UMEÅ UNIVERSITY

Managing the Digital Enterprise

Individual Assignment 1

Pina Kolling

supervised by

Dr. Daniel Skog

and

M. Sc. Ramy Shenouda

Inhaltsverzeichnis

1	Effects of digitalization	2
	1.1 Scale	2
	1.2 Scope	2
	1.3 Speed	2
2	Fast movers	3
3	Requirements to become a fast mover	3

1 Effects of digitalization

The digitalization of business and organization has a big impact on companies, reshaping the way they operate and compete. These changes can be analyzed through the lens of *Scale*, *Scope*, and *Speed*.

Definitions

Scale describes the rate at which products are created. [1, 2]

Scope describes the investment in customer relationships or physical distribution. [1, 2]

Speed describes a way in which existing capabilities are improved and new capabilities

are developed. [1, 2]

Scale, Scope and Speed are also referred to as the three dimensions of digital business. [1, 2]

1.1 Scale

Scale

Scale describes the rate at which products are created. [1, 2]

Companies extended their *Scale* in the industrial era by increasing sales of products. This was limited by physical attributes such as reaching enough costumers. Digitalization enables companies to reach a global market more easily, because the costs of communication and transportation were lowered a lot. [2, 4]

Another aspects of the change of a company's *Scope* in the context of digitalization is the existence of digital goods. Goods can be separated into the categories of material goods, services and digital goods. [4]

1.2 Scope

Scope

Scope describes the investment in customer relationships or physical distribution. [1, 2]

1.3 Speed

Speed

Speed describes a way in which existing capabilities are improved and new capabilities are developed. [1, 2]

TODO

Scale:

- Digitalization enables companies to reach a global scale more easily.
- Scalability in terms of infrastructure and resources has also improved.
- Data-driven decision-making at scale is now possible.

Scope:

- Digitalization has broadened the scope of business activities.
- The scope of competition has expanded as well.
- Business ecosystems and partnerships have become more important.

Speed:

- Digitalization has accelerated the pace of business operations.
- Product development cycles have shortened.
- Customer expectations for speed have increased.

Overall, digitalization has transformed the business landscape by increasing the potential for scale, expanding the scope of business activities, and accelerating the speed of operations. However, companies must also adapt to these changes by developing digital capabilities, embracing innovation, and continuously monitoring and adjusting their strategies to thrive in the digital era. Failure to do so can leave them at a competitive disadvantage in an increasingly digitalized world.

2 Fast movers

3 Requirements to become a fast mover

[3]

Literatur

- [1] David Ing. Slides for the ABI Focus Series. 2001. URL: http://www.systemicbusiness.org/pubs/2001_IBM_ABI_Scale_Scope_Speed.pdf.
- [2] Venkat Venkatraman. The digital matrix: new rules for business transformation through technology. LifeTree Media, 2017.
- [3] George Westerman, Didier Bonnet und Andrew McAfee. Leading digital: Turning technology into business transformation. Harvard Business Press, 2014.
- [4] Prof. Dr. Manuel Wiesche. Lecture notes in Digitalisierung. 2021.