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Scenario – Class Calendar

Scenario: You are worried about your ability to keep up with all your classes and think you may be forgetting to do assignments. You want a better way to stay organized and found the class calendar app that can keep track of all classes at once.

Task 1:

Check what assignments are due this Friday

Task 2:

Check what new class content across all classes was posted yesterday

Task 3:

Check what grade you got on your last physics test

Results:

Based on the results of these 3 tasks on 2 participants, I have come to the following conclusions about what is strong and what needs to be improved.

The first thing to be improved is that the upcoming due dates should be a unique page instead of always on the right side. It was confusing for my testers when they thought that was what they wanted for Task 2, when it was only for task 1. I think having it be a separate menu page would be more organized.

The second thing to be improved is to make it so you can access a classes grades directly from the class list, instead of having to find the class within the grade pages own list, this could be extended to specific classes in the other pages as well, such as filtering the class updates page to only show a specific class.

The first thing that I will not change is was the easy access to the different pages of the site from anywhere, that was a strong point of our design that you could easily get anywhere you want quickly. Having all the pages in a simple list makes it easy for the user to find what they need faster than usual.

The other thing that I will keep the same based on these results is the Calendar page, because is one of the most important pages and is simple enough to use. The participants used this page the most during task 2, so I think its clear that people understand its purpose.