WIKIFORCE
USER GUIDE

Created by
Jose Pedro Iglesias

Index

Introduction....3
Wiki Overview....4
Access....5
Create Wiki....6
Wiki Details....8
Edit Wiki....9
Add new Members....10
Add Wiki page....11
Wiki page Details....12
Edit Wiki page....14
Add Child page....16
Find Wiki pages....17

Introduction

Wiki is an application for creating and editing wiki pages.

It allows the user to:

- Create multiple Wikis to allow another place to collaborate on a project or interest.
- Create pages instantly with standard Wiki markup code or a rich-text editor.
- Categorizing pages into logical parent and children groups with point-and-click interface.
- Display structured Salesforce.com data within the unstructured Wiki page.
- Embed Salesforce.com object links directly within the Wiki text.

In Wiki you will enjoy the pleasure of helping and being part of a great community without long registration forms.

Wiki is built 100% native on the Force.com platform.

Inbound/Outbound Email interface lets you subscribe to a wiki or move the wiki to your inbox.

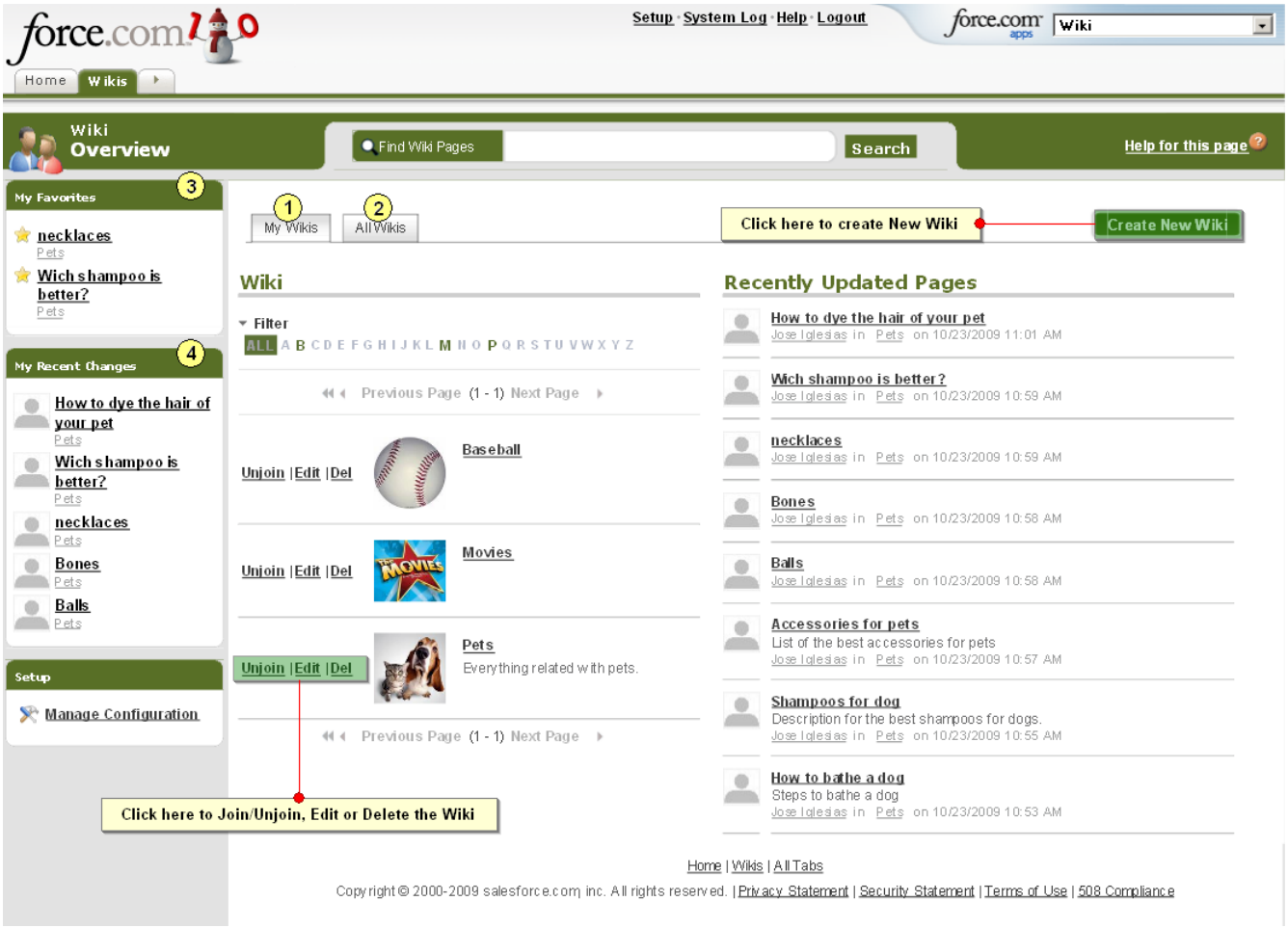
Wiki Overview

In this page you have two tabs:

1. In My Wikis you can see all the wikis in which you are a member.
2. In All Wikis you can see all the wikis except the ones which are private.

In the left of the screen there are two lists:

3. In My Favorites you see the 5 pages that were selected as favorites more times.
4. In My Recent Changes you see the 5 last pages that were created.



Access

In Wiki there are three types of wikis: Open, Closed and Private. In each type of wiki there are three profiles: Public, Member and Admin. Member users can do anything Public users can. Admin users can do anything Member or Public users can. In every wiki anyone can delete or edit the wikis, pages and comments he creates.

The rules for the different type of wikis are the following:

Open wikis:

Anyone can join the wiki. Anyone can view the pages with its comments. Anyone can add comments in the different pages. Members can create pages. Admins can create wikis.

Closed wikis:

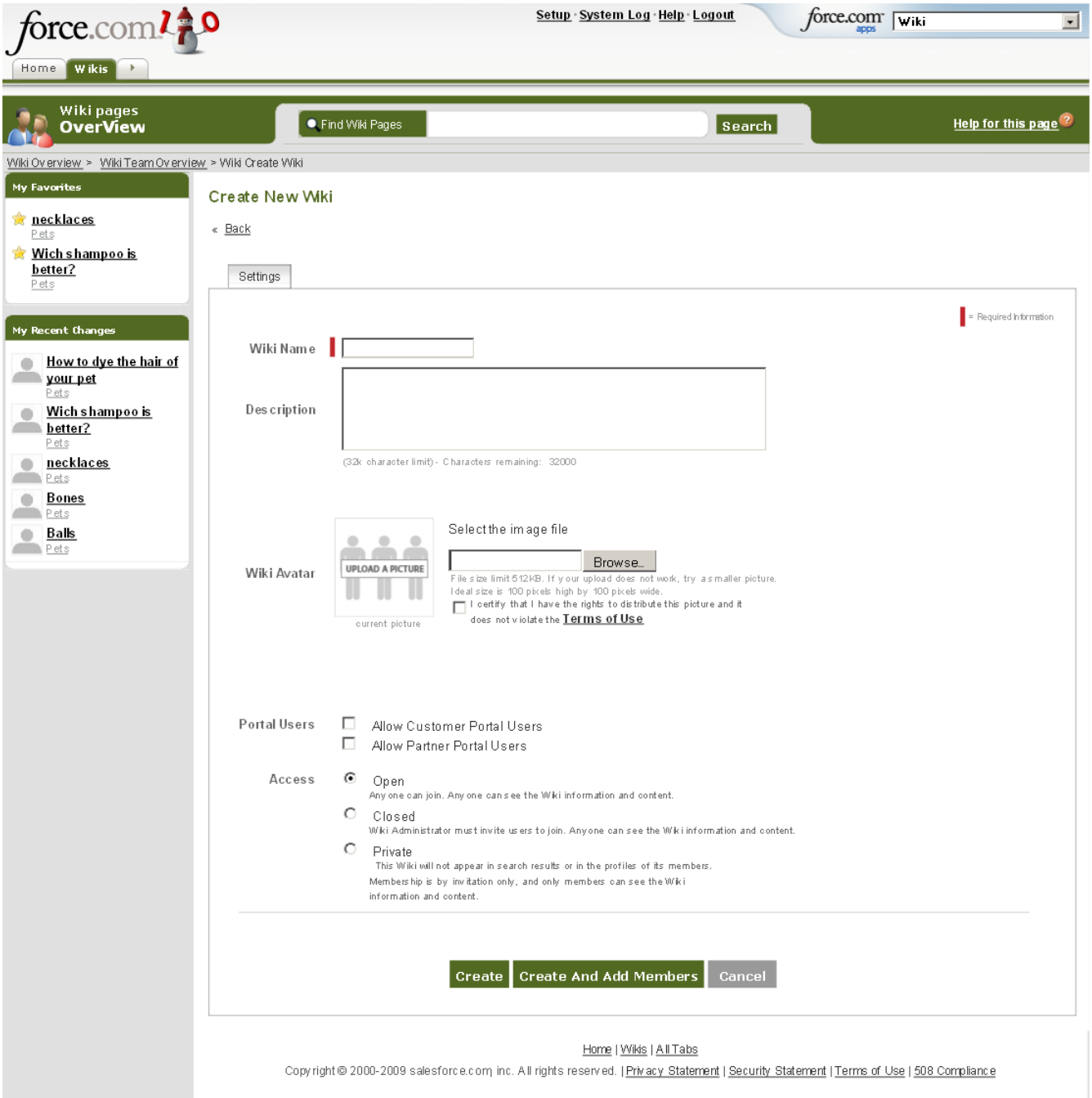
To join the wiki an admin must invite you Anyone can view the pages with its comments. Members can create pages and add comments. Admins can create wikis.

