

Robert “Bobby” Jenkins

Tulsa, OK | bobby.jenkins@email.com | (918) 555-0147

PROFESSIONAL SUMMARY

Dedicated master plumber with 22 years of experience in residential and commercial plumbing. Known for excellent customer service, reliable project delivery, and strong work ethic. Experienced small business owner with a track record of building lasting client relationships and managing teams. Seeking new career opportunities to leverage leadership and customer-facing skills.

WORK EXPERIENCE

Owner & Master Plumber

Jenkins Plumbing Solutions — Tulsa, OK | 2012 – 2025

- Founded and operated a plumbing business with 4 employees, growing annual revenue to \$480K
- Managed all aspects of operations: scheduling, client relationships, invoicing, and procurement
- Specialized in residential renovations and commercial bathroom installations
- Maintained a 4.9/5 rating on Google Reviews with 200+ satisfied customers

Senior Plumber

Tulsa Metro Plumbing Co. — Tulsa, OK | 2006 – 2012

- Led a team of 3 journeyman plumbers on commercial plumbing projects
- Handled estimates and client consultations for projects valued up to \$50K
- Trained and mentored 2 apprentice plumbers through their certification programs

Apprentice to Journeyman Plumber

RotoRooter Franchise — Broken Arrow, OK | 2003 – 2006

- Completed apprenticeship program and earned journeyman certification
- Performed emergency service calls, drain cleaning, and water heater installations
- Recognized as Employee of the Quarter twice for outstanding customer service

EDUCATION

Plumbing Technology Certificate — Tulsa Technology Center, 2003

High School Diploma — Broken Arrow High School, 2001

CERTIFICATIONS

- Oklahoma Master Plumber License
- OSHA 30-Hour Construction Safety
- Backflow Prevention Certification
- EPA Section 608 Certification

SKILLS

Pipe Fitting | Soldering | Blueprint Reading | Customer Service | Project Estimation | Team Supervision | QuickBooks | Basic Excel