# edX MovieLens Capstone Project

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# Introduction

# **Project Overview**

### Why machine learning?

Machine learning is a key technology to help modern business to gain insights from raw data. It advances the business by processing the ever growing amount of data to learn from it, understand patterns, behaviors. The gained information can be used to keep up to date with consumer need and as basis for future business strategies (Pierson, 2021). One of the main challenges is to develop effective and efficient machine learning algorithms. One example is the Netflix Prize, which was an open competition that began on October 2, 2006. The goal was to develop an algorithm to predict user ratings for films and improve their movie Recommendation System (Irizarry, 2019). The prize of \$1,000,000 was awarded on September 21, 2009 (Lohr, 2009).

### This project

This project is based on the Neflix challenge mentioned above and has the same aim, to predict movie ratings for users. For this purpose we train a linear model to generate predicted movie ratings and quantify the performance of the algorithm by calculating the root mean square error (RMSE. The dataset we use is the MovieLens 10M Dataset(https://grouplens.org/datasets/MovieLens/10m/) which is a stable benchmark dataset based on the Netflix challenge mentioned above. It contains a total of of 10 million movie ratings.

# Aim of the project

### What is the goal?

The goal is to build an algorithm to predict the movie ratings of unknown cases based on known data as accurately as possible.

### How do we plan to achieve it?

We split the MovieLens dataset a total of three times. First into the edx dataset (90 %) and the final\_holdout\_test dataset (10 %). The latter remains untouched until we perform the final evaluation. The edx dataset will be split again into two parts, first the edx\_train\_set (90 %) - used for model training - and the edx\_validation\_set (10 %) - used to validate the model and optimize parameters. We evaluate the performance of our algorithm using the root mean squared error. We test different machine learning approaches, predict ratings for the validation set, compare them with the real ones, calculate the RSME to compare the models to one another and improve the machine learning algorithm. We conclude the algorithm development by selecting the model with the lowest RMSE. Ideally the value for RSME should be below 0.86490.

### Structure of this report

This report consists of five parts: the introduction has presented the problem as well as the aim of the project, the methods and analysis section describes the dataset, develops preliminary studies and establishes the machine learning models, the results section presents the modeling results and the conclusion gives a brief summary of the report, its limitations and future work.

# Methods and Analysis

#### Data Transformation

First of all, we download the MovieLens data, tidy and transform it. Once we have the dataset in a tidy structure, we will split the set 90-10 into two parts, the first part of the set called edx (90 % of the MovieLens dataset) and the final\_holdout\_test (10 % of the MovieLens dataset) which we will use in a final step to evaluate our machine learning model. The latter stays untouched until the final test of our completed model, in an attempt to simulate new data.

```
### create datasets Create edx and final_holdout_test sets
### Note: this process could take a couple of minutes
dl <- "ml-10M100K.zip"</pre>
if (!file.exists(dl))
→ download.file("https://files.grouplens.org/datasets/MovieLens/ml-10m.zip",
    d1)
ratings_file <- "ml-10M100K/ratings.dat"</pre>
if (!file.exists(ratings file)) {
    unzip(dl, ratings file)
}
movies file <- "ml-10M100K/movies.dat"
if (!file.exists(movies file)) {
    unzip(dl, movies_file)
}
ratings <- as.data.frame(str split(read lines(ratings file),
    fixed("::"), simplify = TRUE), stringsAsFactors = FALSE)
colnames(ratings) <- c("userId", "movieId", "rating", "timestamp")</pre>
ratings <- ratings %>%
    mutate(userId = as.integer(userId), movieId = as.integer(movieId),
        rating = as.numeric(rating), timestamp = as.integer(timestamp))
movies <- as.data.frame(str_split(read_lines(movies_file), fixed("::"),</pre>
    simplify = TRUE), stringsAsFactors = FALSE)
colnames(movies) <- c("movieId", "title", "genres")</pre>
movies <- movies %>%
    mutate(movieId = as.integer(movieId))
MovieLens <- left_join(ratings, movies, by = "movieId")</pre>
# Final hold-out test set will be 10% of MovieLens data
```

we will only use the edx set to train and validate our machine learning model. Therefore, in the next step, we split the edx set again into parts, the edx\_train\_set and the edx\_validation\_set. We use the training set to train and the validation set to validate our models and tune parameters using cross-validation. Calculating the RMSE for the predicted values of the validation set gives us an idea about the model performance. The split ratio will again be 90-10, with the edx\_train\_set being 90 % and the edx\_validation\_set being 10 % of the edx\_dataset.

```
removed <- anti_join(temp, edx_validation_set)
edx_train_set <- rbind(edx_train_set, removed)
rm(removed, temp, test_index)</pre>
```

