

# PROSPER AGWEGIOKHE

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## EDUCATION

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### Universidade Paulista

August 2022 - August 2024

- System Analysis and Development

### HarvardX CS50x - edX

April 2022 - Till date

- CS50's Introduction to Computer Science

### Senai Sao Paulo – Sao Paulo, Brazil

February 2020 - Oct 2020

- Front End Development with Html5, CSS3 And JavaScript

### Elibel Comprehensive Academy - Lagos, Nigeria

September 2006 - August 2016

- Senior School Certificate

## WORK EXPERIENCE

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### MBG Financial Call Center - Sao Paulo, Brazil

Bilingual Telemarketing Operator, February 2019 - Present

Monitoring assigned accounts to identify outstanding debts

- Overseeing and tackling questions or complaints that customers may have
- Negotiating payoff deadlines or payment plans
- Adhering strictly to fair debt collection practices act (FDCPA) and procedures
- Closing a specific number of collection accounts in a specific amount of time to meet the assigned target

## SKILLS & INTERESTS

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**Skills:** Microsoft Office (Word, Excel, PowerPoint) | Adobe Creative Cloud (Premiere Pro, Photoshop, Adobe XD) | Figma | Html, CSS & JavaScript | Python | SQL | Sales and Negotiation | Time Management and Efficiency | Customer Service

**Interests:** Programming, DevOps, Front-End, Back-End, GIT, Data Analyses, Cybersecurity, AI, Ux/UI Design

## LANGUAGE

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English (Native Speaker)

Portuguese (Intermediate)