

View an NHS prescription prepayment

If you already prepay for NHS prescriptions, you can access your prepayment details here.

This service allows you to:

- view your prescription prepayment details
- check when your current prepayment expires
- resend your prepayment details by text/email
- print or download your prepayment details
- change your personal details with us
- request a reminder by text or email

Check your prepayment details >

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Prepay for NHS prescriptions

What is your date of birth?

We collect this information to check if you qualify for free prescriptions.

For example, 31 03 1980

Day Month Year

<input type="text"/>	<input type="text"/>	<input type="text"/>
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What is your name?

The name you give should match what is printed on your prescriptions.

First name

Last name

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What is your postcode?

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Prepayment details

Prepayment for: **Mark**

Prepayment number: **869 467 589**

Started on: **undefined**

Ends on: **NaN undefined NaN**

We will text and email you again in July to remind you when your prepayment will end.

 [Print this](#)

 [Download this \(PDF 55k\)](#)

Tell us something has changed

You need to tell us if your name or address changes so that you don't get a fine. You can also change the way we contact you.

You will need to answer two security questions about how you prepay for prescriptions before you can change your details.

[Change your details](#)

Send text and email

[Send my prepayment details by text or email](#)

Prepay for NHS prescriptions

What payment method do you use to prepay for NHS prescriptions?

There will be a further security question once you have told us how you prepay.

☐ Direct Debit

☐ Card payment

If you prepaid at a pharmacy, you can fill in [our online form](#) with your change of details.

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When do we take your Direct Debit payment?

Please tell us the day of the month your prepayment is taken from your bank account.

Day

For example, 31.

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Prepay for NHS prescriptions

Change your details

Address:	3 street, Town, NE1 246	Change
Mobile number:	07700 900574	Change
Email:	janedoe@hotmail.com	Change

Changing your name

We need evidence of a change of name. [Please email us with evidence.](#)

Your email should include your name, date of birth, postcode and prepayment number.

Alternatively, call us on 0300 330 1341.

Submit

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What are the last 4 digits of the credit or debit card number you used for prepaying?

We need this number to match our records before you can change your address or contact details.

Last 4 digits

For example, 0024.

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**Done**

**You have changed your personal details for
prescription prepayments**

Your personal details

Address: **3 street, Town, NE1 246**

Mobile number: **07700 900574**

Email: **janedoe@hotmail.com**

Save or print

[Print this page](#)[Download this page \(PDF 55k\)](#)**Finished**

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Prepay for NHS prescriptions

Your answers do not match our records

The answers you gave us about your prepayment did not match the information we hold for you.

If you made an error, [you can try again](#).

Alternatively, you can [use our contact form](#) or call 0300 330 1341.

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Prepay for NHS prescriptions

Should we send your prepayment details to this mobile number?



☐ Yes

☐ No

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Prepay for NHS prescriptions

How should we send your prepayment details?

☐

Text message

☐

Email

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We have sent your prepayment details

We have sent your prepayment details to .

Collecting prescriptions

Tick box 'F' on the back of your prescription.

Pharmacy staff ask for prepayment details. If you do not have them with you, they tick 'Evidence not seen' on the prescription. They will not charge you.

We prevent fraud by matching prepayment details on our database with prescriptions.

Finished

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