PIERCE CONNAUGHTON

CONTACT DETAILS

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PERSONAL STATEMENT

Innovative software engineer with 6 years of experience in programming and software development. Strong organizational skills, versatile and flexible with excellent communication. Committed to providing high-level solutions that drive business. Proficient in C#, Java, SQL, NoSQL, Neo4j, and Python. Experienced with AWS, Azure, Firebase, Angular, .NET, and Spring. Awarded First Class Honours and Academic Excellence in university. Seeking a challenging role with significant responsibility.

SKILLS

- C#
- Java
- JavaScript
- TypeScript
- Python

WORK HISTORY

Graduate Software Developer SITA - Letterkenny, Co.Donegal
07/2023 - current

- Designed and implemented solutions to complete user stories, contributing to the development of a web application using Neo4j, Spring, AWS, and Angular
- Collaborated with the team to refine technical problems into user stories and demonstrated the application to stakeholders at the end of each sprint cycle.
- Participated in code reviews, providing constructive feedback and fostering knowledge sharing within development team.

Junior Application Support Developer WBT Systems - Dublin, Co.Dublin
08/2022 - 12/2022

- Provided Tier 3 support, managing customer support tickets with SQL Server, Java, eWebscripting, and Jaspersoft
- Developed patches and updates, enhancing product functionality and customer satisfaction
- Utilized Jira and Freshdesk to streamline ticket resolution processes.
- Collaborated with stakeholders to design user interfaces that provided intuitive navigation and enhanced user experience on various platforms.

CRM Technical Consultant Codec - Dublin, Co.Dublin
05/2021 - 09/2021

- Delivered exceptional customer service, addressing service needs and inquiries
- Earned Dynamics 365 certificates and applied knowledge to support customers effectively.
- Developed, document and revised system design procedures, test procedures, and quality standards.

Lifeguard and Wall Climbing Instructor Waterpoint - Enniscrone, Co.Sligo
08/2016 - 08/2022

- Managed cash transactions and organized special events
- Ensured safety and provided instruction during wall climbing activities.
- Provided assistance with staff selection, training and supervision.

EDUCATION

Bachelor of Science (B.S.): Level 8 (Hons) Computing
ATU Sligo - Sligo Town, 05/2022

Awards and honours

- Recipient of Academic Excellence Award
- GPA of 75.66% (First Class Honors)

- Prolog
- .NET
- Express
- Angular
- Bootstrap
- SQL
- NoSQL
- Neo4j
- Customer service
- Time management
- Problem-solving
- Communication
- Organization
- Agile development methodologies
- Problem-Solving
- User Experience Design
- DevOps principles
- Project Management

PROJECTS

CRM Movie App
During my third year at ATU Sligo, I collaborated on an industry project with Codec, a Dublin-based company, along with three peers. We created a CRM application using Microsoft Dynamics 365 tailored for cinema seat bookings.

Tweet Generator
During my fourth year at ATU, Sligo, I undertook a yearlong project that afforded me the chance to showcase my skills. I developed a mobile application capable of generating Tweets using an RNN network, alongside sentiment detection functionality. The app also facilitated seamless posting to Twitter. Explore the project on GitHub: Project-400-Github.

HOBBIES AND INTERESTS

Media Reviewing
Enjoy critically reviewing films, TV shows, and music, enhancing my analytical skills.

Football Enthusiast
Passionate about football; regularly watch matches and play 5-a-side with friends, promoting teamwork and physical activity.

Software Projects
Engage in small projects like a Neo4j and TypeScript chatbot for movie recommendations, continuously expanding my technical knowledge.

Web Development
Regularly update my personal website, improving my web development skills and staying current with industry trends. The website can be found at https://pierce-connaughton.ie/