

Overpriced rabbit hutch

The City Hotel, London, UK

9/30/2018

After spending a couple of days in London at another hotel, I had to stay down for one night on business. Thought I'd choose a hotel closer to my work venue AND go upmarket - the client was paying. So I went on Laterooms and found the City; £168 room only (Queen room), down from a normal price of £300. Great deal I thought. NOT. The room was 1/2 the size of my one at the other hotel. OK there was a bar of soap and some smellies. The internet didn't work. I contacted reception - no good. I spoke to the technical support people- no good. I gave up. Apparently 12 more guests were having the same problem. All in all, overrated, overpriced and small rooms. AND they wanted to charge me £15 for a breakfast. I went to a cafe down the road, full English for £4,50 !!

Reviewer: Todd Villagomez