# **Exploratory Data Analysis**

Before we build a model to predict movie ratings, we need to explore the dataset to better understand underlying effects and correlations.

```
str(edx, vec.len = 2)
## 'data.frame':
                     9000055 obs. of
                                      6 variables:
##
    $ userId
               : int
                      1 1 1 1 1 ...
                      122 185 292 316 329 ...
##
    $ movieId : int
    $ rating
               : num
                      5 5 5 5 5 ...
    $ timestamp: int
                      838985046 838983525 838983421 838983392 838983392 ...
##
                      "Boomerang (1992)" "Net, The (1995)" ...
    $ title
##
               : chr
                      "Comedy | Romance" "Action | Crime | Thriller" ...
    $ genres
               : chr
```

The edx dataset in in tidy format and contains a total of 9,000,055 ratings. A single observation is defined by:

- the user who rated it,
- an ID for the movie,
- the movie title,
- its genre(s),
- the time(point) of the rating and finally
- the rating itself.

A look at the summary statistics shows that there are no missing values.

### summary(edx)

```
##
        userId
                        movieId
                                          rating
                                                        timestamp
##
    Min.
          :
                     Min.
                                  1
                                      Min.
                                              :0.50
                                                      Min.
                                                              :7.90e+08
    1st Qu.:18124
                     1st Qu.:
                               648
                                      1st Qu.:3.00
                                                      1st Qu.:9.47e+08
##
    Median :35738
##
                     Median: 1834
                                      Median:4.00
                                                      Median :1.04e+09
##
    Mean
           :35870
                     Mean
                            : 4122
                                      Mean
                                              :3.51
                                                      Mean
                                                             :1.03e+09
    3rd Qu.:53607
                     3rd Qu.: 3626
                                      3rd Qu.:4.00
                                                      3rd Qu.:1.13e+09
##
##
    Max.
           :71567
                     Max.
                            :65133
                                      Max.
                                              :5.00
                                                      Max.
                                                             :1.23e+09
##
       title
                           genres
    Length:9000055
                        Length:9000055
##
##
    Class : character
                        Class : character
    Mode :character
                        Mode
                              :character
##
##
##
##
```

We can count individual entries in each column. There are 10,677 different movies in the dataset rated by 69,878 users. Ten different ratings are possible and since a movie can be assigned to more than one genre, there are 797 different genre combinations.

```
edx %>%
   select(-title, -timestamp) %>%
   map_df(. %>%
        n_distinct())
```

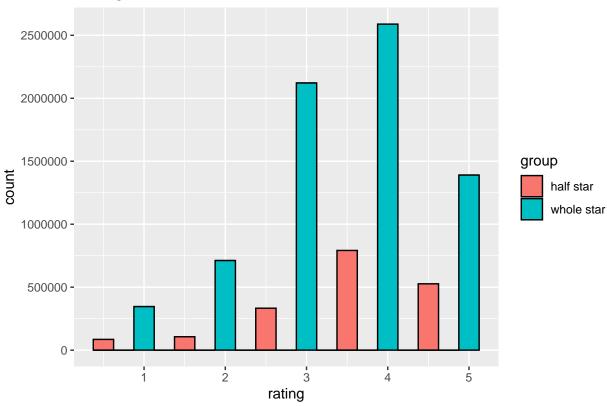
```
## # A tibble: 1 x 4
## userId movieId rating genres
## <int> <int> <int> <int> <int> 
## 1 69878 10677 10 797
```

### Distribution of the ratings

The ratings can either be a full star rating or a half star rating. The scale ranges from 0.5 to 5 stars. The following histogram shows that full star ratings are given far more often than half star ratings. It also visualizes nicely that users tend to give higher ratings more often then lower ratings.

```
edx %>%
  mutate(group = ifelse(rating%%1 == 0, "whole star", "half star")) %>%
  ggplot(aes(rating, fill = group)) + geom_histogram(binwidth = 0.25,
  color = "black") + scale_y_continuous(breaks = c(seq(0, 3e+06,
  500000))) + ggtitle("Rating distribution")
```





