
PETER BISHOP

1617 California Street, Denver, CO 80202 - P: 720-938-6873

LinkedIn: [linkedin.com/in/peter-bishop-46a51597](https://www.linkedin.com/in/peter-bishop-46a51597) ~ GitHub: [GitHub.com/Pierre81385](https://github.com/Pierre81385)

Portfolio: <https://pierre81385.github.io/petersPortfolio-HW2/>

BBA in Economics from CUNY Baruch College, Barsmarts Certified, ServSafe Manager, Tips Certified

PROFILE

With a varied background in the restaurant and bar industry, as well as analytical and leadership positions in various tech companies, I have a well rounded combination of technical experience and customer service. My goal is to continually look for new opportunities which push me to utilize skills from both, and will help me gain new skills to compliment my diverse experience. I bring leadership, a strong work ethic, and a passion for learning to any position.

EXPERIENCE

SERVER/BARTENDER, THE PIG AND THE SPROUT – AUGUST 2020-PRESENT

Working at The Pig and the Sprout, I serve and bartend with a demonstrated knowledge of the restaurants food and beverage offerings, and help customers make the most of their experience by making targeted suggestions based on their dietary needs, personal preferences, and our restaurant's sales goals. Multitasking, organization, and strong interpersonal skills are my strengths in this position, and I consistently meet and exceed goals set for me regarding customer satisfaction, experience, and sales.

GENERAL MANAGER, SUSHI-RAMA – JUNE 2019-AUGUST-2020

As the General Manager, I was responsible for overseeing all aspects of restaurant operations. I managed staffing, oversaw BOH and FOH ordering and inventory, and was responsible for balancing daily and weekly checkouts, entering invoices, and conducting payroll. I was also responsible for designing specialty cocktails and worked closely with my kitchen manager to design cost effective offerings to drive sales, clear inventory, and drive awareness of our offerings.

Additionally I helped design and manage a portfolio of spreadsheets used company wide to track and manage profit and loss, weekly inventory, cost of goods sold, product mix, and sales to guest count comparison. Utilizing a wide variety of functions and formulas like SUMIF, VLOOKUP/HLOOKUP, IFERROR, and other comparison or logic functions I created workbooks that dynamically updated and calculated totals using data imported from .CSV files generated by our POS and accounting software. We could then use this information to compare year over year numbers to make educated assumptions that reduced wasted product and labor.

Lastly, I was largely in charge of the basic administration of the company's web presence, and regularly updated, reconfigured, and customized sites for Sushi-rama, Osaka Ramen, and The Empire Lounge using WordPress, and some lite HTML and CSS editing. And helped design signage, modified menus, and custom QR codes to provide a unique and eye catching way for customers to connect with our restaurants during COVID.

LOAN OPERATIONS ANALYS, ON DECK – NOV 2018-DEC 2019

Working for OnDeck I analyzed the validity and viability of loan applications, and researched the businesses applying to assess their general risk for fraud. Using proprietary software to examine their bank statements, credit reports, and other financial records I was required to quickly and accurately provide the first level of approval on loan applications. Working closely with other teams and team members through Salesforce, I would then route the application to the appropriate division for further assessment if necessary. This work was evaluated on an ongoing basis for accuracy and completion rate, and required me to meet aggressive quotas while maintaining a high attention to detail while using multiple systems at once to complete my work.

BARTENDER, MILE HIGH SPIRITS DISTILLERY – JULY 2015-JUNE 2019

I started at MHS at the bottom working in the distillery bottling and canning by day, and security and bussing at night. Within a year I was working as a bar back, eventually becoming lead bar back. I was promoted to full time bartender in 2018 and maintained that position, while taking on additional responsibilities as head of security, and Denver Dry Gin production. Other special projects included the design and production of new infusions, developing relationships with liquor reps who sold our product, and taking on the responsibility for ordering of bar supplies. I also became TIPS certified and Merchant Guard licensed for this employer to ensure responsible serving and legal compliance for on-site alcohol sales.

During my time at MHS, I also contributed various cocktails and shots of my own creation, some of which remain available at the distillery to this day. In addition I developed a number of custom infusions to expand the distillery tasting room offerings.

I also ran the distillery tour program, in which I lead guests through an educational tour of the distillery and explained the process of distillation on various stills, led guided tastings, and mixed cocktails for the guests proceeding the tour.

QA ANALYST, PERENSO – JUNE 2016-FEBRUARY 2018

Perenso was an Australia based partner of Data Connect Corp until completely acquiring it in 2019. As a QA Analyst, my primary responsibility is to test software release features to confirm primary functionality, and ensure overall stability of the product as a whole on iOS, Windows, and cloud based systems. When bugs or improvements are identified, I create the appropriate JIRA case for the development team to respond accordingly. Secondary responsibilities included overall documentation of the product and improvement recommendations. Lastly, I am responsible for running all preshow database scripts on client databases to transition them from the testing phase to show ready. Ensuring the databases are prepared for deployment. Answerable directly to the Product Manager.

I acquired a basic understanding of Swift, HTML, CSS, and Java Script in this position.

EVENT TEAM LEADER, DATA CONNECT CORP – JULY 2012-FEBRUARY 2018

As an Event Team Leader my primary task is to manage a team of up to 10 in the deployment of a closed wireless network, ordering/leads generation system, and registration platform for trade shows across North America and Canada. I coordinate with event hosts, venue managers, IT directors, show decorators, and shipping companies to ensure the success of hosted trade shows. I was personally responsible with executing \$655,000+ in show day services, and \$1.3 million overall, leading or co-leading 34 shows in 2015 alone. Additional responsibilities include providing detailed software training (both live demos and PPT) to groups of up to 300, on-site software and hardware support, and excellent customer service to clients and trade show vendors before and during a show.

Frequent use of SQL to query databases to create reports and compile event statistics was common in this position for me.

SKILLS

HTML, CSS, Javascript, NODE.js, Bootstrap, Swift 3.0