

# Prepay for NHS prescriptions

Save money on NHS prescriptions by prepaying for them.

You can pay a set price for prescriptions for 3 or 12 months, no matter how many you need.

A prescription costs £8.60 per item, but prepayment costs:

- £29.10 for 3 months
- £104 for 12 months (or 10 Direct Debit instalments of £10.40)

## How it works

Once you have prepaid we give you:

- a prepayment number
- a start date
- an end date

You can collect prescriptions straight away, if your start date is today or earlier.

## Collecting prescriptions

Tick box 'F' on the back of your prescription.

Pharmacy staff ask for prepayment details. If you do not have them with you, they tick 'Evidence not seen' on the prescription. They will not charge you.

We prevent fraud by matching prepayment details on our database with prescriptions.

**Buy now** >

## Existing prepayments

If you already have prepaid you can [view, print or change the details](#).

Prepay for NHS prescriptions

## What is your date of birth?

We collect this information to check if you qualify for free prescriptions.

For example, 31 03 1980

Day    Month    Year

<input type="text"/>	<input type="text"/>	<input type="text"/>
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## What is your name?

The name you give should match what is printed on your prescriptions.

First name

Last name

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## Do you know your NHS number?

You can find this on your prescriptions.

☒ Yes

☐ No

NHS number

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## What is your address?

The address you give should match what is printed on your prescriptions.

Building and street

Town or city

Post code

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## How long do you want your prepayment to last?

### 12 months

☒ Direct Debit  
10 instalments of **£10.40** (£104 total)

Your first instalment will be taken on 23 July 2017. After that you can call us to change the payment date.

Your prepayment will automatically renew in 12 months.

☐ Single card payment  
**£104**

### 3 months

☐ Single card payment  
**£29.10**

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## When do you want to start prepaying for prescriptions?

You can start your prepayment:

- today, 10 07 2017
- any date before 29 May (ready for your next pharmacy visit)
- any date after 27 April (if you have a refund form from the pharmacist)

Day    Month    Year

<input type="text"/>	<input type="text"/>	<input type="text"/>
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## Get a copy of your prepayment details sent by text and email

We will also send a reminder before your prepayment ends.

☐ Get text messages

☐ Get emails

or

☐ Get neither, only get reminders by post

You can write your prepayment details down, print or download them at the end of this service.

**We do not send out plastic cards any more.** They are not required for collecting prescriptions. They are costly to the NHS and the environment.

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## Check your answers

### Your details

Name	<b>John Doe</b>	<a href="#">Change</a>
Date of birth	<b>1 January 1990</b>	<a href="#">Change</a>
Do you know your NHS number?		<a href="#">Change</a>
NHS Number		<a href="#">Change</a>
Address	<b>Stella House Goldcrest Way Newcastle NE15 8NY</b>	<a href="#">Change</a>
Get prepayment details by text?	<b>No</b>	<a href="#">Change</a>
Get prepayment details by email?	<b>No</b>	<a href="#">Change</a>

### Your prepayment

Length	<b>12 months</b>	<a href="#">Change</a>
Starts on	<b>1 January 2017</b>	<a href="#">Change</a>
Ends on	<b>0 January 2018</b>	<a href="#">Change</a>
Total cost	<b>£104</b>	<a href="#">Change</a>
Payment method	<b>Card payment</b>	<a href="#">Change</a>

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## Enter card details

Card number



Accepted credit and debit card types

Expiry date

For example, 07/17

Month Year

 

Name on card

Card security code

This is the 3 digit code at the back of your card

 

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### Payment summary

12 month prescription  
prepayment

Amount to pay:

**£104**

# Confirm your payment

Card number	*****7470	<a href="#">Change</a>
Expiry date	11/16	<a href="#">Change</a>
Name on card	Mr Smith	<a href="#">Change</a>
Payment of	12 month prescription prepayment	<a href="#">Change</a>
Amount to pay	£104	<a href="#">Change</a>

Confirm and pay

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**Done**

**You have prepaid for 12 months of prescriptions.**

## Your prepayment details

You should make a note of the following:

Prepayment for:	<b>John Doe</b>
Prepayment number:	<b>869 467 589</b>
Started on:	<b>1 January 2017</b>
Ends on:	<b>0 January 2018</b>

## Collecting prescriptions

Tick box 'F' on the back of your prescription.