### Movies

The numbers of ratings varies greatly for individual films, with the most rated movie being *Pulp Fiction* (1994) with over 31,000 ratings and 126 movies that were rated only once. For the latter, predictions of future ratings will be difficult.

```
# Most rated films
edx %>%
    group_by(title) %>%
    summarize(n_ratings = n()) %>%
    arrange(desc(n_ratings))
```

```
## # A tibble: 10,676 x 2
##
      title
                                                                      n_ratings
      <chr>
##
                                                                          <int>
    1 Pulp Fiction (1994)
##
                                                                          31362
    2 Forrest Gump (1994)
##
                                                                          31079
    3 Silence of the Lambs, The (1991)
                                                                          30382
##
   4 Jurassic Park (1993)
                                                                          29360
##
##
   5 Shawshank Redemption, The (1994)
                                                                          28015
```

```
## 6 Braveheart (1995)

## 7 Fugitive, The (1993)

## 8 Terminator 2: Judgment Day (1991)

## 9 Star Wars: Episode IV - A New Hope (a.k.a. Star Wars) (1977)

## 10 Apollo 13 (1995)

## # ... with 10,666 more rows
```

```
# Number of movies rated once
edx %>%
    group_by(title) %>%
    summarize(n_ratings = n()) %>%
    filter(n_ratings == 1) %>%
    summarise(n = n()) %>%
    pull()
```

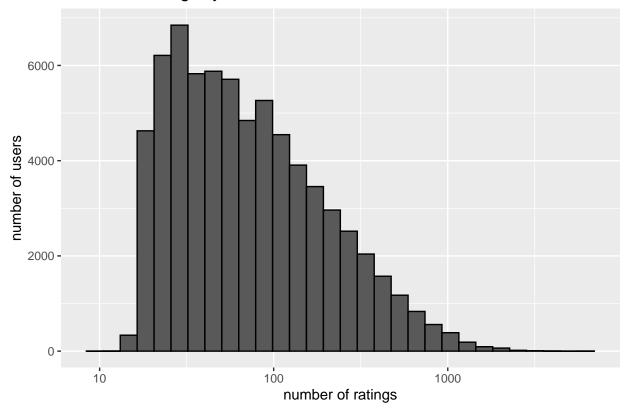
## [1] 126

#### Users

As mentioned above, there are 69,878 individual users in the edx dataset. If every user rated every movie once we would have a dataset containing 746,087,406 observations in the entire dataset. We actually only have 9,000,055 observations - far less! This implies that not every user rated every movie or that different users rated the same movie, which is also the core of the Recommendation Systems problem. Each outcome has a different set of predictors. We can use a histogram to visualize the amount of movies users rated.

```
edx %>%
    group_by(userId) %>%
    summarize(count = n()) %>%
    ggplot(aes(count)) + geom_histogram(bins = 30, color = "black") +
    scale_x_log10() + ggtitle("Number of ratings by userId") +
    labs(x = "number of ratings", y = "number of users")
```

### Number of ratings by userId



Since most data falls to the right, we have a right-skewed distribution. Different users rate different movies and a different number of movies. Most users have rated between 30 and 100 movies.

### Timestamps

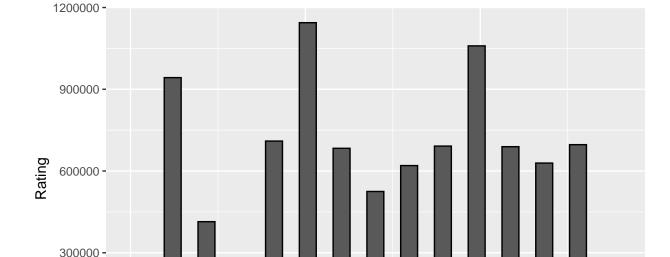
To investigate whether the time has an impact on the rating, we first calculate the duration during which movies were rated.

```
## # A tibble: 1 x 3
## min max duration
## <date> <date> <dbl>
```

```
## 1 1995-01-09 2009-01-05 14.0
```

Ratings Per Year

The edx dataset contains ratings from 14 years, from 1995 to 2009. We plot the absolute number of ratings for each year.

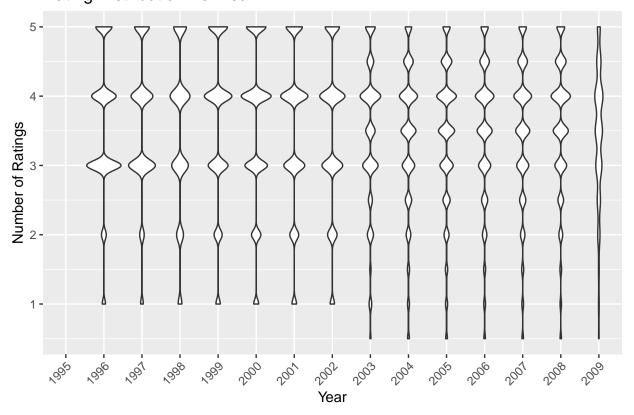


Almost no movies were rated in both the first and the last year of the dataset with notably more ratings in the years 1996, 2000 and 2005. To get a better idea about the actual ratings that were given in each year, we use a violin plot which is usually used for continuous data.