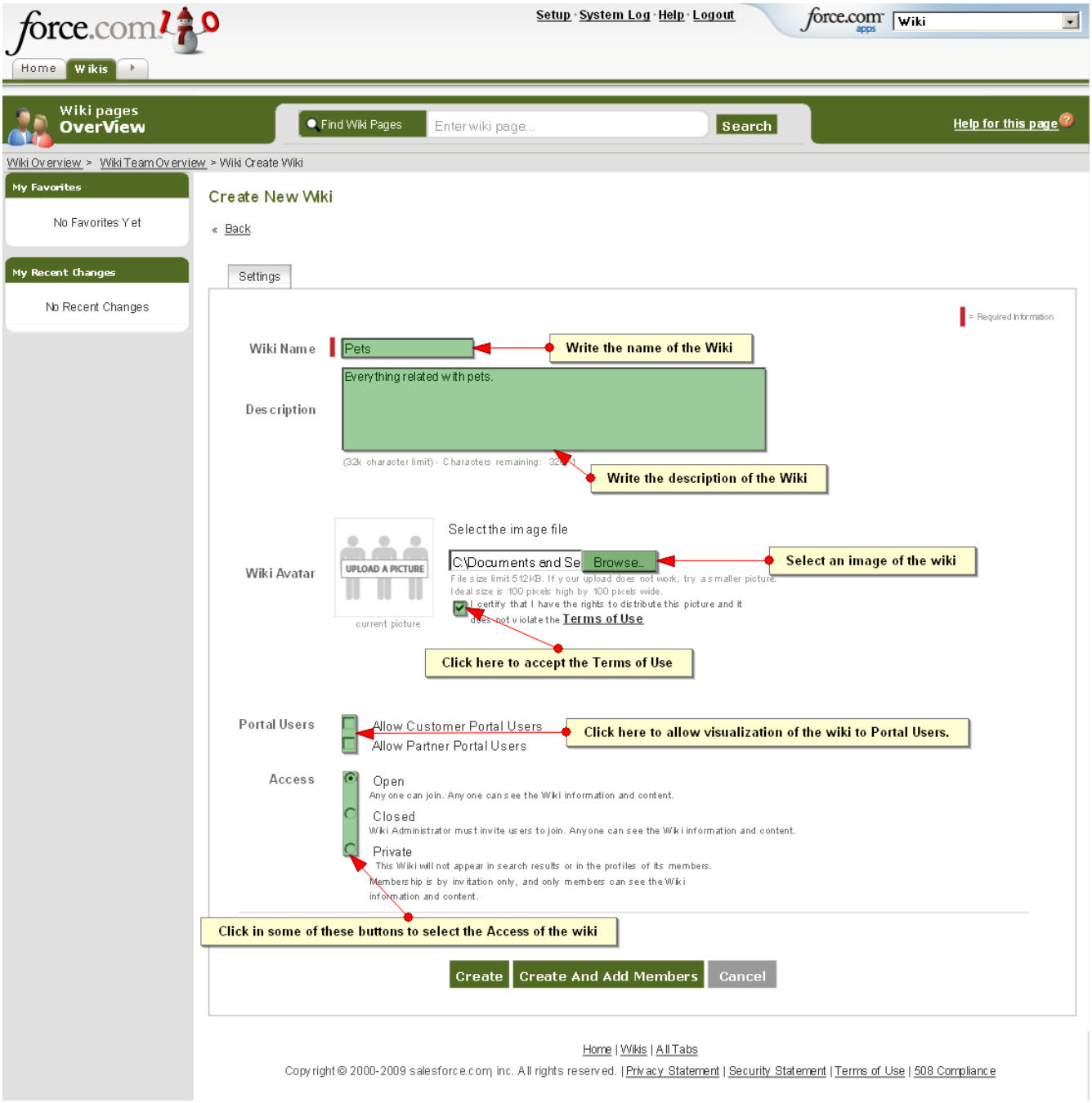
Private wikis:

To join the wiki an admin must invite you Members can create and view pages and add comments. Admins can create wikis.

Create Wiki

- In the Create New Wiki page you will be able to choose the name, description, logo, portal users access and access type of the new wiki.
- If you select the option "Allow Customer Portal Users", the customer portal users can see the wiki.
- If you select the option "Allow Partner Portal Users", the partner portal users can see the wiki.
- After that you click on Create to finish creating the wiki or you click on Create And Add Members to create the wiki and edit its members.




Setup · System Log · Help · Logout
Wiki
Home
Wikis
Wiki pages OverView
Find Wiki Pages
Enter wiki page...
Search
Help for this page
Wiki Overview > Wiki Team Overview > Wiki Create Wiki
My Favorites
No Favorites Yet
My Recent Changes
No Recent Changes
Create New Wiki
« Back
Settings
= Required Information
Wiki Name
Pets
Write the name of the Wiki
Description
Everything related with pets.
(32k character limit) - Characters remaining:
Write the description of the Wiki
Wiki Avatar
UPLOAD A PICTURE
current picture
Select the image file
C:\Documents and Se
Browse...
Select an image of the wiki
File size limit 512KB. If your upload does not work, try a smaller picture.
Ideal size is 100 pixels high by 100 pixels wide.
I certify that I have the rights to distribute this picture and it does not violate the Terms of Use
Click here to accept the Terms of Use
Portal Users
Allow Customer Portal Users
Allow Partner Portal Users
Click here to allow visualization of the wiki to Portal Users.
Access
Open
Anyone can join. Anyone can see the Wiki information and content.
Closed
Wiki Administrator must invite users to join. Anyone can see the Wiki information and content.
Private
This Wiki will not appear in search results or in the profiles of its members. Membership is by invitation only, and only members can see the Wiki information and content.
Click in some of these buttons to select the Access of the wiki
Create
Create And Add Members
Cancel
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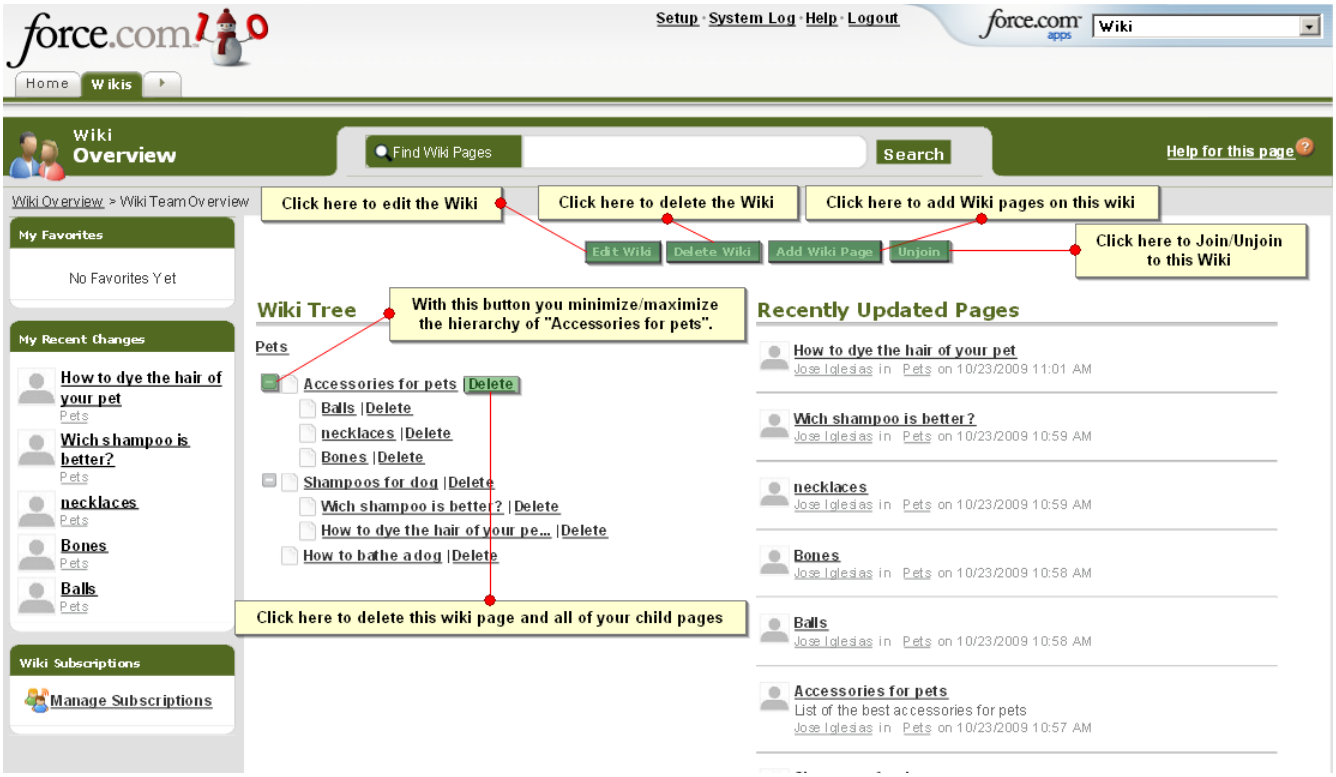
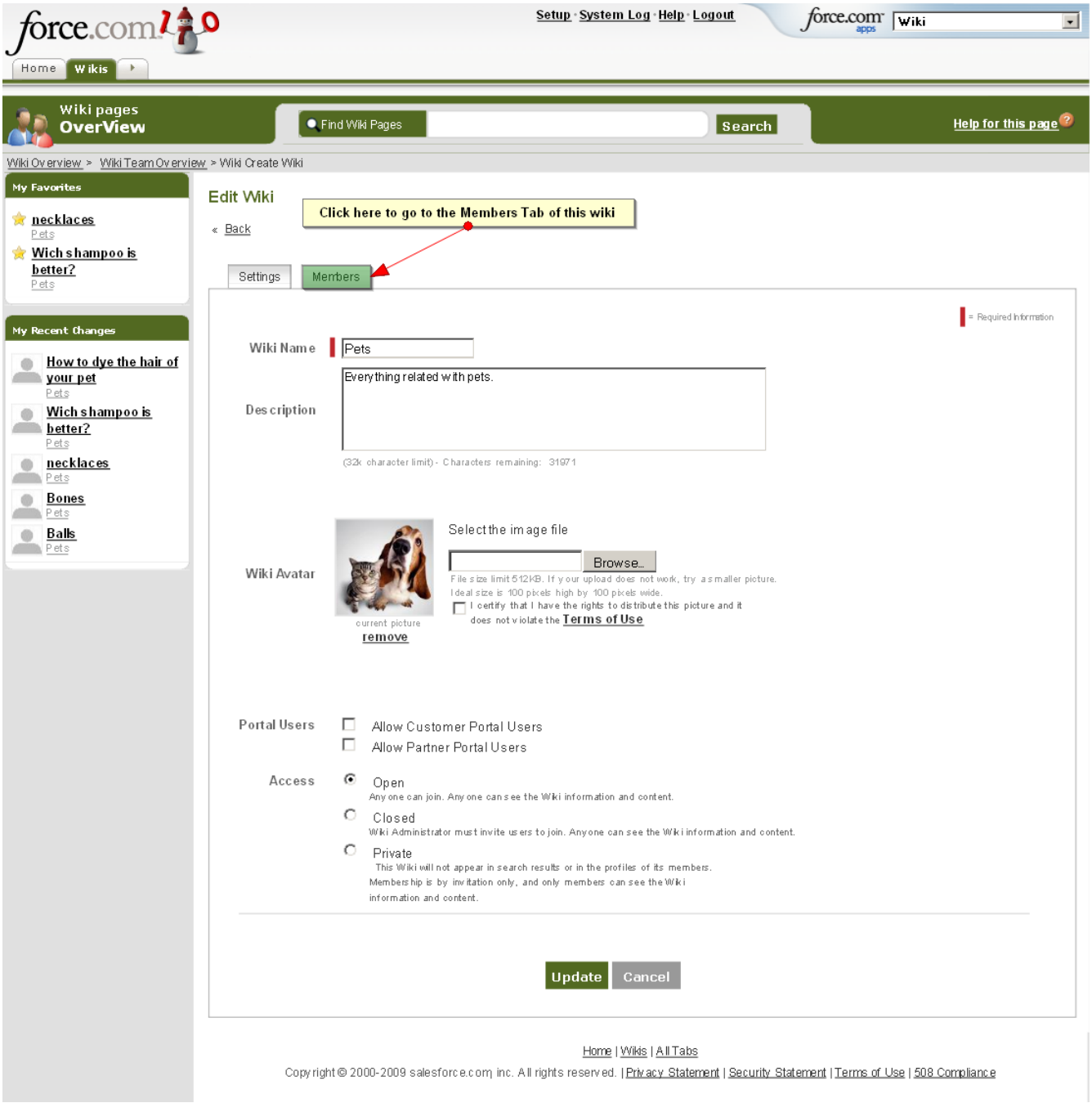
Wiki Details

From here you can edit and delete the wiki. Also you can Join/Unjoin and add wiki pages to this page.



Edit Wiki

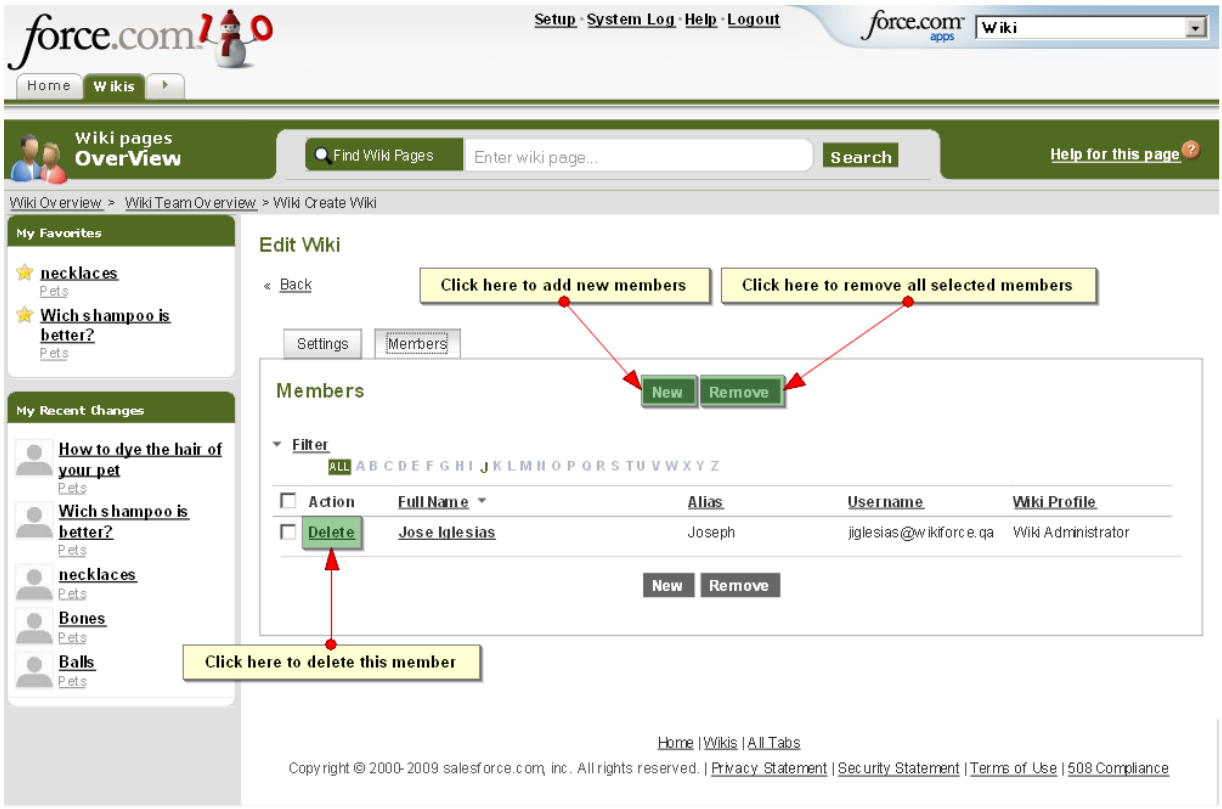
In this page you can edit all information of the Wiki and also add and remove Members.

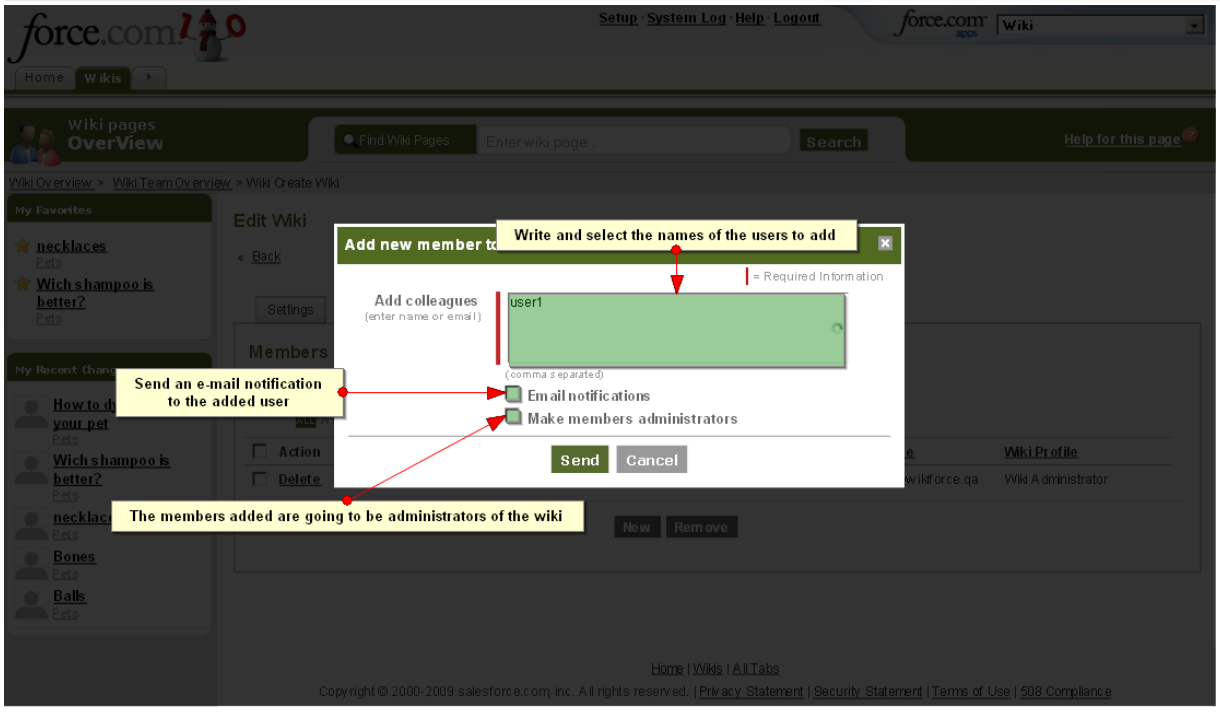


Add new Members

In this page you can add new members. The application will automatically suggest users who have similar mails or names as you are writing the name or mail of the new member.

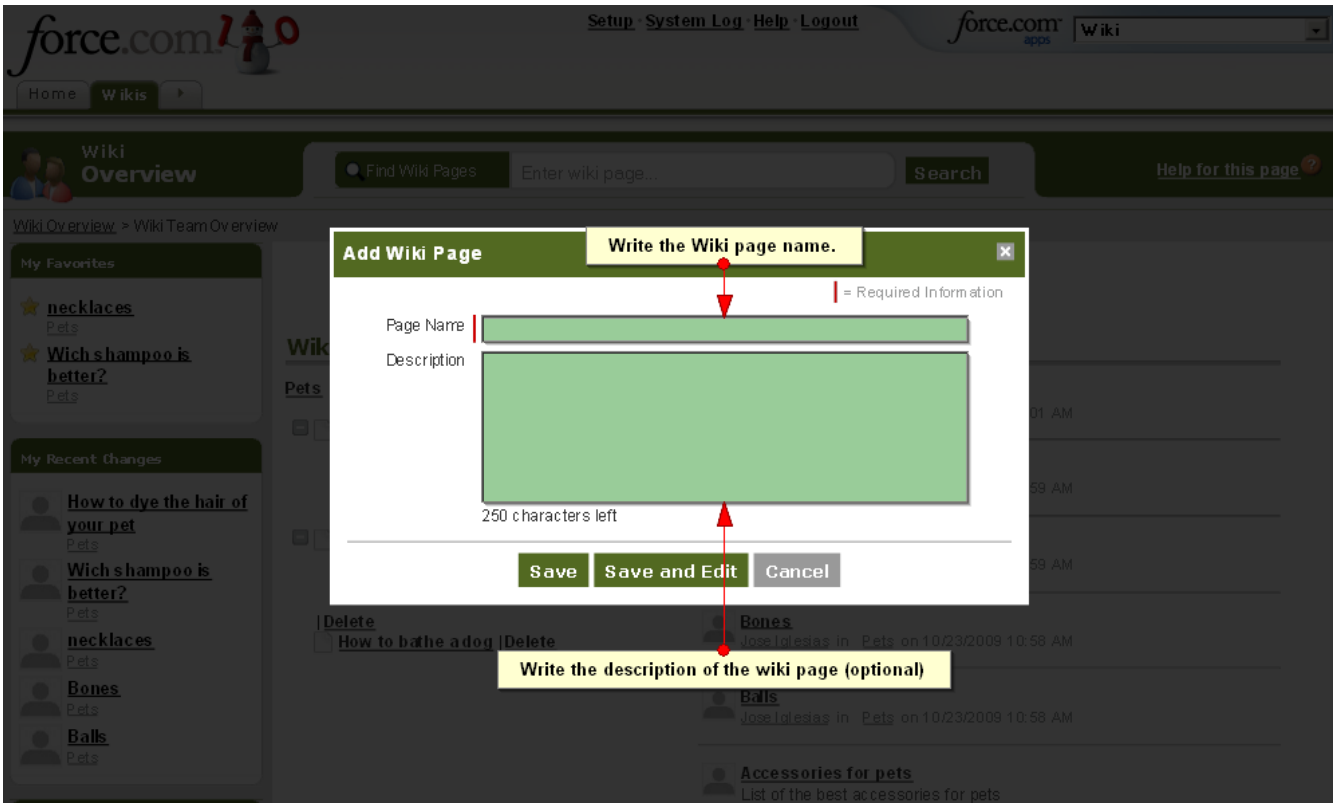
You can add members as administrators and send notifications by mail if you want.

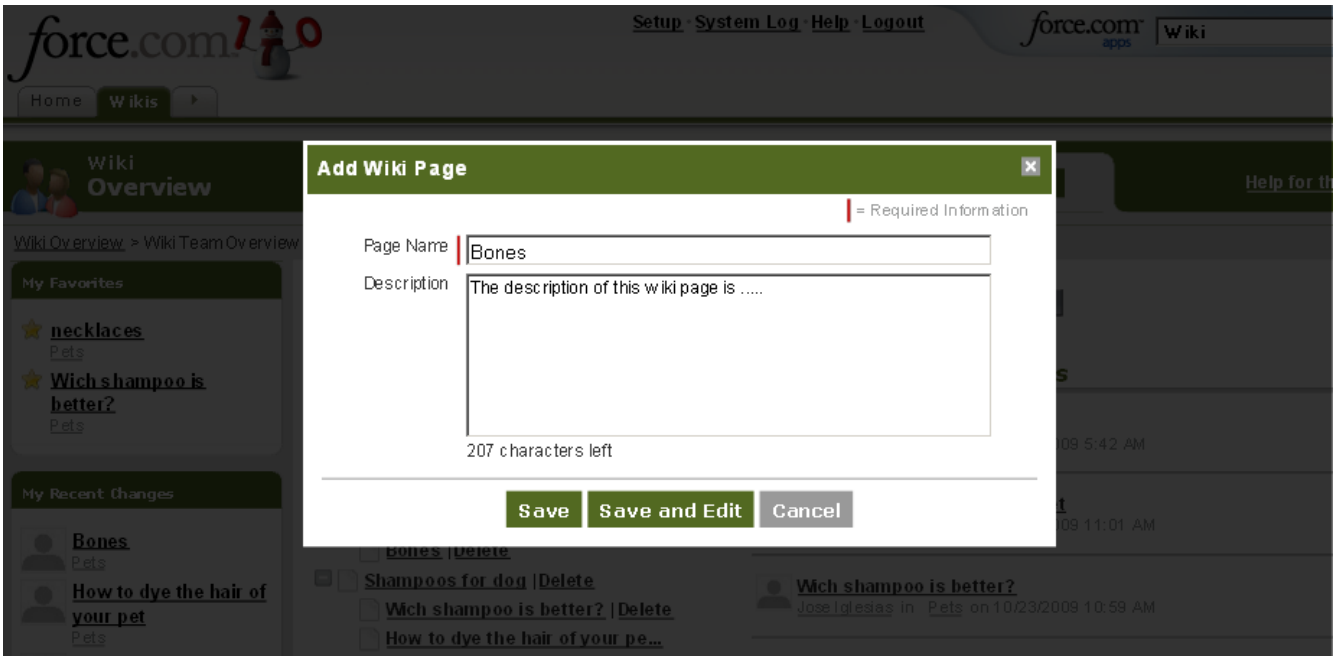




Add Wiki page

To add a Wiki page click on “Add wiki page” button located in Wiki Details.

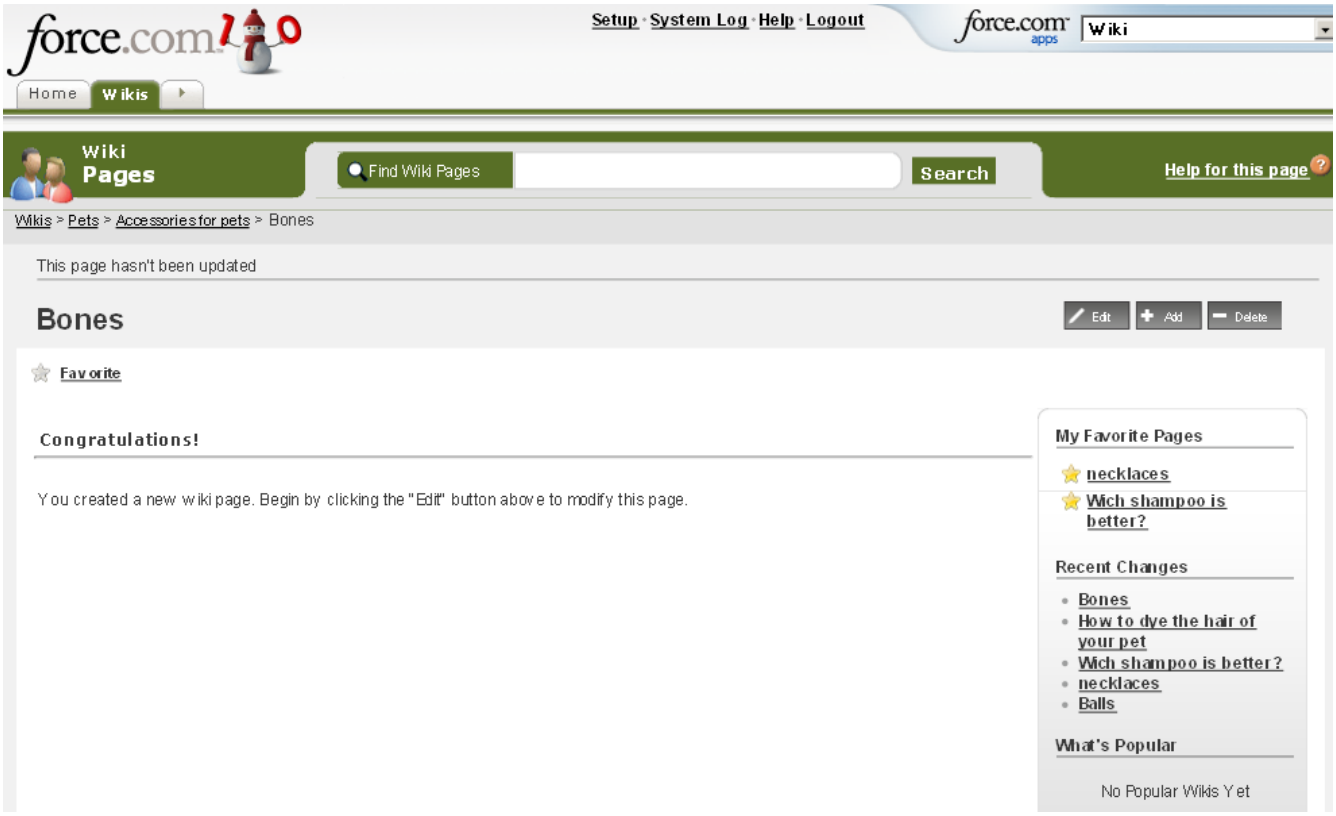


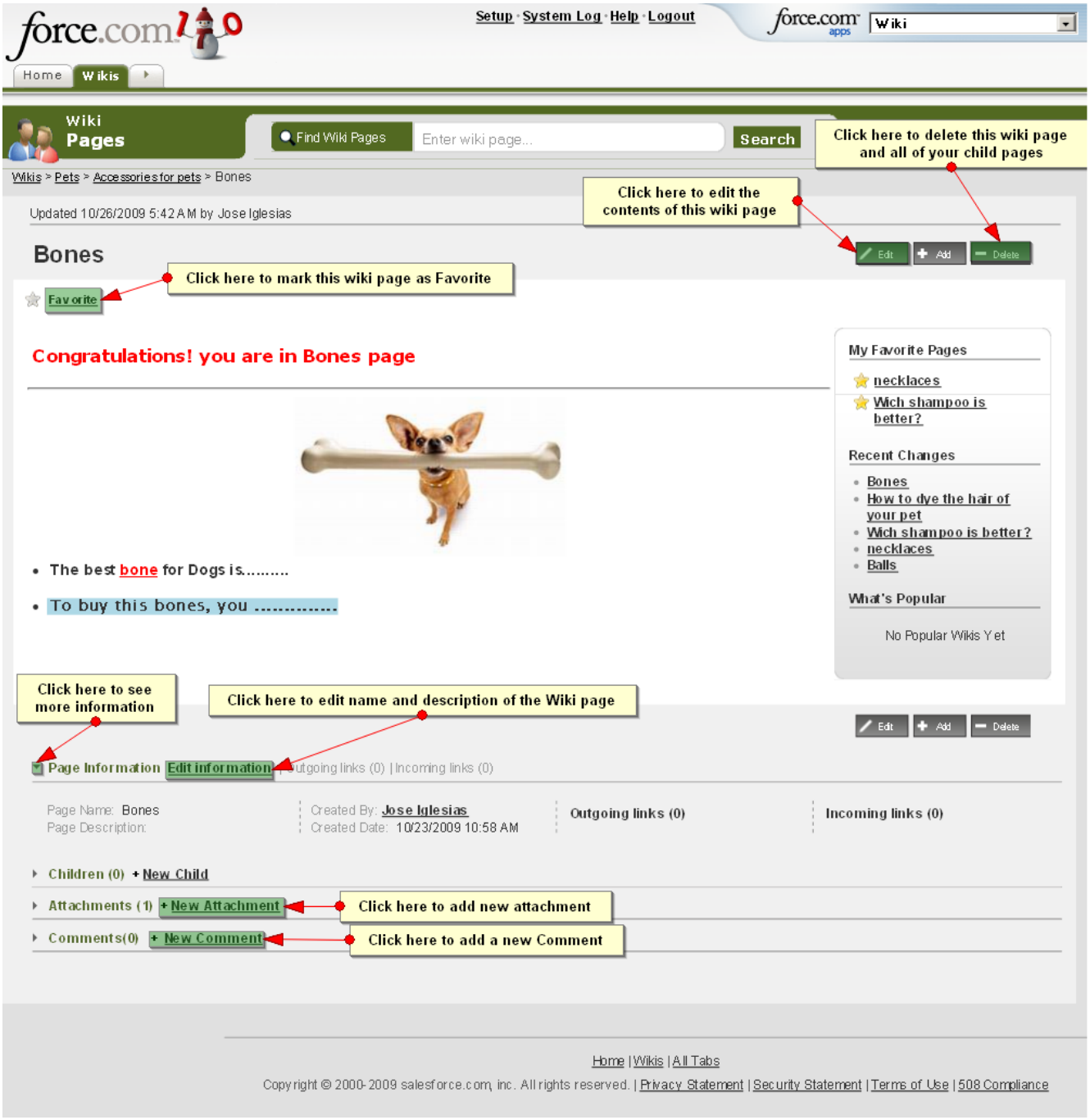


Wiki page Details

From here you can:

- Edit and Delete the Wiki page.
- Add Child pages.
- Edit the contents of the wiki
- Edit information of the wiki page.
- Mark this wiki page as a Favorite.
- Add new comments and attachments.

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force.com apps
Wiki
Home
Wikis
Wiki Pages
Find Wiki Pages
Enter wiki page...
Search
Click here to delete this wiki page and all of your child pages
Wikis > Pets > Accessories for pets > Bones
Click here to edit the contents of this wiki page
Updated 10/26/2009 5:42 AM by Jose Iglesias
Edit
Add
Delete
Bones
Click here to mark this wiki page as Favorite
Favorite
Congratulations! you are in Bones page
My Favorite Pages
necklaces
Wich shampoo is better?
Recent Changes
Bones
How to dye the hair of your pet
Wich shampoo is better?
necklaces
Balls
What's Popular
No Popular Wikis Yet
The best bone for Dogs is.....
To buy this bones, you .....
Click here to see more information
Click here to edit name and description of the Wiki page
Edit
Add
Delete
Page Information
Edit information
Outgoing links (0) | Incoming links (0)
Page Name: Bones
Page Description:
Created By: Jose Iglesias
Created Date: 10/23/2009 10:58 AM
Outgoing links (0)
Incoming links (0)
Children (0) + New Child
Attachments (1) + New Attachment
Click here to add new attachment
Comments(0) + New Comment
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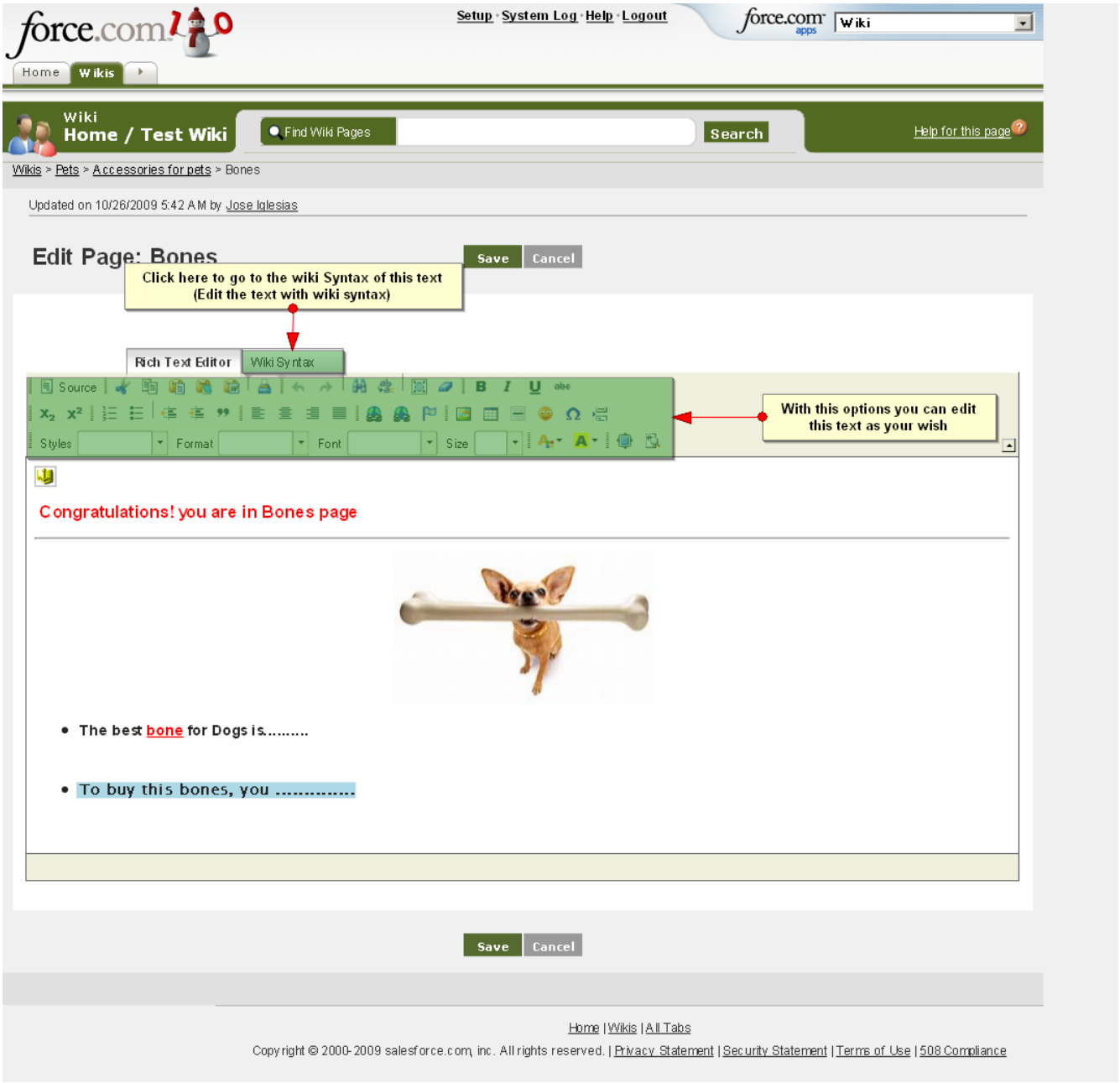
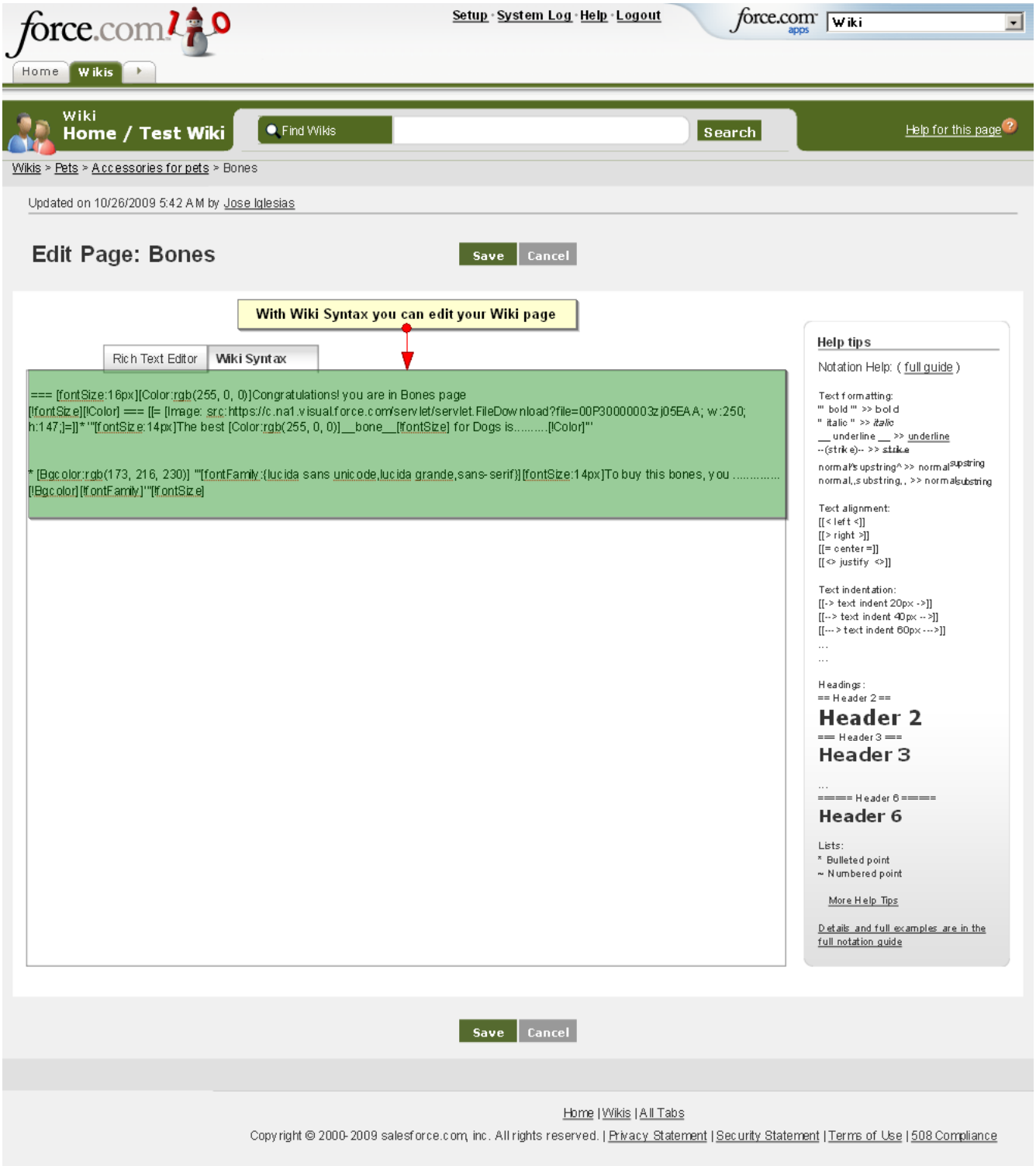
Edit Wiki page

In the text editor (FCK editor) you can edit the content of your wiki page.

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force.com apps
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Wikis
Wiki
Home / Test Wiki
Find Wikis
Search
Help for this page
Wikis » Pets » Accessories for pets » Bones
Updated on 10/26/2009 5:42 AM by Jose Iglesias
Edit Page: Bones
Save
Cancel
With Wiki Syntax you can edit your Wiki page
Rich Text Editor
Wiki Syntax
=== [fontSize:16px][Color:rgb(255, 0, 0)]Congratulations! you are in Bones page
[!fontSize][!Color] === [[= [Image: src:https://c.na1.visual.force.com/servlet/servlet.FileDownload?file=00P30000003zj05EAA; w:250;
h:147;]=]] * '''[fontSize:14px]The best [Color:rgb(255, 0, 0)]__bone__[!fontSize] for Dogs is.....[!Color]'''
* [Bgcolor:rgb(173, 216, 230)] '''[fontFamily:{lucida sans unicode,lucida grande,sans-serif}][fontSize:14px]To buy this bones, you .....
[!Bgcolor][!fontFamily]'''[!fontSize]
Help tips
Notation Help: (full guide)
Text formatting:
''' bold ''' >> bold
'' italic '' >> italic
__ underline __ >> underline
--(strike)-- >> strike
normal^superstring^ >> normalsuperstring
normal,,substring,, >> normalsubstring
Text alignment:
[[< left <]]
[[> right >]]
[[= center =]]
[[<> justify <>]]
Text indentation:
[[-> text indent 20px ->]]
[[--> text indent 40px -->]]
[[---> text indent 60px --->]]
...
...
Headings:
== Header 2 ==
Header 2
=== Header 3 ===
Header 3
...
===== Header 6 =====
Header 6
Lists:
* Bulleted point
~ Numbered point
More Help Tips
Details and full examples are in the full notation guide
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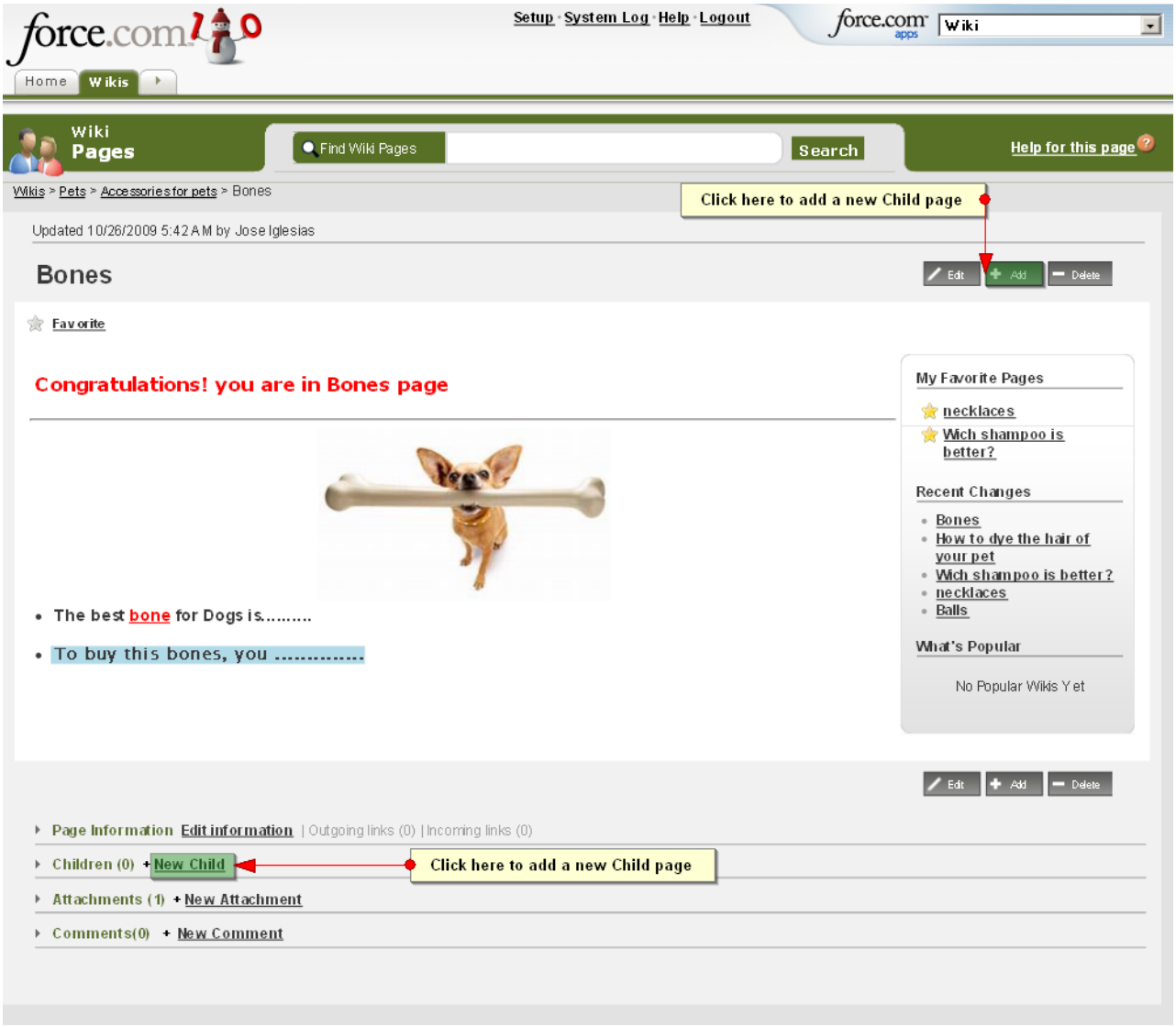
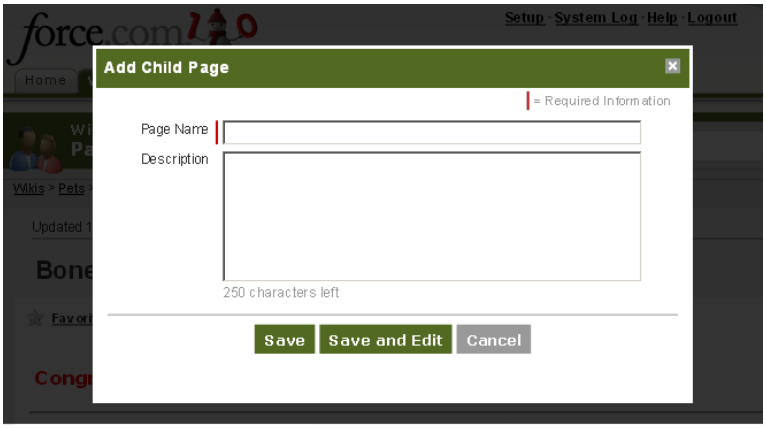
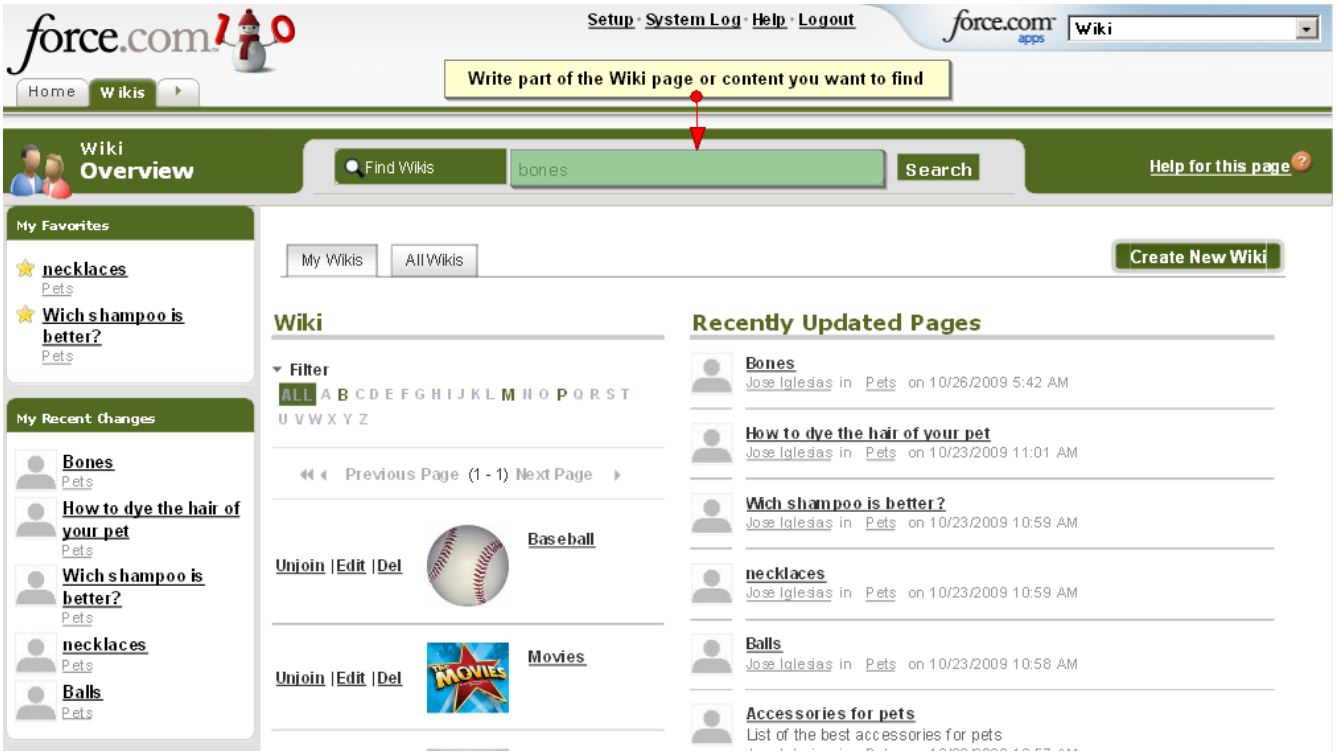
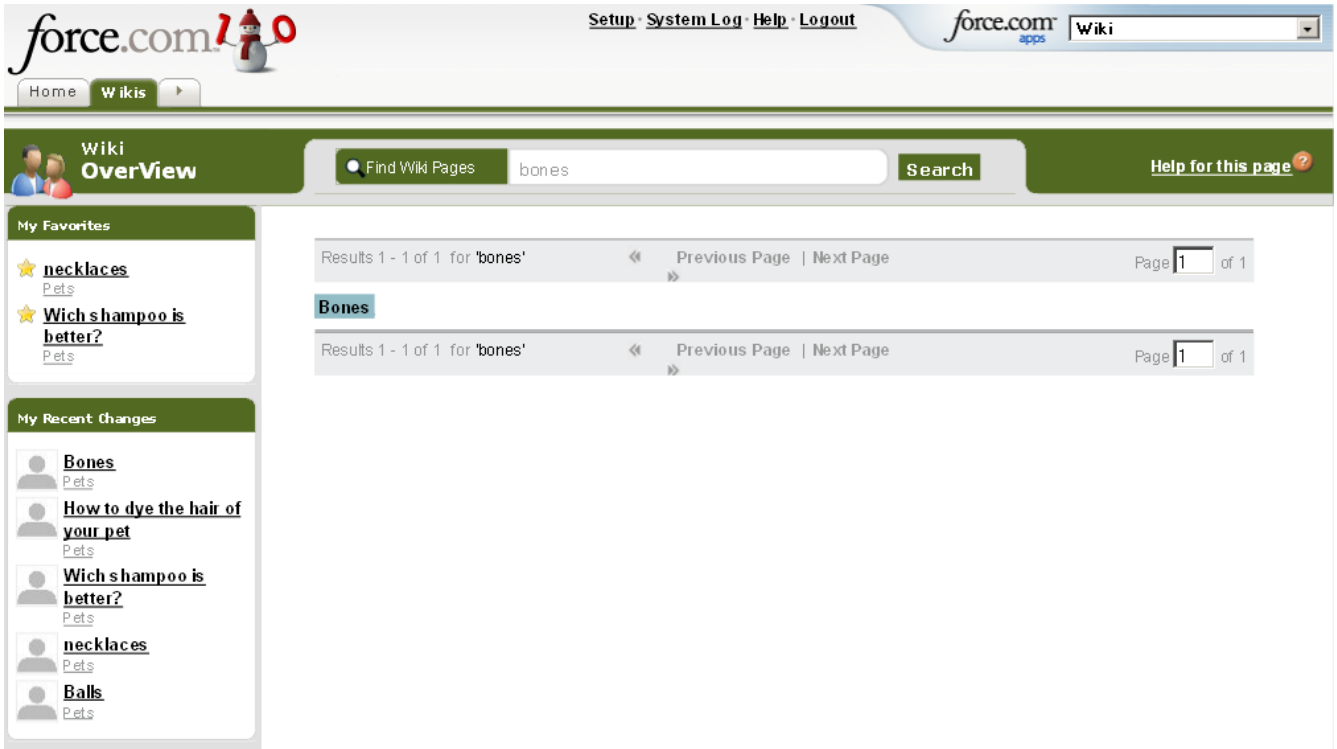
Add Child page

To add a Child page click on “Add” or “New Child” button located in Wiki page Details.





Find Wiki pages

From all the pages of Wiki you can search for wikis, pages and comments.

In order to find a wiki there must be at least one page in that wiki.