

request_log		
id	pk	
request_id	int	
status	int	
created_at	datetime	
user_id	int	

projects		
project_id	int	
project_name	varchar	NN

requests		
id		int
title		varchar
project_id		int NN
creator_id		int NN
created_at		timestamp
assigned_id		int
QA_id		int
status		ENUM(0,1,2,3,4)
estimated_start		date
estimated_finish		date
expected_finish		date
cause		ENUM(system,network,data,devops,other)
solution		ENUM(info,hot-fix,hot request,data update,upgrade version,consultation)
QA_opinion		varchar
cause_details		varchar
description		varchar
file		varchar
assgined_note		varchar
rejected_reason		varchar

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