Pratik Khamar

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IT – Delivery Manager

Kpratik.278@gmail.com ✉

A passionate IT – Delivery Manager, graduated from Oxford Brookes University, Singapore. Having 8+ years of technology and administrative experience leading with 70+ Technology team and 40+ Domestic & International projects with Strong operational & Exceptional knowledge of Financial Management, Strategic Initiatives, & Business Processes & analytical, Requirement Gathering, BRD, FRD, RFP Evaluation, Project Planning, Resource Allocation, Team Managing, Full life cycle Project Management, Client Coordination and relationship Management.

Skills

- ✓ Cool & Positive Attitude
- ✓ Active Listener
- ✓ Leadership
- ✓ Team Building & Motivation

- ✓ Like to learn new things
- ✓ Task Management
- ✓ Adaptability
- ✓ Communication

- ✓ Strategic Thinker
- ✓ Documentation
- ✓ Cost Control
- ✓ Risk Management

Educational Qualifications

Bachelor of Science in Computer Science & Information System - Second Class

Oxford Brookes University, Singapore.   *2012*

Higher Secondary Certificate (H.S.C – First Class)

Adarsh Higher Secondary School, Kadi.   *2008*

Secondary Certificate (S.S.C - Distinction)

Anand Madhyamik School, Viramgam.   *2006*

Work Experience

Delivery Manager

XcelTec Interactive Private Limited, Ahmedabad.   *September 2020 – Till Date*

- Leading 70+ Technology Team and 20+ International Projects in various Mobile & Web platforms & technology like Android, IOS, Unity, Flutter, Hybrid, Angular, Node, WordPress.
- Requirement Gathering, Scope Document, Project Planning, Resource Allocation, End to End Project Management, Client Coordination and relationship Management.
- Ensure UAT Signoff and Go-Live.
- Team Building, Leadership and Motivation.
- Clients Meeting, Pre-Sales Activity.
- Collaborate with the Management in setting and driving organizational vision, operational strategy, and hiring needs.
- Maintain and build trusted relationships with key customers, clients, partners, and stakeholders.
- Setting clear team goals, delegating tasks and set deadlines for your internal team.

- Guidance and training to the team members and Listen to their feedback and resolve any issues or conflicts.
- Oversee day-to-day project tracking and Help keep the team focused and on track.

Chief Operating Officer – Director (IT)
Alight Consultants Private Limited, Ahmedabad.   *April 2017 – February 2020*

- Requirement Gathering, BRD, FRD, RFP Evaluation, Project Planning, Resource Allocation, End to End Project Management, Client Coordination and relationship Management.
- Ensure UAT Signoff and Go-Live.
- Team Building, Leadership and Motivation.
- Clients Meeting, Presentations, Pre-Sales Activity.
- Collaborate with the Management in setting and driving organizational vision, operational strategy, and hiring needs.
- Translate strategy into actionable goals for performance and growth helping to implement organization-wide goal setting, performance management, and annual/quarterly operating planning.
- Maintain and build trusted relationships with key customers, clients, partners, and stakeholders.
- Create an environment oriented to trust, open communication, creative thinking, and cohesive team effort.
- Setting clear team goals, delegating tasks and set deadlines for your internal team.
- Guidance and training to the team members and Listen to their feedback and resolve any issues or conflicts.
- Oversee day-to-day operation and Help keep the team focused and on track.
- Work closely with Business and product team as per the clients' needs and satisfaction.

Software Engineer cum Team Leader (ASP.NET)
Alight Consultants Private Limited, Ahmedabad.   *June 2015 – March 2017*

- Development, testing and implementation software programs.
- Development of technical specifications and plans
- Clearly and regular communication with Team members.
- Work closely with Business and product team as per the clients' needs and satisfaction.

Team Leader (ASP.NET)
Swat Business Consulting LLP, Ahmedabad.   *June 2014 - May 2015*

- Development, testing and implementation software programs.
- Clearly and regular communication with Team members.

Software Developer cum Trainer (ASP.NET)

Data Soft Technologies, Ahmedabad.   *Oct 2012 – May 2014*

- Development, testing and implementation software programs.
- Development of technical specifications and plans.
- Provide appropriate training to the trainees.

