MinuteMatch ™

Work at the speed of now

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Description

UMass class Snapchat stories are generally used by students to create fleeting ads for services, events, or side hustles, but they vanish after 24 hours and cannot be tracked or searched for. Our platform, MinuteMatch, is better in the sense that users can create services, products, or group events listed in a searchable format and remain for longer than a day. Each post will also include private messaging features, where the respondent is able to contact the poster and arrange details privately. This provides a cleaner method of students marketing their services with longer term visibility and easier communication

A user wants to post about a service they are offering on MinuteMatch

A user logs into their MinuteMatch account and goes ahead to select the option of posting a service. They provide details of the service they want to post (Category, description, price, availability, etc.). After posting, other students on the platform can see the posted service in their selected category. If the student is interested, they can reach out and inquire about the service.

Use Case

Goal	User can post about a Services they offer
Primary Actor	User
Precondition	User has an account that is created
Success End Condition	The User gains customers/clients on MinuteMatch
Failure End Condition	The User is not able to post on MinuteMatch
Secondary Actors	Users who are looking for a specific service
Trigger	A user messages a service provider (via public or private messaging)
Main Success Scenario	1.) A user posts their service 2.) Another User can opt into message and request the service 3.) Provider completes the task
Variations (error scenarios)	Password/Username is incorrect and returns user to the login User does not fill all the text boxes for the post and is notified to add the required information
Variations (alternative scenarios)	1.) User posts in the requests and not the services 2.) User enters the wrong category for the request to be entered

A user can request help on MinuteMatch

User 1 logs into MinuteMatch and makes a post requesting help in a Category. User 2 sees the request and replies with a helpful answer. User 2 provides advice or help, allowing User 1 to solve the problem. User 1 leaves a review for User 2. In the event that User 1 receives multiple requests, they are in a position to select the most experienced helper or helper of their choice.

Use Case

Goal	Users can request help for services that they need
Primary Actor	User requesting help (User 1)
Precondition	User 1 has an account that is created
Success End Condition	User 2 is able to provide assistance and get an answer
Failure End Condition	User 1 is unable to post the request on MinuteMatch
Secondary Actors	Other Users may see the request but choose not to respond
Trigger	User 1 posts a request for assistance
Main Success Scenario	1.) User 1 logs in 2.) User 1 posts a request for help 3.) User 2 logs in 4.) User 2 sees all messages requesting for help 5.) User 2 sees User 1's request and decides to help 6.) User 2 provides the information
Variations (error scenarios)	1.) Password is incorrect, User gets returned to login page 2.) System does not register that User 1 or User 2 is trying to post a comment
Variations (alternative scenarios)	1.) User enters the post as a service and not a request 2.) User enters the wrong categories for the post to be entered into

A user can search for Group/Categories on MinuteMatch

A user logs into MinuteMatch and proceeds to the group section They scroll through the categories and locate relevant groups to join or peruse through. The user may either find their desired category, or it will not be available. The user is able to view posts and information regarding the groups and posts on the category pages of the existing groups.

Use Case

Goal	User can search for Categories/Groups based off of their interests, services or needs
Primary Actor	User looking for a specific group or category to join
Precondition	User is Logged into Minute Match
Success End Condition	The user successfully finds and joins a relevant group or category on MinuteMatch
Failure End Condition	The user fails to discover and join relevant groups
Secondary Actors	Other users who manage and post in group activities or categories
Trigger	A user searches for a specific group or category to join
Main Success Scenario	1.) User 1 logs into account 2.) User Navigates to group search section (via navbar). 3.) This Displays lists of groups/categories based on selected category 4.) User searches the list from all the provided groups and categories
Variations (error scenarios)	1.) User password is incorrect 2.) System doesn't register the group or category displayed 3.) Posts are not present in the categories and groups provided
Variations (alternative scenarios)	User clicks and looks into other groups

A user wants to certify the help they received from a helper

User 1 is being helped with a service or activity by User 2 on MinuteMatch. User 1 logs into their account and navigates to the certification feature. User 1 fills in the certification fields for User 2. User 2 is then issued an authenticity stamp showing the number of activities they have helped with in the past. If User 1 does not certify, User 2 does not receive a stamp. These markings will be utilized in order to provide a ranking for assistants such as User 2.

Use Case

Goal	User (User 1) wants to certify another user (User 2) for the help they offered
Primary Actor	User that receives help
Precondition	User 1 is Logged into Minute Match, User 2 successfully helps User 1 with some task
Success End Condition	User 2 receive marking of authenticity marking and review or no review at all
Failure End Condition	Certification system is failed to be used by User 1 and User 2 does not get review
Secondary Actors	1.) Other users may use the certification system to verify helpers 2.) System admins who oversee the certification process
Trigger	User 1 decides to certify a helper after getting assistance
Main Success Scenario	1.) User 1 logs in 2.) User 1 selects the certification tab in the User 2 profile to certify the aide received. ● User 2 may also prompt user 1 for a certification too through chat systems 3.) User 2 receives a certification or rating via the platform from User 1.
Variations (error scenarios)	1.) User 1 is unable to certify User 2 2.) User 1 cannot enter the commentary and certification for User 2
Variations (alternative scenarios)	1.) User 1 is unable to find User 2