Education -

AAS Degree in Audio Production and Engineering

Institute of Production and Recording Minneapolis, MN - (2008-2010)

- Elected to Student Advisory Board
- On Dean's List throughout attendance
- Graduated Valedictorian

General Studies

University of North Dakota Grand Forks, ND - (2005-2008)

- Accepted into the Honors Program
- Elected Honors Program Student Senator

Employment ·

Software Quality Assurance (Aug 2013 - Nov 2013)

Apple Inc - Cupertino, CA

- 3-month Quality Assurance career experience with Apple's Global Retail Finance Department

Family Room Specialist (Aug 2012-present)

Southdale Apple Store - Edina, MN

- iOS and mobile device tech support
- Software training

Sales Associate / Lab Staff (Oct 2010 - Jun 2012)

IPR Pro Audio Outlet - Minneapolis, MN

- Managed IPR's professional audio store
- Assisted and advised students and faculty in audio gear and software purchases

Co-Owner (Apr 2010 - Sep 2011)

Hospice Media - St. Paul, MN

- Co-founded record label
- Designed web page
- Booked shows
- Managed artists

Foreman / Seasonal Laborer (May 2002 - Sep 2010)

Sticky Construction Inc. - Thompson, ND

- Trained and managed a small crew of construction workers
- Seasonal labor

Volunteer Work -

Tutor (Dec 2009 - Mar 2010)

Rock Star Supply Co. - St. Paul, MN

- Tutored high school students in multiple subjects including Math, English, and History

Youth Center Volunteer (Apr 2005 - Jan 2009)

4fourteen - Grand Forks, ND

- Youth outreach
- Managed day to day activities
- Helped with special events and concerts

Experience

Work Skills

- Customer service
- Technical troubleshooting and repair
- Record keeping
- Small team management
- Audio production and engineering

- Web Development (HTML/CSS, JavaScript, Rails)
- Web application testing and troubleshooting
- Project management

Software

Mac OS X, iOS, Windows XP, Windows 7, iWork, iLife, Logic Pro (certified), Pro Tools, Ableton Live, Fake.app, OWASP ZAP, Radar, Espresso

References -

Daniel Cortez

Coworker at Apple Store
Genius - Apple Store Southdale
(612) 212-0303
danielpaulcortez@gmail.com

Ryan Terrell

Business Partner at Hospice Media Freelance Sound Engineer (319) 330-2112 shatter.expectations@gmail.com

Diane Johnson

Manager at Apple Store
Manager - Apple Store Rosedale
(952) 486-4861
diane.johnson@apple.com