

CURRICULUM VITAE

CHIRAG NARHARI JOSHI

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CAREER OBJECTIVE

Looking forward to a challenging and enriching career in an organization having abundant growth opportunities where knowledge, experience and hard work allow me to achieve success and growth.

I will put in my best efforts in discharging duties sincerely and diligently by utilizing my education and experience more meaningfully.

EDUCATIONAL QUALIFICATION

- SSC completed from Sri Gujarati Vidhya Mandir High school Sultan bazaar Hyderabad
- B.com [Bachelor of Commerce] completed from Nampally Govt. Boy's college Hyderabad
- MBA [Masters in Business Administration] in Sales Management from West Coast University

EXPERIENCE

Company name : **Embtel Web Solutions Pvt Ltd**

Designation : Project Manager

Duration : October 2020 to April 2021

Reason of Leaving : Late Salary issues

Place : Remote (Work from home in Ahmedabad)

Job Profile : Training, Managing and monitoring interns, developers with projects calling existing clients to recover payments for the project. Managing relationship with developers and clients with great knowledge and experience in estimation techniques, wire frame, creating project plan and driving the project from start to finish is a must. Project management, time and resource allocation. Reporting clients on time. Ability to manage escalations and issue resolution Consultative role in understanding business / defining frameworks for projects, delivering and communicating add on features solutions to clients. Working with the team to ensure delivery of client expectations and ensuring the solution is right and is client quality. Knowledge on APIS, Web services, Payment Gateways, WordPress and I can manage Multiple Projects at one time.

Project Management tools : Asana, Base Camp, Zoho, ClickUp, etc.

Company name	:	Netkraft eBusiness Solutions Pvt. Ltd
Designation	:	Director of operations
Duration	:	9 years+ < September 2011 to August 2019 >
Reason for leaving	:	Health and Travelling problems
Place	:	Ahmadabad
Job Profile	:	Managing a team of project managers, business and web developers providing complete support to all the clients including International and Domestic. Taking escalation calls including sales, delivery, managing IT projects, explaining about the estimates. Training, Monitoring, Motivating Teams to achieve target.

Company name	:	OmniISM Technologies Pvt. Ltd
Designation	:	Executive - Technical Support
Duration	:	2 years 6 months <March 2009 to September 2011>
Place	:	Navrangpura Ahmadabad
Reason for leaving	:	Better growth prospects
Job Profile	:	Taking care of issues related to Electronic Health Records system, Practice Management System, E-prescription, Billing, Support, Implementation and Medical Transcription through emails and phone.

Company name	:	Liontel Info Solutions Pvt Ltd
Designation	:	Sr. Customer Service Representative
Duration	:	2 years 6 months <June 2006 to December 2008>
Responsibilities	:	Cold calling for Debt Management Programs & Mortgage, Re-Mortgage.

Company name	:	Telesoft Teleservices Pvt Ltd
Designation	:	Customer Service Representative
Duration	:	1 year and 1 month <September 2004 to December 2005>
Job Profile	:	Selling Satellite Dish to US Citizen who uses cable connection.

Company name	:	ICICI Bank Pvt Ltd
Designation	:	Channel Migration Officer
Duration	:	1 year 8 months <August 2003 to April 2005>
Job Profile	:	Resolving queries and selling both Assets and Liabilities products to the existing customer's and migrating to Phone Banking, Internet Banking and Mobile Banking.