



## United Specials

### Go this weekend and save.

Take off this week to a great destination with these discounted flight, hotel and car offers. You can get these deals at a discount or a combination of award miles plus a small fee.

### Don't miss out on a great deal.



If you're a MileagePlus member, you can subscribe to our United Specials e-mail. Once you are signed up we will send you an e-mail every Monday or Tuesday when the United Specials are posted so that you don't miss a thing.

Not a member of our frequent flyer program, MileagePlus? [Enroll instantly at no cost](#) and begin earning award miles.

[SUBSCRIBE NOW](#)

<b>Purchase:</b>	<b>By Friday - February 7</b> (11:59 p.m. Central Time)
<b>Depart*:</b>	<b>Friday (after 7:00 pm) or Saturday - February 7 or 8</b>
<b>Return*:</b>	<b>Monday or Tuesday - February 10 or 11</b>



### Taxes and fees

Fares are subject to availability and may change without notice. Fares may not be available on all days or on all flights. Fares listed are per person and include government taxes and fees. Some restrictions may apply. Fares do not include applicable [charges for baggage or optional services](#).

A \$50 fee will be charged for paper tickets issued by United. Service charges for ticketing with a United representative in the 50 United States and Canada are \$25 by phone, \$30 at a City Ticket Office and \$35 in person at the airport. Ticketing charges may vary outside of the U. S. and Canada and based on MileagePlus status level. Ticketing service charges are nonrefundable. To avoid ticketing service charges, book and purchase your tickets on united.com.

+ Hotel rates are rounded to the nearest dollar, per night for one adult based on double occupancy, prepayment with a credit card, and check-in Saturday and check-out Monday. Rates shown are published weekly and are based on the average room rate for check-in Saturday and check-out Monday. Our real-time dynamic hotel engine is constantly updating prices and availability. Therefore, rates may change based on availability. If this happens, the rate listed on united.com is the most current and will supersede the rates shown above. Reservations changed or cancelled within 24 hours of check-in will incur an additional charge of one night's room rate plus tax. All changes or cancellations prior to arrival are subject to a \$25 processing fee. [See hotel reservations frequently asked questions](#).

\*\* Car rates are rounded to the nearest dollar, per day and valid for pick-up Saturday with returns Monday to the same location. Please note, prices may vary due to availability. Terms and conditions vary by Rental Company and will be displayed during the booking process.

### Find Additional Last-Minute Offers

- [United Vacations](#)
- [United Cruises](#)
- [View all special offers.](#)

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## BREAKDOWN

Hovers around here, seems to be looking for something but accidentally closes the window.

## OBSERVATION

Looks at the screen really closely, it seems like the font size not big enough  
**DESIGN IDEA**  
Make the font size big enough so the user can comfortably view the screen

# Artifact Model

**BREAKDOWN:**  
Scrolls up and down the page, seems to be looking for deals but cannot find readily.

**DESIGN IDEA**  
Make interface simpler, do not let it scroll too far, and keep the main options/ menu items in the same general area.

Clicks into