Mini Project 2: Customer Feedback Organizer

Scenario: You are working for a retail company that collects short customer feedback comments. The company wants to clean up, analyze, and categorize the feedback using basic Python tools, including conditional logic.

Learning Objectives:

- Practice working with lists and strings
- Use string methods like `.strip()`, `.lower()`, `.replace()`
- Apply `if`, `elif`, and `else` to make decisions
- Learn basic analysis and categorization of feedback

Instructions:

1. **Create a list named `feedback`** with the following customer comments:

```
feedback = [" Great service ","fast delivery","Product quality is good ",
            " would buy again","Fast DELIVERY"]
```

2. **Clean up each comment:**
   - Use `.strip()` to remove leading/trailing spaces
   - Use `.lower()` to make all feedback lowercase
3. **Standardize wording:**
   - Replace `"delivery"` with `"shipping"`
4. **Categorize each comment** using `if`, `elif`, `else`:
   - If a comment contains the word `"great"` or `"good"`, label it as **Positive**
   - If a comment contains `"fast"` or `"shipping"`, label it as **Logistics-related**
   - Else, label it as **General**
5. **Sort the feedback list** alphabetically
6. **Print results:**
   - Cleaned and sorted list
   - Total number of comments using `len()`
   - First and last comments in the list
   - Each comment and its category (using `if`, `elif`, `else`)

Sample output

Cleaned and Sorted Feedback:
['fast shipping', 'fast shipping', 'great service', 'product quality is good', 'would buy again']

Total comments: 5
First comment: fast shipping
Last comment: would buy again

Comment Categories:
fast shipping → Logistics-related
fast shipping → Logistics-related
great service → Positive
product quality is good → Positive
would buy again → General