

Telco Customer Churn

Context

The dataset represents customer profiles who have left the telco company. A churn in telco and other subscription-based services means a situation when the customer leaves the service provider.

Features

- **Dependents:** Whether the customer has dependents or not.
- **Tenure:** Number of months the customer has stayed with the company.
- **OnlineSecurity:** Whether the customer has online security or not.
- **OnlineBackup:** Whether the customer has online backup or not.
- **InternetService:** Whether the client is subscribed to Internet service.
- **DeviceProtection:** Whether the client has device protection or not.
- **TechSupport:** Whether the client has tech support or not
- **Contract:** Type of contract according to duration.
- **PaperlessBilling:** Bills issued in paperless form.
- **MonthlyCharges:** Amount of charge for service on monthly bases.
- **Churn:** Whether the customer churns or not.