Phillip Tritz

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Professional Summary

Versatile IT professional with hands-on experience in networking, Linux systems, Windows Server 2019, hardware repairs, multiboot environments, and front-end web development. Strong background in customer service, data recovery, and configuring systems for educational and practical deployments. Passionate about using technology to solve real-world problems and enhance learning experiences.

Experience

Salesman | Shaw/Fido | Lethbridge, AB | 2022–2024
- Managed customer inquiries and delivered exemplary customer service.
- Increased customer satisfaction by optimizing service and sales processes.
- Specialized in Wi-Fi, TV, and Cellular services.
- Maintained a clean and professional work environment.

Salesman | The Hudson's Bay | Lethbridge, AB | 2017–2020
- Managed inventory, restocking, and merchandising displays.
- Processed sales transactions and provided tailored product recommendations.
- Developed strong product knowledge to support customer decision-making.

Education

Computer Information Technology - Diploma

Lethbridge Polytechnic | Lethbridge, AB | Sept 2022-Apr 2025

High School Diploma

Chinook High School | Lethbridge, AB | Sept 2015-Jun 2019

Projects

- Developed responsive client websites using WordPress Pro, prioritizing usability and performance.
- Set up multiboot systems with multiple Windows and Linux distributions on external drives.
- Refurbished legacy hardware with lightweight Linux for educational deployment in African community
- Configured and scripted system environments in both Linux and Windows Server 2019

Key Skills and Tools

- **Operating Systems & Platforms:** Linux (AntiX, Lubuntu, Ubuntu, Kali Linux), Windows Server 2019, Multiboot Setup
- **Infrastructure & Deployment:** Networking, OS Deployment, Partitioning, Data Recovery
- **Programming & Web Technologies:** Python, FastAPI, HTML, CSS, JavaScript, React
- **Technical Support:** Customer Service, Client Training, Hardware Troubleshooting