Thor

Client

Asia Expeditions Travels

Date

December 22, 2017

CONTRACT [2018/2019]



ROSE GARDEN

HOTEL



171, Upper Pansodan Road, Yangun, Myanmar (+95) 1 372997 (1+95) 253440500 (+95) 1 372993 (Fax) info@theroseyangun cum www.theroseyangun.cum

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71, Upper Pansodan Road, Yangon, Myanma (+95) 1 371992 / (+95) 263440500 (+95) 1 371993 (Fax) info@theroseyangon.com www.theroseyangon.com

Tel: 01 397607,09 5062644

Friday, December 22, 2017

Daw Marlar Aye
Country Manager
Asia Expeditions Travels
No. 4, Room (E), 6<sup>th</sup> Floor,
Corner of Anawyatar Road & Lower Pazundaung,
Pazundaung Township, Yangon, Myanmar.

Email: marlar@asia-expeditions.com

Re: 2018-2019 Contract Rate Agreement, Rose Garden Hotel

Dear Daw Marlar Aye,

Greetings from The Rose Garden Hotel, Yangon's unique luxury property...

Kindly find attached our contract with rates for accommodation and meals. Please confirm your agreement to the terms set out in this letter by signing and returning the attached copy to us.

Thank you for choosing our hotel and I look forward to being of assistance, and to welcoming your esteemed guests to The Rose Garden Hotel. Meanwhile, should there be anything else we can do for you, please do not hesitate to contact us at (+951 371992 Ext: 121, +95 09969906206, 969906202) or via e-mail to ayengemyat.rosegarden@gmail.com

Yours Sincerely,

Aye Nge Myat (Ms.)
Assistant Sales Manager
Rose Garden Hotel Yangon



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# Rose Garden Hotel Yangon Travel Agent Contract Rate Asia Expeditions Travels

All Markets (Off Peak Season)

Validity 01 April 2018 to 30 September 2018						
Room Type	FIT Single/Double	GIT	Extra Bed	No. of Rooms		
		Single/Double				
Superior (32 sqm)	80 95	75 90	40	245 15 7		
Balcony Deluxe (38 sqm)	105 125	100	40	15		
Bamboo Executive (*) (61 sqm)	135 150	130	40	20		
Padauk Suite(*) (71 sqm)	195 7.00	190	40	11		

All Markets (Peak Season)

	Validity 01 Octob	er 2018 to 31 March :	2019	
L. greate	FIT	GIT	Extra Bed	No. of Rooms
Room Type	Single/Double	Single/Double		
Superior (32 sqm)	100	90	40	245
Balcony Deluxe (38 sqm)	120 130	110	40	15
Bamboo Executive (*) (61 sqm)	170	160	40 50	20
Padauk Suite (*) (71 sqm)	230	220	40	11

- (\*) Enjoy our Executive Benefits in the comfort of your room (Bamboo and Padauk Suites):
- Free Mini Bar (Refill once per day)
- Daily turn-down hors d'oeuvres
- · L'Occitane amenities
- Free laundry (2 pieces/day)
- Free use of our Business Center
- Free use of 2 hours daily private office suite (#)
- Free early check-in/late check-out till 6pm (#)
- Free Breakfast at Foyer Restaurant

(#) subject to availability



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171, Upper Pansodan Road, Yangon, Myanmar (495) 1 371992 / (495) 263440500 (495) 1 371993 (Fax) info@thereseyangon.com www.theroseyangon.com

Meals	Adult	Child	Remark
Lunch	20	(**)	
Dinner	24	(**)	
Compulsory Christmas Eve/New Year Eve Dinner	60	(**)	

#### Terms & Conditions

Children age 12 and under stay free of charge when sharing a bed with their parents or guardians. Extra beds are at half price. Please note that children age 13 and older are charged the adult rate.

(\*\*) Children age 12 and under dine at half price.

