**Phillip Tritz**

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# Professional Summary

Versatile IT professional with hands-on experience in networking, Linux systems, Windows Server 2019, hardware repairs, multiboot environments, and front-end web development. Strong background in customer service, data recovery, and configuring systems for educational and practical deployments. Passionate about using technology to solve real-world problems and enhance learning experiences.

# Experience

*Salesman | Shaw/Fido | Lethbridge, AB | 2022–2024*

• Managed customer inquiries and delivered exemplary customer service.

• Increased customer satisfaction by optimizing service and sales processes.

• Specialized in Wi-Fi, TV, and Cellular services.

• Maintained a clean and professional work environment.

*Salesman | The Hudson’s Bay | Lethbridge, AB | 2017–2020*

• Managed inventory, restocking, and merchandising displays.

• Processed sales transactions and provided tailored product recommendations.

• Developed strong product knowledge to support customer decision-making.

# Education

**Computer Information Technology - Diploma**

*Lethbridge Polytechnic | Lethbridge, AB | Sept 2022-Apr 2025*

**High School Diploma**

*Chinook High School | Lethbridge, AB | Sept 2015-Jun 2019*

# Projects

* Developed responsive client websites using WordPress Pro, prioritizing usability and performance.
* Set up multiboot systems with multiple Windows and Linux distributions on external drives.
* Refurbished legacy hardware with lightweight Linux for educational deployment in African community
* Configured and scripted system environments in both Linux and Windows Server 2019

# Key Skills and Tools

* **Operating Systems & Platforms:** Linux (AntiX, Lubuntu, Ubuntu, Kali Linux), Windows Server 2019, Multiboot Setup
* **Infrastructure & Deployment:** Networking, OS Deployment, Partitioning, Data Recovery
* **Programming & Web Technologies:** Python, FastAPI, HTML, CSS, JavaScript, React
* **Technical Support:** Customer Service, Client Training, Hardware Troubleshooting