



RICHARD COACHEZ

COACH

DETAILS

Age: 30

Accessibility: Autism

Location: Birmingham, UK

Work: Chef

GAMES

COUNTER STRIKE 2

TECHNOLOGY

- Websites 3/5
- Social Media 5/5
- Mobile Apps 4/5
- Software 3/5

PROFILE

Richard Coachez is a coach for a Counter Strike 2 team. Due to his career Coachez has flexible availability so is often free to train his team members. He would like to recommend to matches to his team. He wants to analyse the team's previous matches to find aspects that they need to work on, and analyse an opposing team's matches to find their weaknesses. One of his team members has a mobility disability and requires a wheelchair

GOALS

- View a team's previous matches
- Find tournaments that meet his team's abilities
- Find tournaments that are either online or wheelchair accessible
- Contact in person event organisers to ensure accessibility requirements are in place
- Spectate in progress matches to learn new strategies that can then be taught by teammates
- Lookup a team's match history

FRUSTRATIONS

- A team's previous matches not being collected in one place
- Tournament advertisements being a large block of text making it difficult to process due to his autism
- Tournament instructions and rules not being clear (difficult to understand due to autism)
- Struggling to navigate websites due to the layout being over crowded (difficulty effected by autism)