

Licensed
& Insured
CPC1457358

WATERSIDE POOLS, INC.
Office (386) 447-3390 • Fax (386) 447-3391
15 Hargrove Ln. Bldg. 3K, Palm Coast FL 32137
CUSTOMER EXPLANATION FORM

Quality
Strength
Integrity

Homeowner: _____ Address: _____
For this document Waterside Pools, Inc. will be referenced by the initials W.P.

Access and Pool Site Conditions (W.P. is not responsible for damage, repairs, replacement, or relocation cost to any of the following items unless specifically noted under this contract) Comments

1. Sidewalks, Curbing, Driveways

Explained:

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2. Landscaping, Trees, Planters

Explained:

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3. Any / All Cables - Electric, Phone, Internet, TV, Etc.

Explained:

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4. Septic tanks, Pep tanks, Drain fields, Tank lids

Explained:

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5. Sewer Lines, Clean Outs, Water Lines, Water Meters

Explained:

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6. Sprinkler Lines, Sprinkler Heads

Explained:

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7. Gas Lines, Air Conditioner Lines

Explained:

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8. If encroaching on a neighbor's property, Access Permission Form must be supplied by owner.

Explained:

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9. If a small machine is required to dig or grade in the yard, an additional fee will occur unless specified in contract.

Explained:

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10. Protection Materials (Plywood, Tarps, Etc.) may be supplied at an additional cost. However, protection materials will not guarantee that no damage will occur, and only establishes to be a good faith effort for protection.

Explained:

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Ground Conditions (W.P. is not responsible for the costs related to the following items discovered in the pool site or access areas) It is impossible to determine any subterranean conditions prior to digging.

11. Clay, Muck, Unstable Soil

Explained:

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12. Rock Boulders

Explained:

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13. Buried Stumps, Root Systems

Explained:

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14. Ground Water - Well points, Extra Forming, Shoring, Wood Walls for cave-ins may potentially be needed.

Explained:

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15. Tie Backs (If Seawall)

Explained:

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16. If additional Rock or Fill is needed, additional fee will occur.

Explained:

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General Conditions (W.P. is not responsible for the costs related to the following items discovered in the pool site or access areas)

17. Domestic animals must be kept away from jobsite area at all times. Animal waste must be removed by the owner prior to workers working on site.

Explained:

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18. Average construction time is 8-16 weeks from the day of dig for average size pools.

Explained:

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19. Construction jobs may or may not excavate within 180 days from signing a contract. Market pricing increases may apply to all projects excavating after the 180 days from signing.

Explained:

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20. If Thin and Thick pavers are selected, the colors will not match.

Explained:

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21. Termite bond company (if applicable)

Explained:

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22. Demolition of existing screens, walls or decks may result in damage to existing structures. Patching, painting, stucco, tile, or deck repairs are not included unless specifically noted in contract.

Explained:

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23. Homeowners will supply water, access, and power throughout project.

Explained:

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24. There is a high probability of new concrete decks cracking if selected.

Explained:

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25. Existing concrete decks may have puddled spots and/or cracks. These items will not be repaired unless specifically noted in contract.

Explained:

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26. If screen enclosure is included, existing roof tiles may require repairs by owner to install a new screen cage or gutter system.

Explained:

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27. W.P. will not call or notify owners before arriving on jobsites throughout the project.

Explained:

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28. Homeowner is responsible for obtaining HOA, ARB, and/or ARC approvals were applicable unless specifically noted in the contract.

Explained:

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29. Homeowner will pay re-inspection fees if W.P. fails an inspection due to homeowner responsibilities.

Explained:

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30. Changes in contract and/or plans will result in additional charges and time delays.

Explained:

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\$ _____ PLUS Change price
31. Homeowner is responsible for installing sod, hay, and seed required by code within 30 days of final grade completion.

Explained:

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32. Surveys supplied by W.P. are for standard lot sizes only (80' x 125' or less). If the lot is bigger, additional fee may occur.

Explained:

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33. Pool designs are based on property surveys. If survey is incorrect, W.P. is not responsible for any cost involved in the corrections needed to comply with proper and required project completion.

Explained:

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THE ABOVE CONDITIONS HAVE BEEN EXPLAINED TO MY SATISFACTION

OWNER

SALES REPRESENTATIVE

DATE