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Attention: Daw Marlar Aye

Profile No: 035

Company Name: Asia Expedition Travel

Address No: No.4, Room (E), 5th Floor, Cornor of Anawyahtar Road and Lower Pazundaung Township.

01-397607, myanmar@asia-expeditions.com

CONTRACT RATES (2018-2019)

Room Category	Low Season	High Season
Chin	130	180
Shan	120	170
Kachin	110	160
Rakhine	100	150
ROH	110	160
Extra Bed	60	100

Low Season Period	High Season Period
1 st of April 2018 to 30 th of September 2018	1 st of October 2018 to 31 st of March 2019

This contract given on this day 17th August 2018 supersedes any previous contracts issued for the 2018/2019 season.

The Extra Bed can only be provided for Rakhine Rooms and some Shan Rooms due to space limitations. ROH can only be requested for tours consisting of 5 rooms and above. Room types may not be requested for ROH groups.

The rates above are quoted in US Dollars only. Different rates between US Dollar& other currency will be applied to Travels & Tours. Inclusive of daily (Continental or Traditional Myanmar) Breakfast Rates include 5% commercial tax, 10% service charge. These rates are non-commissionable.

TERMS & CONDITIONS

1. Reservation Confirmation

- a. All room reservations must be made in advance and directly with the Hotel by the Red Canal Mandalay.
- b. All reservation requests should be made by contacting our sales department through email at sales@hotelredcanal.com.
- c. A reservation is only valid after receiving a booking confirmation from the Hotel by the Red Canal Mandalay.
- d. The Hotel by the Red Canal Mandalay does not recognize any reservations made through phone, fax or any other means of communications. The Hotel by the Red Canal Mandalay requires the confirmation via email. NO VERBAL REQUEST WILL BE PROCESSED.

2. Payment, Deposit, Rooming List and Arrival Time Details

- a. Prepaid payment must be made prior to the arrival date of guest through bank transfer. Transfers must be made in terms of US Dollars.
- b. For group booking, rooming list and arrival time details must be submitted at least 1 week prior to group arrival.
- c. The hotel reserves the right to cancel any bookings in the event that deposits, rooming lists and arrival details are not received by their corresponding times as mentioned above in paragraphs a & b.
- d. Upon cancellation, deposits will be rebated and can be used for other reservations provided no cancellation fees are to be charged.

3. Group Reservation (ROH/GIT)

A Group comprises of a minimum of five paying rooms and above.

4. Early Departures

In the event that a guest checks out earlier than the confirmed date or no show, there will be no refund payments issued for the balance of the stay. The travel agent is responsible for full payment of the guest.

5. Check In & Check Out

The check-in time is after 14:00 hrs and Check out time is before 12:00 noon local time.

6. Cancellation, Reinstatement and Amendments

6.1 Cancellations for High Season

6.1.A. Free Individual Travelers(FIT)

No cancellation charges will be imposed if the hotel is given a notice 30 days prior to the date of arrival. If cancellation is made within 30 days of arrival, 100% of the room fee will be charged. No charges shall be imposed if the hotel receives the cancellation notice within 24 hours of reservation.

6.1.B. Group Inclusive Tour (GIT)

No cancellation charges will be imposed if the hotel is given a notice 45 days prior to the date of arrival. If cancellation is made within the window of 45 to 31 days of arrival, 50% of the total room fee will be charged. If cancellation is made within 30 days of the arrival, 100% of the total room fee will be charged. No charges shall be imposed if the hotel receives the cancellation notice within 24 hours of reservation. Depending of the season and rate of occupancy, the hotel will give priority to those who make payments in advance.

6.2 Cancellation for Low Season

6.2.A. Free Individual Travelers (FIT)

No cancellation charges will be imposed if the hotel is given a notice 7 days prior to the date of arrival. If cancellation is made within 7 days of arrival, 100% of the room fee will be charged. No charges shall be imposed if the hotel receives the cancellation notice within 24 hours of reservation.

6.2.B. Group Inclusive Tour (GIT)

No cancellation charges will be imposed if the hotel is given a notice 30 days prior to the date of arrival. If cancellation is made within 30 days of the arrival, 100% of the total room fee will be charged. No charges shall be imposed if the hotel receives the cancellation notice within 24 hours of reservation. Depending of the season and rate of occupancy, the hotel will give priority to those who make payment in advance.

Note: The cancellation policy above applies for any reason. Once the cancellation email is received cancellation policy will be applied. The hotel shall not keep the room for the cancelled booking and has the right to resell it.

6.4 Reinstatement

Travel agent may request for reinstatement of cancelled bookings to avoid cancellation fees. Bookings cannot be switched or replaced. Reinstatement only applies for the original booking.

6.5 Amendment

Booking can be amended within the first month of the booking date but not within the cancellation period. All amendments are subject to availability at the time of amendment. Amendments are only available for original bookings. Amendments that shorten the stay of the bookings during the High Season will be counted as cancellations.

7. Meal Information

The continental breakfast is included in the room rate. Non-hotel guests and extras will be charged USD 10 per person for the breakfast. No fees will be charged for a child under 3 years of age.

8. Complimentary Child Policy

Children under 10 years of age may share the parent's room but breakfast for the child/children will be charged as extra person/persons as per contract meal/breakfast rate. However no fees will be charged for a child under 3 years of age.