Year

```
# ratings per year, violin plot
edx_validation_set %>%
```

## Rating Distribution Per Year



Interestingly, it looks like half-star ratings were only given from 2003 onwards.

#### Genres

There are a total of 797 different genres or genre combinations as mentioned in Section Exploratory Data Analysis.

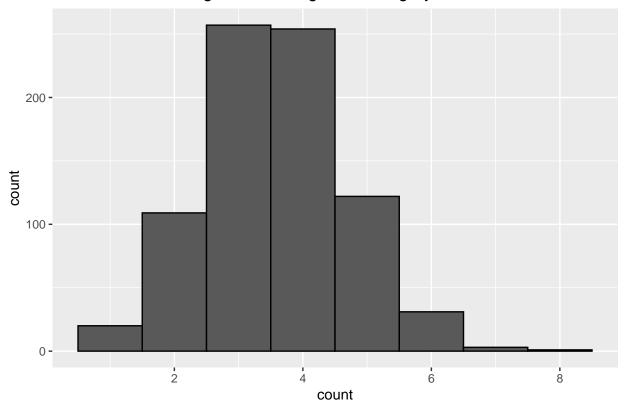
```
genres[c(1:5, (nrow(genres) - 5):nrow(genres)), 2:3] %>%
    knitr::kable()
```

genres	n
Adventure Mystery	2
Documentary Romance	2
Action War Western	2
Action Animation Comedy Horror	2
Crime Drama Horror Sci-Fi	2
Drama Romance	259355
Comedy Drama Romance	261425
Comedy Drama	323637
Comedy Romance	365468
Comedy	700889
Drama	733296

Most movies are categorized by three or four different genres. The genres are approximately normally distributed.

```
# how many genres counts how often
edx %>%
    group_by(genres) %>%
    summarize(n = n(), count = as.numeric(str_count(genres, fixed("|")) +
        1)) %>%
    distinct() %>%
    ggplot(aes(count)) + geom_histogram(bins = 8, color = "black") +
    ggtitle("Amount of different genres in the genres catagory")
```

# Amount of different genres in the genres catagory



# Method development

This machine learning challenge is to build a Recommendation Systems with given data to apply to unknown data. Because we are dealing with large data and our predictors are numeric, not categorical, we will use matrix algebra, regularization and finally matrix factorization to solve this machine learning problem. Because of the movie rating distribution we will apply regularization and a penalty term to the models in this project. Regularization is a technique used to reduce the error by fitting a function approximately on the given train set and avoid overfitting. Overfitting is the production of an analysis that corresponds too closely or exactly to a particular set of data, and may therefore fail to fit additional data or predict future observations reliably. Regularization is a technique used to deal with this problem by adding an additional penalty term in the error function. The additional term controls the excessively fluctuating function such that the coefficients don't take extreme values. To see how well our machine learning algorithm works and decide which model performs best, we have to define a loss function. It assigns to each model the "cost" caused by the decision and maps it onto one real number. We have to minimize the loss function in order to optimize the algorithm. We write now the loss function that computes the RMSE:

$$RMSE = \sqrt{\frac{1}{N} \sum_{u,i} (\hat{y}_{u,i} - y_{u,i})^2}$$

The actual rating for movie i by user u is denoted as  $y_{u,i}$  and our prediction of the observation as  $\hat{y}_{u,i}$ . N is the number of user/movie combinations and the sum occurs over all these combinations. The written function to compute the RMSE for vectors of ratings and their corresponding predictions is:

```
RMSE <- function(true_ratings, predicted_ratings) {
    sqrt(mean((true_ratings - predicted_ratings)^2))
}</pre>
```

### Model 1: Avarage movie rating

The simplest model we can build is one in which we ignore both user and movie effects and just take the average with an error term. The respective formula looks like this:

$$Y_{u,i} = \mu + \epsilon_{u,i}$$

where  $\mu$  is the average rating across all entries and  $\epsilon_{u,i}$  are the independent errors sampled from the same distribution centered at 0.

