smooth business operations
- Created and modified Crystal Reports based on client requirements and system data structure
- Developed and customized reports using SQL queries from SAP Business One databases through SSMS and S/4 HANA environments
- Assisted with data migration and import processes using SAP Data Transfer Workbench (DTW)
- Supported client employees by troubleshooting daily technical and functional issues within the ERP system
- Collaborated with internal teams to analyze client needs and deliver efficient system enhancements and solutions

Maliq Computer
IT Support (Part-time) **06/2025 - 09/2025**

- Resolved an average of 20 user technical issues per week
- Processed administrative tasks, including bill management and sales/purchasing recording, improving financial record accuracy and providing detailed insight about sales and purchase process
- Documented technical procedures, optimizing knowledge sharing and trimming troubleshooting time by 25%

PT Evotech Distribusi
Web Developer **04/2025 - 06/2025**

- Transitioned into Web Developer role while continuing Business Intelligence Analyst responsibilities
- Organized and configured Gitea repositories using Docker Compose and runner scripts, establishing CI/CD, streamlining development workflows and reducing deployment time
- Developed ASP.NET Core API and Blazor Server user interface for SKU, Model, and Brand management, increasing data input efficiency through Excel import functionality via ClosedXML
- Led development of Value Added-Service (VAS) management feature, formulated custom CRUD operations and validation constraints, ensuring data consistency and minimizing errors 35%

Business Intelligence Analyst **06/2024 - 06/2025**

- Delivered end-to-end analytical solution, encompassing requirement gathering, performing data cleaning, statistical analysis, and dashboard development, while worked with cross-functional teams for BI dashboard maintenance
- Collaborated with data scientists in a team of 3 to optimize the loading of 1M+ daily sales rows, implementing incremental API-to-Qlik Sense pipelines with QVD, resulting in 95% faster load times
- Orchestrated REST API integrations using Outsystems and LINQ from sales, customer and warehouse databases, expanding data accessibility and enabling unified analytics
- Designed, deployed and monitored interactive BI dashboards using Qlik Sense, enhancing data visualization and enabling insightful decision-making

CONTACT

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phillbertnevinemmanuel.github.io/portfolio_website

EDUCATION

2019 - 2023
Universitas Advent Indonesia
Bachelor of Technology,
Information System Major
GPA: 3.71/4.0 (*magna cum laude*)

SKILLS

- Business & Project Skills: Business analysis, project management, functional consulting, teamwork, time management
- ERP & Reporting: SAP Business One, Crystal Reports, Data Transfer Workbench (DTW), SQL query customization, SSMS, SAP S/4 HANA
- Data Analytics & BI: SQL Server, Excel, Qlik Sense, Tableau, Power BI
- Programming: C#, ASP.NET Core, PHP, Python, OutSystems
- ETL & Data Integration: REST API orchestration, incremental data loading, automation scripting for pipelines
- Web Development: Full-stack development, data-driven interfaces

CERTIFICATIONS

- Business Analyst: Mastering Excel & Power BI – Habiskerja.com
- Microsoft Office Specialist: Excel – Microsoft Technology Associate
- Data Analytics Bootcamp – Analyst Builder