#### Prices include:

- Continental breakfast from 4:30 am to 6:00 am (reservations required)
- International Breakfast Buffet from 6:30 am to 10:30 am daily.
   (Any non-resident guests attending breakfast will be charged \$15.00.)
- Complimentary Wi-Fi in room.
- Satellite TV.
- Complimentary refreshing welcoming drink upon arrival
- In room Personal Safe Deposit Box
- Complimentary 2 bottles of drinking water per day in each room.
- Complimentary tea and coffee making facilities in room.
- Use of Swimming Pool and Fitness Center.
- 5% government tax and 10% service charge.
- The contract rates and conditions provided by this agreement will only be applicable once a signed copy of the contract is received by the Hotel.
- Rates will not be retroactive and are only applicable from the date the Hotel receives the signed copy.
- All the above rates are quoted net, inclusive of the relevant taxes, non-commissionable, and in US Dollars.
- The hotel reserves the right to adjust the rates, should there be any changes in the statutory taxes imposed by the local authorities.
- Rates are not be published on the internet unless a minimum selling price has been established and approved by the Hotel.
- All accommodation rates are quoted per room per night inclusive of breakfast.
- Above rates are strictly for the leisure market and prices may change if the hotel find out these rates are being applied to inappropriate markets.



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# Terms and Conditions

# Check-in/ Check-out

- Official check-in time is 14:00 hours and check-out time is 12:00 hours.
- For any FIT's or groups requiring a late check-out up to 18:00 hours a charge of 50% of room charge per night is applicable. For check out after 18:00 hours, a full night's rate will apply. Both of these facilities are subject to availability, based on the arrival patterns at the hotel on the day in question.

## Child Policy

- A maximum of one child (under 12 years old) sharing a room with one or two adults using existing bedding (no extra bed) is free of charge.
- A child 12 years or older sharing the existing bed with parents is free of charge. If an extra bed is required, this will be charged at USD 40 (including breakfast).

#### Reservation

• The Hotel accepts reservations in writing only, by fax or email.

Tel : 951 371992, 959 263440500, 959 969906202

Fax : 951 371993

 $\hbox{E-mail} \quad : \underline{ rsv.rosegarden@gmail.com}, \underline{ reservation@theroseyangon.com}$ 

### Amendments

 Any amendment to this agreement shall be valid only if made in writing and signed by representatives from both the Hotel and the Travel Agent.

### Renovation Work

 The Hotel reserves the right to close, from time to time or at any time, any part of the hotel facilities for such repairs, renovation or upgrades to the hotel as are deemed necessary or desirable. The hotel will not be liable for any compensation whatsoever for any minor inconveniences caused by this work.

# Complimentary Rooms

The Hotel shall provide the Group with one (1) complimentary room night for every tenth (10) occupied on
a non-cumulative basis by the Group's attendees over the dates established, with a single or double/twin
room counted as one (1) room night, up to a maximum of two (2) complimentary rooms granted. Should a
Group wish to avail themselves of this offer, the Hotel must be notified of the Group's intentions at least



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## Overbooking

 The Hotel reserves the right to overbook, which may result in some guests being relocated. In this event, the Hotel will secure, and the clients agree to accept, alternative accommodation of at least an equal standard, but the Hotel is not liable to pay compensation to the Travel Agent or any individual hotel guests.

#### Force Majeure

A party shall not be liable for any failure of or delay in the performance of this Agreement for the period
that such failure or delay is due to causes beyond its reasonable control, including but not limited to acts of
God, war, strikes or labor disputes, embargoes, government orders or any other force majeure event.

## FIT Booking Policy (Off Peak Season)

- FIT bookings consist of a group of rooms, of size one (1) room up to ninth (9) rooms.
- FIT bookings that cancel later than three (3) days prior to arrival, and no-shows, will be charged on (1) night per room reserved.
- All cancellations must be received by Rose Garden Hotel Yangon in writing by email or fax.
- FIT bookings that shorten the length of the stay and received later than two (2) days prior to arrival will be charged one (1) extra night per room reserved.
- All stay shortenings must be received by Rose Garden Hotel Yangon in writing by email or fax.

# GIT Booking Policy (Off Peak Season)

- GIT bookings consist of a group of rooms, of size tenth (10) rooms or more.
- The rooming list should be received by the Hotel 14 days prior to arrival.
- For cancellation within (14) days prior to the arrival date, a cancellation fee equal to 50% of one (1) night's room charge per room reserved will be charged.
- For cancellation within (6) days prior to the arrival date or for no-show a cancellation fee equal to 100% of one (1) night's room charge per room reserved will be charged.
- All cancellations must be received by Rose Garden Hotel Yangon, in writing by email or fax.
- GIT Booking may not be shortened.

