

Save money on NHS prescriptions by prepaying for them.

You can pay a set price for prescriptions for 3 or 12 months, no matter how many you need.

A prescription costs £8.60 per item, but prepayment costs:

- £29.10 for 3 months
- £104 for 12 months (or 10 Direct Debit instalments of £10.40)

#### How it works

At the end of this service, or by text and email, we give you:

- · a prepayment number
- · a start date
- · an end date

You can use these to collect prescriptions straight away, if your start date is today or earlier.

## **Collecting prescriptions**

Tick box 'F' on the back of your prescription.

Pharmacy staff ask for prepayment details. If you do not have them with you, they tick 'Evidence not seen' on the prescription. They will not charge you.

We prevent fraud by matching prepayment details on our database with prescriptions.



## **Existing prepayments**

If you already have prepaid you can view, print or change the details.



# What is your date of birth?

We collect this information to check if you qualify for free prescriptions.

For example, 31 03 1980

Day	Month	Year
	_	
Next		
	_	

Cancel

Find more information about Help with Health Costs.



# What is your name?

The name you give should match what is printed on your prescriptions.

First name	
Last name	
Next	

Cancel

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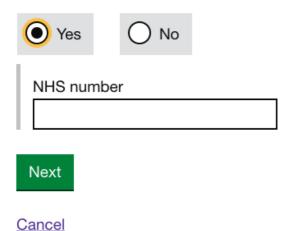
Find more information about Help with Health Costs.

 $\hfill \square$  NHS Business Services Authority 2017.



# Do you know your NHS number?

You can usually find this on your prescriptions.



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## What is your address?

The address you give should match what is printed on your prescriptions.

building and street
Town or city
Post code
Next

Cancel

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# How long do you want your prepayment to last?

## 12 months



Your first instalment will be taken on 5 August 2017. After that you can call us to change the payment date.

Your prepayment will automatically renew in 12 months.



## 3 months



Next

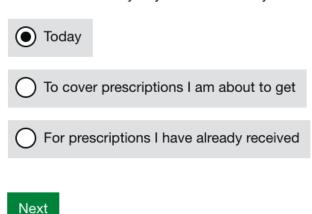
Cancel

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# When do you want your prescription prepayment to start?

You can choose any day between 14 July 2017 and 14 August 2017.



Cancel

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# Would you like your prepayment details sent by text and email?

We can send your prepayment details by text and email straight away. We will send you a:

- · prepayment number
- · start date
- · end date
- · reminder before it ends

collecting prescriptions. The	ney are costly to the NHS and the environment.
Get text messages	
Get emails	
Get neither, only pos	st a reminder

We do not send out plastic cards any more. They are not required for

Cancel

Next



## **Check your answers**

## Your details

Name **Change** 

Date of birth 06 December 1991 **Change** 

Do you know your Yes NHS number?

**Change** 

**NHS Number Change** 

3 The Grove Sunderland Address **Change** Sr2 7Hf

Get prepayment No Change details by text?

Get prepayment No **Change** details by email?

## Your prepayment

Length 12 months **Change** 

Starts on 24 July 2017 **Change** 

Ends on 23 July 2018 **Change** 

Total cost £104 **Change** 

10 payments of £10.40 by Payment method **Change** 

**Direct debit** 

Next

Cancel



## **Enter bank details**

Account number	
Sort code	
Account name	
Nissantha Direct Dahit Occasion	
► <u>View the Direct Debit Guarantee</u>	
Next	

**Payment summary** 

Prepay for 12 months of prescriptions

Amount to pay:

10 payments of £10.40

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Cancel



## Check your direct debit details

### Your payments

Number of payments 10

Payment amount £10.40

First payment 24 July 2017 Change

Last payment 10 November 2017 Change

### Your account details

Account holder's name Mr Smith Change

Account holder's

address 3 Street, town Change

Account number 987654321 Change

Sort code 01 01 01 Change



We will send this Direct Debit instruction to:

## Your Bank, Their St. Theirtown

Please pay the NHS Business Services Authority Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with the Prescription prepayment Issue Office of the NHS Business Services Authority, and if so, details will be passed electronically to my Bank/Building Society.

## Originator:

NHS Business Services Authority, PPC, Bridge House, 152 Pilgrim Street, Newcastle upon Tyne, NE1 6SN

Service User Number (SUN): 242785E

Telephone: 0191 232 5371

Confirm

Cancel payment

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## **Confirm and submit**

By submitting, you are agreeing to pay 10 instalments of £10.40.

If instalments are not kept up, you are not entitled to use the prepayment. You could choose an alternative method of payment to avoid defaulting.

If you use the prepayment after failing to pay an instalment, you may have to pay a penalty charge.

If you repeatedly fail to pay your prepayment instalments, you may not be able to pay by Direct Debit in the future.

Confirm and submit

Cancel

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## **✓** Done

# You have prepaid for 12 months of prescriptions.

## Your prepayment details

We have sent the following prepayment details to 07700 900574 and janedoe@hotmail.com

Prepayment for:

Prepayment number: 869 467 589

Started on: 24 July 2017

Ends on: 23 July 2018

We do not send plastic cards any more.

## **Your Direct Debit**

We have set up a Direct Debit payment for you. You will receive an email confirming this and including your mandate. Our name on your bank statement will be NHSBSA.

## **Collecting prescriptions**

Tick box 'F' on the back of your prescription.

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## Save or print

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#### Reminder

We will text and email you again in August to remind you when your prepayment will end.

Finished