

PIERRE D SANDY

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Dedicated and skilled in employing lean principles to add value, remove waste and drive continuous improvement in professional projects.

Internal Sales Engineer

National Springs & Wire Products New Zealand

Oct 1 2020 – Current

83 D Boundary Rd Papakura, Auckland, New Zealand

- Proven experience in technical design & commissioning of Compression Spring, Tension, Torsion and Wire form designs. Significant experience in account management within the industry environment. Experience in dealing with clients to achieve mutually acceptable outcomes, in selling, building, and/or deploying technology solutions.
- Proven experience in presenting technical solutions to clients, and able to coach others in technical knowledge and business solutions. Proven clear, direct and appropriate communication skills, and proven negotiation and influencing skills. Expert user of CAD designs, able to update tools as required.

Project & Service Coordinator

GEA New Zealand

Jan 2017 – Oct 1 2020

8 Fisher Cres, Mt Wellington, Auckland, New Zealand

- Providing and supplying equipment/applications/service information to customer. Responsible for executing service projects up to 500 EUR. Estimating and providing Quotations of Service work Service Labour & Service projects, Spare Parts.
- Ensuring the engineering activities are conducted in a planned and controlled manner and engineering activities are controlled within agreed limits. Developing and maintaining appropriate engineering systems and procedures that support the operational goals
- Responsibility for the protection of property, assets, product and people. maintaining Project costs within the approved budgets including R&M, KPI's Capital and Utilities. responsibility for installing and operating a process of continuous improvement which delivers credible and sustainable solutions to problems. Project Change Management, Client Management, Account management and customer relationship management.
- Providing and maintaining an acceptable level of technical and professional competence in the Engineering function. Onsite Management of Service Projects, H&S Leading Contractors on Service Projects. Ensuring Quality Control and management of completed services, Spare Parts.

National Dispatch Controller

Wormald / TYCO

Nov 2015 - Jun 2016

8 Henderson Place, Onehunga, Auckland, New Zealand

- Assisted with Implementation and integration of the dispatching System "Astea" across multiple Services Department locations within AKL, WGTN, CHCH branches Meeting agreed personal KPI's and customer SLA's required nationally by Key Accounts.
- Also implemented procedures to avoid recurrence of service issues Advised and Participated in the analysis and review of operational performance across multiple departments in relation to Astea implementation, Created and produced training manuals for Dispatchers and other users across branches.
- Handled, coordinated and organized other dispatching duties as required.

Service Operations Administrator

Wormald

Jun 2014 - Nov 2015

8 Henderson Place Onehunga, Auckland, New Zealand

- Assisting and advising customers with technical queries, relating to Fire Alarm systems and Code Compliance. Management of day to day service team and expectations of customer. Ensure Standard Operation Procedure (SOP) is executed by operations team. Receive and manage any customer complaints / service queries.
- Experienced in the Building Act and BWOFF compliance requirements also Comprehensive understanding of the Building Act 1991 and 2004, and other relevant legislation relating to the building compliance Industry 12a Issuance and compliance for multiple sites, maintaining the code compliance for Wormald sites and clients. Portfolios include Housing New Zealand, James Hardie, Sky City, MOE, DOJ, Spotless.
- Enters and tracks information in operational costing, invoicing, and timesheets. Prepares reports, presentations, memorandums, proposals and correspondence

Building Control Officer

Auckland City Council

May 2014 - Jul 2014

35 Graham Street, Auckland, New Zealand

- Arranged and acquired documentation to complete building consent files ready for processing. Compiled, processed and analysed test data and results to improve product quality.
- Accounts knowledge, and providing financial support including accounts payable, and accounts reconciliation. Completing administrative tasks such as data entry, stock taking and supporting customers with orders.
- Compiled, processed and analysed test data and results to improve product quality.

Operations Warfare Specialist, 2nd Class

United States Navy

Jul 2005 - Jul 2012

1980 Baltimore Street Mayport, Florida, United States

- Configured, operated and monitored the functions of various electronics and command and control systems of consoles, computers, radars and radar display equipment and systems.
- Maintained various displays and plots to include but not limited to Search and Rescue (SAR) Operations, Anti-Submarine Warfare (ASW), Air Warfare (AW), and Surface Warfare (SUW) Plots, navigation, weather and anchoring operations. Used precision test equipment such as oscilloscopes, multi-meters, waveform generators and spectrum analysers.

Education:

Bachelor of Applied Management (With Distinction)

Otago Polytechnic

Level 2/350 Queen St Auckland 1010

High School Diploma – Aviation Maintenance Technology

Aviation Career & Technical Education High School

45-30 36th Street Queens, New York 11101 USA

Professional Development:

Mechanical Engineering Trade Assistant

GEA Process Engineering

Nov 2017 – Oct 2020

Computer Languages:

- **Proficient: HTML / CSS**
- **Familiar: JavaScript**

Coding Projects:

GEA New Zealand Service Management Tool

2017-2019

<https://app.smartsheet.com/dashboards/642JwmJ679gxQ25QmGph3RcvqvQx7HWR4G8rQ9X1>

References:

Upon Request