# FIT Booking Policy (Peak Season)

- FIT bookings consist of a group of rooms, of size one (1) room up to ninth (9) rooms.
- For cancellation within (14) days prior to the arrival date, a cancellation fee equal to 50% of one (1) night's room charge per room reserved will be charged.
- For cancellation within (6) days prior to the arrival date or for no-show a cancellation fee equal to 100% of one (1) night's room charge per room reserved will be charged.
- All cancellations must be received by Rose Garden Hotel Yangon, in writing by email or fax.
- FIT bookings that shorten the length of the stay and received later than two (2) days prior to arrival will be charged one (1) extra night per room reserved.
- All stay shortenings must be received by Rose Garden Hotel Yangon in writing by email or fax.



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### GIT Booking Policy (Peak Season)

- GIT bookings consist of a group of rooms, of size tenth (10) rooms or more.
- The rooming list should be received by the Hotel 14 days prior to arrival.
- For cancellation within (30) days prior to the arrival date, a cancellation fee equal to 50% of one (1) night's room charge per room reserved will be charged.
- For cancellation within (14) days prior to the arrival date or for no-show a cancellation fee equal to 100% of one (1) night's room charge per room reserved will be charged.
- All cancellations must be received by Rose Garden Hotel Yangon, in writing by email or fax.
- GIT Booking may not be shortened.

# Method of Payment

- 30% of the advance deposit shall be paid (15) days in advance of the arrival of a Group Booking (GIT), and the balance should be paid (7) days in advance of the group arrival.
- 30% of the advance deposit shall be paid (7) days in advance of the arrival for a FIT Booking (FIT), and the balance should be paid (3) days in advance of the guest(s) arrival.

### Liability

- Found items, in particular those left behind in the room by guests (provided that these are not obviously
  worthless), will be sent to the guest only upon request, and at the risk and expense of the guest. After being
  held for a period of one year, the lost property shall be regarded as abandoned, and the Hotel may make
  use of these items at its discretion, or may destroy them.
- For property damage suffered by a guest, the Hotel is only liable if the damage occurred within the scope of the business and if the Hotel or its employees displayed gross negligence.
- Valuables are brought to The Rose Garden Hotel at the guest's sole risk. The Rose Garden Hotel and/or the
  management accept no liability, and shall not be responsible for any loss or damage thereto, and guests
  remain solely responsible for the safekeeping of any such items.
- If the guest is provided with a parking space in the hotel garage or in another area, even for a fee, this shall not constitute a contract for safe keeping. All liability for items left in the car is excluded.
- The house rules are binding upon all guests. By accessing the gym studio, pool and other facilities, each
  guest acknowledges the regulations and instructions for safe use of the equipment and facilities. The Rose
  Garden Hotel will not accept responsibility or liability for any injury, loss, fatality or damage whatsoever
  caused to any person or property.



171, Upper Pansodan Road, Yangon, Myanmar

#### Jurisdiction

Legally, this contract is in jurisdiction and ruled under the laws of the republic of the Union of Myanmar. Any dispute relating to the validity, interpretation and performance of the present contract, which cannot be settled on an amicable basis, shall go to the courts in whose jurisdiction the Hotel is located.

#### Miscellaneous

All room reservations are subject to availability upon receipt of the agent reservations request. The contract is valid for as long as the hotel is under the management of Rose Garden Hotel Yangon. To validate this agreement, please sign together with your company stamp and return one copy to us within 30 days of the date of issue. Otherwise, this contract agreement will be considered null and void.

### Offered by:

(Signature & Company Stamp/Signed for & on behalf of The HOTEL)

Signature

Name Title

: Aye Nge Myat (Ms.) : Assistant Sales Manager

Date

: December 22, 2017

### Approved by:

(Signature & Company Stamp/Signed for & on behalf of The HOTEL)

Signature

Name : Ms. Rani Leena Balagobal Title : Director of Sales & Marketing

Date : December 22, 2017 Accepted by:

(Signature & Company Stamp/Signed for & on behalf of The AGENT)

Signature

Name Title

Date

Marlar Aye Country Manager

Asia Expeditions Travels & Tours