### Model 2: Movie effect model

Since some movies are in general rated higher than others, we will now add an independent error term or bias  $b_i$  for movies. This term averages the rankings for each movie i minus the

predicted mean  $\mu$ . The new model is:

$$Y_{u,i} = \mu + b_i + \epsilon_{u,i}$$

#### Model 3: Movie and user effect model

Some users (with more than 100 ratings performed) rate movies generally far better than others. That means we have to consider a user bias. We therefore improve our model further:

$$Y_{u,i} = \mu + b_i + b_u + \epsilon_{u,i}$$

where  $b_u$  is a user-specific effect. We compute  $b_u$  as the average of  $y_{u,i} - \mu - b_i$ .

### Model 4: Regularized movie and user effect model

Sometimes movies were rated by very few users, in some cases even only once. In those cases we have more uncertainty resulting in larger absolute estimates for  $b_i$ . This results in overfitting or over-train of the model. Regularization achieves the same goal as confidence intervals when you are only able to predict a single number, not an interval. We apply regularization to reduce the effect outliers will have on our predictions and introduce an additional penalty term. We regularize both the movie bias term  $b_i$  and the user bias term  $b_u$ . The new model is:

$$\frac{1}{N} \sum_{u,i} (Y_{u,i} - \mu - b_i - b_u)^2 + \lambda (\sum_i b_i^2 + \sum_u b_u^2)$$

where the first term is the least squares equation and the last term is the penalty with bias terms.  $\lambda$  is a tuning parameter that must be selected to minimize the biases in our model. We use cross-validation to tune  $\lambda$ .

#### Model 5: Matrix factorization

As mentioned earlier, the edx dataset is tidy and each observation is stored in one row. If we focus on the three most important variables of the dataset - userId, movieId and rating - we can present the problem differently. We can create a matrix with userId's as rows, movieId's as columns and the ratings as cell values.

```
# recommendations system problem as a matrix
set.seed(1, sample.kind = "Rounding")
random_users <- sample(unique(edx$userId), 100)
user_movie_matrix <- edx %>%
    filter(userId %in% random_users) %>%
    select(userId, movieId, rating) %>%
    mutate(rating = 1) %>%
```

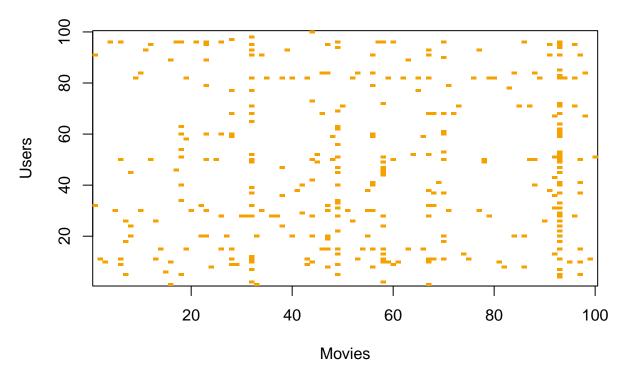
```
pivot_wider(names_from = "movieId", values_from = "rating") %>%
select(sample(ncol(.), 100)) %>%
as.matrix() %>%
t(.)
```

```
# plot the matrix
class(user_movie_matrix)
```

```
## [1] "matrix" "array"
```

```
user_movie_matrix %>%
  image(1:100, 1:100, ., xlab = "Movies", ylab = "Users")
title("Movie/User combination Matrix")
```

# **Movie/User combination Matrix**



### # rm(random\_users)

Matrix factorization was used to win the Netflix challenge (Bell et al., s.d.) and became widely known because of it. The concept is to divide the matrix with the ratings  $R_{m\times n}$  into

two smaller matrices of lower dimension  $P_{k\times m}$  and  $Q_{k\times n}$ , such that the product is

$$R \approx P'Q$$

Therefore, we need to transform our data into a matrix like the one above. We could transform the edx dataset into a matrix using tidyr's pivot\_wider function like this:

However, this computation uses a huge amount of RAM and is therefore quite time consuming on a regular laptop, in this case on average about 2 seconds for an edx subset with only 3.000 instead of all 69.878 users. Also the following matrix factorization optimization is quite challenging, so instead we will use the recosystem package which uses parallel matrix factorization and has been built to specifically deal with Recommender System problems. The package can be found online (https://github.com/yixuan/recosystem) and its usage is explained here: https://cran.r-project.org/web/packages/recosystem/vignettes/introduction.html. It is an R wrapper of the LIBMF library (https://www.csie.ntu.edu.tw/~cjlin/libmf/), an open source library for Recommender System using parallel marix factorization.

# Results

# Model 1: Avarage movie rating

The starting point for our model development is simply to use the mean of all ratings as the expected  $\hat{\mu}$ . The formula looks like this:

$$\hat{y}_{u,i} = \hat{\mu} + \epsilon_{u,i}$$

We run the calculations with the following code:

```
### model 1: average across every entry, no user or movie
### effect calculate the average, then the RMSE
mu_hat <- mean(edx_train_set$rating)
model_1_rmse <- RMSE(edx_validation_set$rating, mu_hat)</pre>
```

```
print(mu_hat)
```

## [1] 3.5125

```
print(model_1_rmse)
```

## [1] 1.0601

The calculated value for  $\hat{\mu}$  is 3.512 and the corresponding RMSE is 1.06005. In this particular case the RMSE is the standard deviation of the distribution of ratings.

### Model 2: Movie effect model

In the second model we add the bias term  $b_i$  for movies.

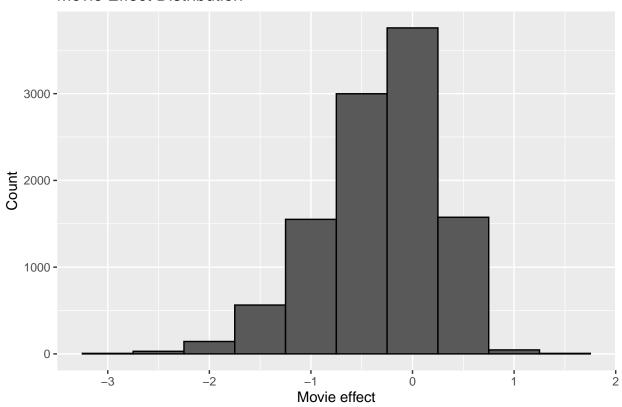
$$\hat{y}_{u,i} = \hat{\mu} + \hat{b}_i + \epsilon_{u,i}$$

```
# calculate movie effect b_i
b_i <- edx_train_set %>%
    group_by(movieId) %>%
    summarize(b_i = mean(rating - mu_hat))
```

We can see that these estimates are left skrewed.

```
# plot movie effect b_i
b_i %>%
    ggplot(aes(x = b_i)) + geom_histogram(bins = 10, color = "black") +
    ggtitle("Movie Effect Distribution") + xlab("Movie effect") +
    ylab("Count")
```

### Movie Effect Distribution



```
# predict all unknown ratings with mu and b_i
predicted_ratings <- edx_validation_set %>%
    left_join(b_i, by = "movieId") %>%
    mutate(pred = mu_hat + b_i) %>%
    pull(pred)
model_2_rmse <- RMSE(edx_validation_set$rating, predicted_ratings)</pre>
```

```
# calculate RMSE of movie ranking effect
print(model_2_rmse)
```

### ## [1] 0.94296

Including the movie bias improves the RMSE for this model to 0.94296.

# Model 3: Movie and user effect model

When we include the user effect our model changes to:

$$\hat{y}_{u,i} = \hat{\mu} + \hat{b}_i + \hat{b}_u + \epsilon_{u,i}$$

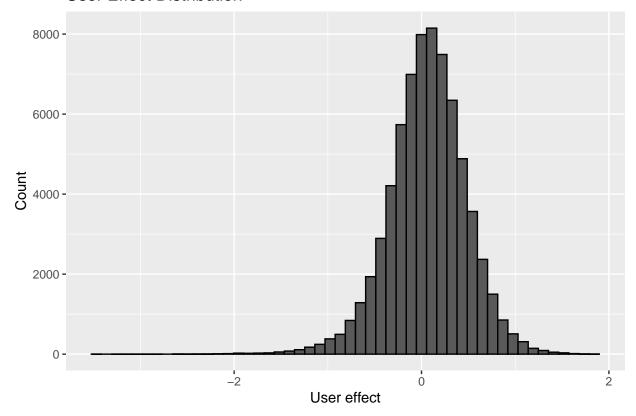
We calculate the user effect in a similar way to the movie effect.

```
# calculate user effect b_u
b_u <- edx_train_set %>%
    left_join(b_i, by = "movieId") %>%
    group_by(userId) %>%
    summarize(b_u = mean(rating - mu_hat - b_i))
```

And plot it.

```
# plot movie effect b_i
b_u %>%
    filter() %>%
    ggplot(aes(x = b_u)) + geom_histogram(bins = 50, color = "black") +
    ggtitle("User Effect Distribution") + xlab("User effect") +
    ylab("Count")
```

