





Travel Agent Details							
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		Position	Country Manager				
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Room Type		Oct 2019 (US\$)	01 <sup>st</sup> Nov 2019 – 14 <sup>th</sup> Mar 2020	15 <sup>th</sup> Mar 2020- 10 <sup>th</sup> Apr 2020	11 <sup>st</sup> Apr 2020 – 30 <sup>th</sup> Sep 2020
Deluxe Garden Room (Single/Double/Twin)	12x	199.00	(US\$) 229.00	(US\$) 199.00	(US\$) 139.00
Deluxe Pool Room (Single/Double/Twin)	12x	219.00	259.00	219.00	159.00
SAVOY Suite Garden (Single/Double)	3x	299.00	329.00	299.00	249.00
SAVOY Suite Pool (Single/Double)	3x	319.00	359.00	319.00	269.00
Extra Bed		55.00	55.00	55.00	55.00
Compulsory Christmas Dinner on 24 <sup>th</sup> December		115.00 per person			
Compulsory New Year's Eve Dinner on 31 <sup>st</sup> December		145.00 per person			







# **Terms & Conditions**

#### 1. Reservations

- All room reservations must be made in advance and directly to the hotel reservation
  office in Yangon. Furthermore, all reservations must be supported in written form.
  Reservations with no written confirmation from the hotel will not be accepted.
- Vouchers must be handed over upon check in, should there be no official voucher; the prevailing rack rate will be charged.
- Reservations after 18:00 hrs must be re-confirmed prior to arrival; otherwise the hotel reserves the right to release/re-sell the room at its own discretion.
- Day use rooms, priced at 50% of quoted rate, will be charged accordingly; however, after 18:00 hrs the "day use" room will be considered "overnight" and will be charged at the full quoted rate.
- Check IN time is at 14:00 hrs& Check OUT time is 12:00 noon. The hotel will not
  confirm early check IN or late check OUT; this can only be confirmed upon arrival or
  day of departure.
- Unless special credit terms have been arranged; FULL payment must be made in full
  7 days prior to guest arrival; otherwise the hotel reserves the right not to check in the
  guest.
- A maximum of 3 persons can be accommodated per room; further persons will need to be accommodated in an extra room.
- Children under 12 years of age stay free of charge in the parent's room with the
  existing bedding, however, children above 6-12 years of age will be charged US\$13.00
  per child per day for breakfast.
- Room rates are subject to change with 31 days prior notice to the agent, however, all
  previous reservations will be honoured at the quoted rate when the reservation was
  made.
- A signed contract (both parties) is necessary for any contracted rates to apply.
- In no way or form does the hotel allow the agent to re-sell their bookings to other online suppliers. It is strictly forbidden and the agent can ONLY sell/re-sell rooms with written confirmation from the hotel.

## 2. Group Bookings

**NOTE**: In addition to the above terms & conditions; the below also applies to group bookings:

- Due to limited inventory; the hotel can only accept group bookings of up to 5 rooms (10 Persons).
- Group bookings will only be accepted on a half board basis (see below "Meal Information" for further details).









#### 3. Cancellation & No-show

### **Individual Bookings**

- Cancellations within 31-16days prior to arrival charged at 50% of total reservation value.
- Cancellations within 15-8 days prior to arrival charged at 70% of total reservation value.
- Cancellations within 7 days prior to arrival charged at 100% of total reservation value.
- NO SHOW charged at 100% of total reservation value.

# **Group Bookings**.

- Within 45-31 days prior to arrival charged at 50% of total reservation value
- Within 30 days prior to arrival charged at 70% of total reservation value.
- Within 15 days prior to arrival charged at 100% of total reservation value.

# 4. Payment

- All payments must be made at the hotel's own accounts office.
- Unless special credit terms have been arranged; FULL payment must be made in full
  7 days prior to guest arrival; otherwise the hotel reserves the right not to check in the
  guest.
- The hotel reserves the right to release rooms which have not been paid in FULL within the given time frame unless credit terms have been established.
- The hotel is unable to accept traveler or personal checks.

### 5. Meal Information

- Set Lunch/ Half board (3 course menu- European) is quoted at \$ 35 per person.
- Set Lunch/ Half board (3 course menu- Asian) is quoted \$30 person.

Quoted prices are subject to change depending on the dishes selected and/or requested ingredients.

- Contract Rates Savoy's High Tea Standard Offer-\$ 18 net per person.
- Contract Rates Savoy's High Tea Special Offer including a glass of prosecco-\$ 23 net per person.

# 6. Compulsory meals

- The is a compulsory dinner for all guests on 24<sup>th</sup> December and 31<sup>st</sup> December and both meals need to be paid for together with the room reservation.
- Christmas Gala dinner is priced at US\$115.00 per person.
- New Year's Gala dinner is priced at US145.00 per person.

# **Child Policy for Christmas Dinner and New Year's Dinner**

- Between 6 and 12 years of age, 50% discount.
- Above 12 years old of age full prices.
- No alcohol is served for children under the age of 21 years old.

The compulsory meals are both 5 course menus and include tea, coffee, water and 1 bottle of wine for two persons.









By signing below, both parties agree to enter into the contract with goodwill and agree to adhere to the stipulated terms and conditions.

8 min

Name: Tim Reus

Name:

**Title: General Manager** 

Title:

**SAVOY HOTEL YANGON** 

Company:

