

# Introduction of a Contract Management Workflow at codecentric AG

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- Introduction
- Analysis Current Situation
- **3** Conditions New Process
- Research
- **6** Conclusion



# Assignment

- Customer:
  - Wacom
  - codecentric AG
- Creation/ Introducing Contract Management System
- Scope/Priority:
  - Electronically signing
  - Archiving
  - Creation
  - Remembering



# Time Planning

#	Phase	Week
1	Project Planning	1-6
2	Analysis of the current situation and the requirements needed	7-9
3	Designing of a new workflow	10-12
4	Implementation and testing of the workflow based on the defined scope	13-18
5	Finalize bachelor thesis	23,24

Table: Time Planning



#### **Business Process**

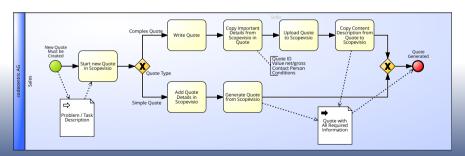
# MainProcess\_CreatingQuoteToStartProject Customer Answer based on Quote Request for Solution Rework Quote Create Order Confirmation Approve Order



#### **Sub Processes**

#### Process1\_CreateQuote



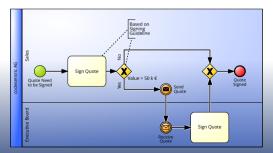




#### **Sub Processes**

#### Process2\_SignQuote







#### **Problems**

- To many manual steps (Signing, Archiving)
- Incorrect signing of documents
- Signing guideline outdated
- Document creation



### **Aims**

- Create standard workflow
- Automate achieving
- Reduce manual work (creation & signing)
- Paperless office



## Requirements

- Standard processes
- Accepted documents format
- Transparency & Fulfillment signing guideline
- Legal standard





### **Electronic Signature**

- elDAS
- 3 Types
  - Simple electronic signature
  - Advanced electronic signature
  - Qualified electronic signature
- Biometric signature



#### Reflection

- What went good:
  - Cooperation with employees
  - Time planning till now
- Possible Problems:
  - New ERP system

- Finalize research about electronic singing tool
- Design new workflow
- Implement signing step of new workflow



- A lot of problems, not all can be solved
- ullet The implementation maybe prototype o new ERP system / old ERP
- Properly in time

# Questions left?