

Laura Nesossi

UX Designer

See the portfolio

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Milano/Bergamo 💡

20/12/1997 😃

Weywords User centered design Empathy Flow maps Data-driven design

Main projects

UX designer of an <u>app</u> about the city of Bergamo, with which we won a hackathon.



Need finding, observational analysis, design of the <u>app</u> and user tests.



Site redesign with personas, moodboards and HTML/CSS coding.



Work Experience



- Design **mobile experiences** and UIs based on the **design system**, across multiple teams, using Figma and FigJam.
- Propose feature innovations to address users' pain points and drive growth.
- · Conduct interviews to better understand users' needs.
- Study **A/B testing** results to optimise monetisation (**CRO**) with the Growth team.



January 2022 / October 2022

November 2022/Now

- Helping clients to create meaningful experience for their projects by applying design thinking techniques.
- Activities range from benchmarking, to requirements collection with customer, to the design of information architectures, wireframes and interactive prototypes, to the testing phase with users.
- Conduct contextual inquiries and observations to structure service maps and redesign.
- · Use of different tools such as Figma, Sketch and Miro.

The course offers a broad view of User Experience themes, from

the psychological bases of communication to practical research

Thesis: experimental study about fake news spread through social

Education

TTC

2019/October 2021

2016/2021 Studenti Indipendenti Bicocca

Students' organization

Other Experiences

As a **communication manager** I managed organization's <u>social media</u> coordinating the team and developing strategies (from 100 to 10k followers)

As a **students' representative** I organized events and manage interactions with professors.

Computer science

media (110/110 cum Laude).

and UI projects.

Master's degree - UNIMIB

2016/July 2019

Bachelor's degree - UNIMIB

<u>Thesis</u>: usability study about different graphical vague representation of percentages (107/110).

Erasmus+ experience - UNICE (Nice, FR)

2007/2018

Scout experience

I spent 11 years in a scout group. This experience gave me a strong sense of **responsability**, and taught me how to handle **unexpected events**.

For 3 years I also play an **educational role** with children.