

# PINE HILL RESORT

## KALAW

No.151, Oo Min Road, Kalaw, Southern Shan State, Myanmar.

Tel: 95-81-50079, 50303, 50304, Hp: 95-9-5113524, 785113524, 8615992, Fax: 95-81-50078

E-mail: pinehill.kalaw@gmail.com, Website: www.myanmarpinehill.com

To:

Date:

Room Type	Bed Type		Extra Bed	Local	Local (Extra Bed)	Validity 01.04.18~31.03.19
	Single	Dbl/Twn				
Royal Family Suite	US\$180 (1 Dbl and 2 Twn)		US\$45	Kyat 120,000	Kyat 25,000	
Deluxe	US\$80	US\$90	US\$45	Kyat 60,000	Kyat 25,000	
Superior	US\$60	US\$70	US\$35	Kyat 50,000	Kyat 25,000	
Guide Room - Kyat 15,000 per guide per room per night						

### Terms and Conditions

Peak Season is from October to April, and Low Season is from May to September.

#### 1. Reservation Policy

All the reservations must be made by email or Fax only and confirmed by both parties.

#### 2. Complimentary Policy

- i) Welcome Drink, Purified Drinking Water, Coffee and Tea (In Room).
- ii) For 30 guests and above per stay, 1 complimentary double room with breakfast will be granted. For 15 guest and above per stay, 1 complimentary single room with breakfast will be granted.
- iii) Room rates are in US Dollars and in inclusive of 5% government tax, 10% service charges and complimentary breakfast (Buffet if more than 25 pax in the resort).

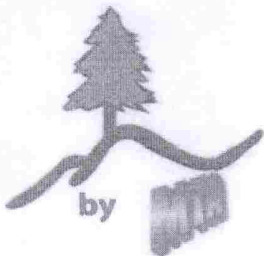
#### 3. Accommodation Policy

- i) Extra beds are always subject to availability, especially during the peak season.
- ii) The reservation must specify the bed types.
- iii) Children under the age of 5 are FOC. Children of the age between 5 and 12 sharing bed with their parents will be collected US\$10 for breakfast per pax per night and no need to pay for extra bed; otherwise, will be considered as an adult and charged for an extra bed. Children over the age of 12 will be considered as an adult and charged for an extra bed.

#### 4. Cancellation Policy

- i) For the cancellations of confirmed reservations received within 30 days prior to guests' arrival, 50% of total room charges will be charged.
- ii) If the reservations or the cancellations are received within 7 days prior to guests' arrival, 100% of total room charges will be imposed.

PNS ✓



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- iii) Due to the limited supply and the high demand, for the **Royal Family Suite** reservations, 50% will be charged for the cancellations of 45-day prior to guests' arrival and 100% for the 14 days.
- iv) Here, the term "cancellations", includes but not limited to full or partial room reductions and reservations date postponements.

### 5. Deposit Policy

- i) During the peak season, when the rooms are over booked, we reserved the right to keep first priority to whom pay 50% deposit of total room charges which is non-refundable.

### 6. Payment Policy

- i) During the peak season, 100% of the total room charges will be collected 7 days prior to the check-out.
- ii) During the off season, the total room charges shall be made within 30days after the check-in.

### 7. Meals Policy

- i) For group of 10 people and above, meal bookings should be made 2 days prior to the check-in date.
- ii) There will be an optional dinner for Christmas Eve i.e. 24<sup>th</sup> December 2018 at **US\$25** per pax and a compulsory dinner for New Year Eve i.e. 31<sup>st</sup> December 2018 at **US\$25** per pax will be added to the room rate.
- iii) For children between the ages of 5-12 years the optional and compulsory dinner will be at **US\$12**.
- iv) Request for special menus should be included in your reservations and the price of which will vary depending on the number of clients and seasonal availability.

Both parties undersigned hereby acknowledge and agree all the above terms and conditions.

On behalf of Pine Hill Resort (Kalaw)

Name: Myo Nyi Nyi  
Position: Director

On behalf of

*Marlar*

Marlar Aye  
Country Manager  
Asia Expeditions Travels & Tours

