Clayton, NC

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# SKILLS

Microsoft Office (Excel, Word, PowerPoint), Visual Studio, GIT, Child care, Medication Administration, Microsoft Power BI, Tableau, Front-end development, Software Development and Deployment, SQL, Javascript, CSS, HTML, Computer Science, Python, Java, Bootstrap, React, C++, Databases, Artificial Intelligence, Application Programming Interfaces (API)

# EXPERIENCE

## Computer Generated Solutions, Remote *— Tier 1 Technical Support*

March 2024-Present

* Maintained and updated customer and issue records, ensuring data integrity and providing a comprehensive history of interactions for future reference.
* Identified, researched, and resolved complex technical issues related to software, hardware, and network systems.
* Utilized diagnostic tools and methodologies to isolate root causes of technical problems, ensuring timely and effective resolution.

## CastleBranch, Wilmington, NC*— Data Analyst*

*May 2022 – March 2024*

* Demonstrate expertise in data cleaning and error resolution, identifying and rectifying corrupted data, and coding errors to maintain the integrity of databases and data systems.
* Execute thorough data analysis, utilizing statistical tools to identify, analyze, and interpret patterns and trends within complex datasets, enabling informed decision-making for individuals, businesses, and organizations.

## Autism Society of North Carolina, Wilmington,NC*— Register Behaviroal Therapist*

*June 2020 - May 2022*

* Provided direct client care in 1:1 and group settings, implementing a combination of intensive teaching and natural environment training arrangements.
* Executed prescribed behavioral skill acquisition and behavior reduction protocols, including the collection and recording of data for toilet training protocols.
* Demonstrated proficiency in collecting, recording, and summarizing data on observable client behavior while ensuring the maintenance of client confidentiality.

# EDUCATION

## *University of North Carolina at Wilmington — Bachelors in Science*

# Projects

## Tetris Game- https://tetris-ten-zeta.vercel.app/

### Embark on a nostalgic journey with a captivating blast from the past – a Tetris game meticulously crafted to evoke the beloved charm of the iconic Nintendo Gameboy era. Seamlessly blending retro aesthetics with modern design principles, this fully responsive game stands as a testament to innovation and ingenuity. Programmed with precision using JavaScript, CSS, and HTML, every pixel and line of code pays homage to the classic gameplay experience while embracing the versatility of contemporary web development techniques. Prepare to immerse yourself in hours of timeless entertainment, as this reimagined classic captivates players of all ages across a multitude of devices.

## Music Player- <https://github.com/PinkKingSaturn/Music-Player>

### Crafted and meticulously programmed a dynamic, fully responsive web player inspired by the sleek aesthetics of Apple Music, seamlessly integrating HTML, CSS, and JavaScript to deliver an immersive audio experience. Engineered with precision, the player boasts robust functionality, enabling users to stream local MP3 files with unparalleled ease and clarity effortlessly. Distinguished by its customizable features, the player empowers clients to tailor the interface to their unique preferences, while ensuring accessibility across diverse devices and platforms.

## Weather App- · <https://weather-app-js-zeta.vercel.app/>

### Engineered a dynamic and user-friendly weather application utilizing JavaScript, HTML, and CSS, seamlessly interfacing with the OpenWeather API to deliver comprehensive and accurate five-day weather forecasts. With meticulous attention to detail, designed an intuitive interface that empowers users to effortlessly access essential weather information at their fingertips. Leveraging the power of real-time data integration, this innovative application sets a new standard for weather forecasting, providing users with invaluable insights to plan and navigate their daily activities with confidence and precision.

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