### **User Effect Distribution**



The user effect is normally distributed. Next, we predict the ratings for the edx\_validation\_set and compute the RMSE:

```
# predict all unknown ratings with mu, b_i and b_u
predicted_ratings <- edx_validation_set %>%
    left_join(b_i, by = "movieId") %>%
    left_join(b_u, by = "userId") %>%
    mutate(pred = mu_hat + b_i + b_u) %>%
    pull(pred)
# calculate RMSE with movie and user effect
model_3_rmse <- RMSE(edx_validation_set$rating, predicted_ratings)</pre>
```

```
print(model_3_rmse)
```

## [1] 0.86468

The RMSE is now 0.86468, already far better than the fist model.

# Model 4: Regularized movie and user effect model

As mentioned in the method development section, we now add a penalty term  $\lambda$  to the model. The new variable is a tuning parameter.

$$\frac{1}{N} \sum_{u,i} (Y_{u,i} - \mu - b_i - b_u)^2 + \lambda (\sum_i b_i^2 + \sum_u b_u^2)$$

We test values between 0 and 10 in steps of 0.25 for  $\lambda$  and plot the results. Therefore, we first define a funtion which computes the RMSE for a given set of train\_set, validation\_set and  $\lambda$ .

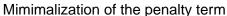
```
# write function to output and save RMSE of each lambda
regularization_model <- function(train_set, validation_set, lambda) {
    # calc. mu_hat (average rating across edx_traning_set)
    mu_hat <- mean(train_set$rating)
    # calc. regularized movie bias term
    b_i <- train_set %>%
        group_by(movieId) %>%
        summarize(b_i = sum(rating - mu_hat)/(n() + lambda))
# calc. regularized user bias term
    b_u <- train_set %>%
        left_join(b_i, by = "movieId") %>%
        group_by(userId) %>%
```

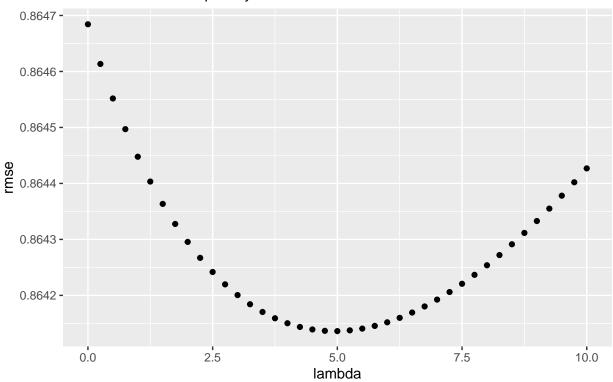
```
summarize(b_u = sum(rating - b_i - mu_hat)/(n() + lambda))
# compute validation_set predictions
predicted_ratings <- validation_set %>%
    left_join(b_i, by = "movieId") %>%
    left_join(b_u, by = "userId") %>%
    filter(!is.na(b_i), !is.na(b_u)) %>%
    mutate(pred = mu_hat + b_i + b_u) %>%
    pull(pred)
# output RMSE
return(RMSE(predicted_ratings, validation_set$rating))
}
```

We use cross-validaton to tune  $\lambda$ , plot them against the resulting RMSEs and report the best result.

```
# plot lambdas vs. rmses
tibble(lambda = lambdas, rmse = rmses) %>%
    ggplot(aes(lambda, rmse)) + geom_point() + ggtitle("Regularization",
    subtitle = "Mimimalization of the penalty term")
```

# Regularization





```
# for which lambda is RMSE minimized
lambdas[which.min(rmses)]
```

### ## [1] 5

```
# save tuned lambda
tuned_lambda <- lambdas[which.min(rmses)]
# save rsme for model 4
model_4_rmse <- min(rmses)
print(model_4_rmse)</pre>
```

### ## [1] 0.86414

The RMSE for this model with  $\lambda$  set to 5.00 is 0.86414 and thus fulfills the criterion of being smaller than 0.86490. But can we go even further?