Pharmacy staff ask for prepayment details. If you do not have them with you, they tick 'Evidence not seen' on the prescription. They will not charge you.

We prevent fraud by matching prepayment details on our database with prescriptions.

## For your records

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**We do not send plastic cards any more.**

## Reminder

We will contact you again in August to remind you when your prepayment will end.

Finished

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## Check your answers

### Your details

Name	John Snow	<a href="#">Change</a>
Date of birth	1 January 1990	<a href="#">Change</a>
Do you know your NHS number?	No	<a href="#">Change</a>
Address	NE15 8NY	<a href="#">Change</a>
Get prepayment details by text?	No	<a href="#">Change</a>
Get prepayment details by email?	No	<a href="#">Change</a>

### Your prepayment

Length	12 months	<a href="#">Change</a>
Starts on	1 January 2017	<a href="#">Change</a>
Ends on	0 January 2018	<a href="#">Change</a>
Total cost	£104	<a href="#">Change</a>
Payment method	10 payments of £10.40 by Direct debit	<a href="#">Change</a>

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## Enter bank details

Account number

Sort code

Account name

### Payment summary

**Prepay for 12 months of prescriptions**

Amount to pay:

**10 payments of £10.40**

[▼ View the Direct Debit Guarantee](#)



The Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.

If there are any changes to the amount, date or frequency of your Direct Debit the NHS Business Services Authority will notify you (normally 10 working days) in advance of your account being debited or as otherwise agreed. If you request the NHS Business Services Authority to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit, by the NHS Business Services Authority or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.

If you receive a refund you are not entitled to, you must pay it back when the NHS Business Services Authority asks you to.

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify the NHS Business Services Authority.

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[Cancel](#)

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## Check your direct debit details

### Your payments

Number of payments	10	
Payment amount	£10.40	
First payment	1 January 2017	<a href="#">Change</a>
Last payment	10 November 2017	<a href="#">Change</a>

### Your account details

Account holder's name	Mr Smith	<a href="#">Change</a>
Account holder's address	3 Street, town	<a href="#">Change</a>
Account number	987654321	<a href="#">Change</a>
Sort code	01 01 01	<a href="#">Change</a>



We will send this Direct Debit instruction to:

**Your Bank, Their St. Theirtown**

Please pay the NHS Business Services Authority Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with the Prescription prepayment Issue Office of the NHS Business Services Authority, and if so, details will be passed electronically to my Bank/Building Society.

Originator:

NHS Business Services Authority, PPC, Bridge House,  
152 Pilgrim Street, Newcastle upon Tyne, NE1 6SN

Service User Number (SUN): 242785E

Telephone: 0191 232 5371

Confirm

[Cancel payment](#)

Prepay for NHS prescriptions

## Confirm and submit

By submitting, you are agreeing to pay 10 instalments of £10.40.

If instalments are not kept up, you are not entitled to use the prepayment.  
You could choose an alternative method of payment to avoid defaulting.

If you use the prepayment after failing to pay an instalment, you may have to pay a penalty charge.

If you repeatedly fail to pay your prepayment instalments, you may not be able to pay by Direct Debit in the future.

Confirm and submit

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**Done**

**You have prepaid for 12 months of prescriptions.**

## Your prepayment details

You should make a note of the following:

Prepayment for:	<b>John Doe</b>
Prepayment number:	<b>869 467 589</b>
Started on:	<b>1 January 2017</b>
Ends on:	<b>0 January 2018</b>

## Your Direct Debit

We have set up a Direct Debit payment for you. You will receive a letter confirming this and including your mandate. Our name on your bank statement will be NHSBSA.

## Collecting prescriptions

Tick box 'F' on the back of your prescription.

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Finished