

# The Vision Behind the System

While working in restaurant service, I noticed that allergy conversations often disrupt the natural rhythm of hospitality — especially when a table has multiple restrictions.

When one guest is gluten-free, another avoids shellfish, and another cannot consume sesame, filtering dishes smoothly becomes complex. During busy hours, servers must double-check with the kitchen repeatedly. This slows both front-of-house and back-of-house operations, creating ripple effects across service.

The flow of the dining experience shifts from confident guidance to cautious verification.

At the same time, servers who are heavily focused on allergy management often lose the ability to upsell wine and cocktail pairings. Attention shifts from enhancing the guest experience to risk mitigation.

I began asking:

What if this process could be structured?

The Menu Filtering System was created to address this exact challenge.

By organizing menu knowledge into a structured filtering engine, servers can quickly step to the back, open a browser tab or application, input restrictions, and receive clear, safe recommendations — without waiting for kitchen confirmation on every inquiry.

This preserves service flow.

It reduces stress on chefs.

It allows servers to remain confident at the table.

And importantly, it allows them to continue curating the dining experience — including thoughtful food and wine pairings.

This system is not meant to replace hospitality.

It is meant to strengthen it.

By moving from memory-based operations to structured, accessible intelligence, restaurants can protect guest safety while maintaining efficiency and revenue opportunities.

It is a practical bridge between service and system.