### Model 5: Matrix factorization

The concept of matrix factorization has been described in an earlier section. The package vignette of the 'recosystem' package discribes how to use it (https://cran.r-project.org/

web/packages/recosystem/vignettes/introduction.html). Once we created a model object and tuned it, we predict the ratings for the 'validation' data and calculate the RMSE.

```
# can't use tibble or data_frames because it uses to much
# RAM use recosystem package
set.seed(9999, sample.kind = "Rounding")
# convert data into recosystem format
edx train data <- with(edx train set, data memory(user index = userId,
    item index = movieId, rating = rating))
edx_validation_data <- with(edx_validation_set, data_memory(user index =</pre>

→ userId,

    item_index = movieId, rating = rating))
# create a recommendation model object
r <- Reco()
# select the best tuning parameters
opts <- r$tune(edx_train_data, opts = list(dim = c(10, 20, 30),</pre>
    lrate = c(0.1, 0.2), costp_{12} = c(0.01, 0.1), costq_{12} = c(0.01, 0.1)
        0.1), nthread = 4, niter = 10))
# train the model
r$train(edx train data, opts = c(opts$min, nthread = 4, niter = 20))
# predict ratings
predicted_ratings <- r$predict(edx_validation_data, out_memory())</pre>
# calculate rmse
model_5_rmse <- RMSE(edx_validation_set$rating, predicted_ratings)</pre>
```

```
print(model_5_rmse)
```

## [1] 0.78552

# Model comparison

method	RMSE
Just the average	1.06005
Movie effect	0.94296
Movie and user effect	0.86468
Regulized movie and user effect	0.86414
Matrix factorization	0.78552

We can see that the linear model improves with each additional bias term and with the regularization. Although the regulized linear model already fulfills the criterion (RMSE < 0.86490), the RMSE with matrix factorization is even 9.1 % better and will therefore be used for the final test.

# Final Test using the final\_holdout\_test

We verified our algorithm choice using the training and validation data. Now that we found the optimal model on the 'edx\_validation\_set', training is repeated with the entire 'edx' dataset. More data reduces variability of the model and should improve the overall prediction. Finally, we evaluate the newly trained model on the 'final\_holdout\_test' set. The final RMSE is computed as follows:

```
# convert data into recosystem format
edx data <- with(edx, data memory(user index = userId, item index = movieId,
    rating = rating))
final holdout test data <- with(final holdout test, data memory(user index =
\hookrightarrow userId,
    item index = movieId, rating = rating))
# create a recommendation model object
r_final <- Reco()
# select the best tuning parameters
opts final \leftarrow r$tune(edx data, opts = list(dim = c(10, 20, 30),
    lrate = c(0.1, 0.2), costp_12 = c(0.01, 0.1), costq_12 = c(0.01, 0.1)
        0.1), nthread = 4, niter = 10))
# train the model
r_final$train(edx_data, opts = c(opts_final$min, nthread = 4,
    niter = 20))
# predict ratings
predicted ratings <- r$predict(final holdout test data, out memory())</pre>
# calculate rmse
matrix fact final rmse <- RMSE(final holdout test$rating, predicted ratings)</pre>
```

## print(matrix\_fact\_final\_rmse)

# ## [1] 0.78611

The final RMSE with matrix factorization is 0.78552. It is a bit higher then the RMSE we previously reported for the edx\_validation\_set, but this is very common for machine learning. This RMSE fulfills the specified criterion.

# Conclusion

# Brief summary

In this project we downloaded the R MovieLens dataset from an online source, then split it into three parts for training (81 %), validation (9 %) and a final test of the models performance (10 %). Next, we explored the data an visualized the effect that different parameters have on the movie rating. We used these gained insights to improve our model step by step. First, we created a linear model which is just the mean of the observed ratings. Based on this, we added bias terms for movie effect and user effect. Because we do not want the model to be over-trained, we added a penalty term for movies and users with a low number of ratings. The developed model has an RMSE of 0.86414, successfully falling below the target value (RMSE < 0.86490). We then approached the problem differently and used the recosystem package that uses the open-source LIBMF data base and received a RMSE of 0.78552. Finally, we retrained this model with the entire edx dataset and tested it on the final\_holdout\_test set to give an objective evaluation of the final model. We achieved an RMSE of 0.78611 which fulfills the specified criterion.

## Limitations

We only used two predictors - userId and movieId - for both the linear and the matrix factorization model. We showed during exploratory data analysis that both the timestamps and the genres did also have an impact on the rating. State-of-the-art machine learning models should be able to consider these additional predictors to make even better predictions. Another flaw is that neither model is able to make any movie rating predictions for new users.

### Future work

This report describes two different approaches to solve the MovieLens Recommendation System problem. These approaches could be further improved if k-fold cross-validation would be used to reduce their variability. It's also possible to approach this problem using content-based (Breese et al., 2013) or collaborative filtering (Charu, 2016) which are widely used for Recommender Systems. Another possibility is to combine multiple results which was done by the winning team of the Netflix challenge who merged 107 different algorithmic approaches (Bell et al., s.d.).

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