



Dear Valued Business Partner,

Warm Greetings from The Serenity Inle Resort.

Thank you for your kind interests to support and trusts our hospitality service to your/our valued clients.

We are pleased to offer confidential contract agreement 2018-2019 as an attached.

Thank you for your kind attention and request you to return signed contract back to sales@serenityinleresort.com, rsvn@serenityinleresort.com to be officially between us.

Thank you once again and looking forward your kind support very soon.

Yours Sincerely,

Hla Hla Myint

Sr. Sales & Marketing Manager

The Serenity Inle Resort



CONTRACT RATE AGREEMENT

Between:

The Serenity Inle Resort

E-mail: sales@serenityinleresort.com

And;

Asia Expedition Travel

No.4 Rm E, 6flr, Corner of Annawrahta Rd, Lower Pazundaung Rd, Pazundaung Tsp.

E-mail: marlar@asia-expeditions.com

The Serenity Inle Resort From 1st January 2018 to 31st March 2019

Room Category	Available room	High Season		Low Season	
		(1 st Jan 2018 ~ 31 st Mar 2018) (1 st Oct 2018 ~ 31 st Mar 2019)		(1 st Apr 2018 ~ 30 th Sept 2018)	
		FIT/GIT (Sgl/DbI)	Extra Bed	FIT/GIT (Sgl/DbI)	Extra Bed
Superior (Building)	24	USD 60	-	USD 50	-
Garden View Deluxe Bungalow	10	USD 80	USD 40	USD 60	30
Grand Deluxe Bungalow Over the Lake	26	USD 100	USD 40	USD 70	30

Above mentioned rates are quoted in US\$ Dollars and inclusive of breakfast, 5% Government tax and 10% Service Charge.

TERMS & CONDITION – LEISURE MARKET

1. Check In – Check Out Time

- The official check-in time is 14:00 hours and check-out time is 12:00.
- Early check-in and late check-out time is flexible subject to room availability.

2. Cancellation and No Showed Policy

Written reference is required for all cancellations.

A cancellation charge for all confirmed bookings will be charged as following.

- Cancel 30 days prior to the arrival date, 30 % of the total valued reservation.
- Cancel 21 days prior to the arrival date, 50 % of the total valued reservation.
- Cancel 14 days prior to the arrival date, 75 % of the total valued reservation.
- Cancel 7 days prior to the arrival date and no showed, 100 % of the total valued reservation.



3. Early Departure

- The Hotel right to charge an equivalent to the room rate of the period reserved.
- The travel agent agreed to pay full amount of the client check-out earlier than confirmed date.

4. Child Policy

- Children (maximum 1) under 10 years old can share in existing bed with parents is free of charge and it is exclusive of breakfast.
- Breakfast charge will be USD 5 Nett for child between 5 to 10 years and free of charge for less than 5 years.

5. Day Use

- Day Use (allows maximum 18 Hours a same day) room is subject to availability and will be charged at 50 % of contract rate.

6. Reservation Procedures

- All new reservations and cancellations must be notified in writing. Reservation shall be directed to reservations department through sales@serenityinleresort.com and rsvn@serenityinleresort.com.
- We can be reached at 09-97 228 3689.
- Unless late check in are advised, the hotel reserves the right to hold reservations till 4pm only, on the date of arrival.

7. Complimentary Policy for Accommodation

- 1 room complimentary will be accorded on every 10 paying rooms (***A maximum of 2 rooms complimentary per group will apply irrespective of the size of the group.***)

8. Local Guide Room Rate Policy

- The local guide will be charged 30,000 Ks per night (including breakfast) subject to room availability.

9. Special Meal Information

- The Breakfast is included in the room rate. Non-Hotel guest will be charged 10 US\$ per person for the breakfast.
- Myanmar Traditional Set, Inle Traditional Set, Thai Set, Chinese Set, and Western Set are available at hotel. Minimum requirement is 2 people per group.
- For every 16 paying guests, we are delighted to offer 1 person complimentary meal. (***A maximum of 2 complimentary meals per group will apply irrespective of the size of the group.***)
- Meals booking must be reserved at least 5 days prior to check-in date for 8 persons and above group.
- For children between (5-12) years, Set Menu rates will be charged 50 % of the adult rates.
- Hotel right to charge 50% of confirmed meal booking in case there is cancelling or modifying bookings within 3 days prior to reserved date and 100% will be charged within 24 hours.



10. Payment Terms

- 100 % (non-refundable) payment required (30) days prior to check-In date for guarantee reservation.
- In case of failure payment as mentioned above, the hotel right to share the room you were confirmed with us to next potential.
- If credit is granted for other charges by agent, payment must be settled after 7 working days of invoiced date and payment can be paid USD (OR) MMK equivalent the hotel's exchange rate.
- Rooming list and arrival time details must be submitted at least 7 working days prior to arrival.
- Credit facility may be applied directly with the Hotel.

Offer Limit

Please sign this page and initial each Schedule and return by email within 14 days after receiving contract.

On Behalf of Serenity Inle Hotel

Signature

Name : Hla Hla Myint

Title : Sr. Sales & Marketing Manager

Company : The Serenity Inle Resort

Date : 29th January 2018

On Behalf of Travel Agent

Signature

Name :

Title :

Company :

Date :