Other Expertise

- Customer Relationship Management.
- Knowledge of Asp.net, MVC, Visual Studio, SQL, Windows Server, C#, HTML, CSS, JS etc…
- Knowledge of Payment Gateways & Financial Technologies.
- Manage Domain, FTP, and Database as per the internal and external customer requirement.
- Remotely manage the customers' server as per the requirement.
- Installation of Recommend software, Hardware and System Performance measurement.
- Hands-on Experience in Managing the Cloud Server/ VPS/ Dedicated Server and Datacenter.

Certification & Achievements

- ✓ Certificate of Excellence as a Technical Director at Alight Consultants Private Limited.
- ✓ Certificate of Best Team Leader at Alight Consultants Private Limited.
- ✓ Participated in Science fair and reached at State Level competition at Jaipur, Rajasthan.

Key Projects – Undertaken / Relationship

➢ **Business Match Making: - Android + IOS + Web**

Client: NDA at United States of America (USA)

Business matchmaking is a method to identify and connect (match) companies with common business interests, complementary services, expertise, technologies or business strengths. The goal is to create cooperative connections and realize business opportunities that mutually benefit both parties.

It is the most efficient way to find, meet, and talk to new collaboration partners in short, one-to-one talks either onsite or in virtual meetings.

Role: Requirement Gathering, End-to-End Project Management & Implementation, Routine Communication to all stockholders and Customer Relationship Management
Team Size: 12

➢ **Smart Park System: - Android + IOS + Web**

Client: NDA at United Arab Emirates (UAE)

The proposed project is a smart parking booking system that provides users an easy way of reserving a parking space online using web portal android and IOS. It overcomes the problem of

finding a parking space that unnecessary consumes time.

Hence, this project offers a web application, Android and IOS App based reservation system where users can view various parking spaces and select nearby or specific area of their choice to view whether space is available or not. If the booking space is available, then user can book it for specific time slot. The booked space will be marked and will not be available for anyone else for the specified time. This system provides an additional feature of cancelling the bookings. users can cancel their reserved space anytime. users can also view previous parking booking details using the web portal, Android and IOS Application.

Role: Requirement Gathering, End-to-End Project Management & Implementation, Routine Communication to all stockholders and Customer Relationship Management
Team Size: 8

➢ **Online Food Ordering System: - Android + IOS + Web**
Client: NDA at Canada (Canada)
An online meal ordering system will make it possible for you provides the possibility of placing orders on your website which will enable your customers to place orders for takeout or delivery.

The system will make it possible to purchase meals through your website. You also have the possibility of launching a native mobile application for iOS and Android devices. This is an additional sales channel that will increase the number of orders carried out at your eatery. It is great way to attract customers near you.

Role: Requirement Gathering, End-to-End Project Management & Implementation, Routine Communication to all stockholders and Customer Relationship Management
Team Size: 10

➢ **Luxury Train Booking Engine (Palace on Wheels). – Web Application Platform**
Client: Rajasthan Tourism Development Corporation (RTDC)
A robust booking engine for managing the train inventory, schedule and booking & cancellation management for its Booking offices, Agents and Clients. This also includes the commissioning management for the agents.

Role: Requirement Gathering, End-to-End Project Management & Implementation, Routine Communication to all stockholders and Customer Relationship Management
Team Size: 5

➢ **Integrated Tourism Platform: - Android + IOS + Web**
Client: Product
Integrated tourism platform is suitable for travel agencies, entrepreneurs and tour operators who wish to create a dynamic online travel platform for end-customers, hotels, train, tour operators, cab operators and more.

Role: Development, Testing, Implementation and Support, Customer Relationship Management.
Team Size: 8

➢ **Utility Management System: - Web Application**
Client: Gujarat Water Infrastructure Limited (GWIL)
Utility management system focuses on streamlining the supply and minimize the usage of paid utilities like electricity, gas and water in a commercial complex or residential building. Automate utility management operations with our advanced solution.

Role: Development, Testing, Implementation, Support, and Routine Communication to all stockholders, Customer Relationship Management.
Team Size: 6

➢ **Funds Management System at various Government Departments (Product)**
Client: Rural Development Department (RDD - Maharashtra), Regional Commissioner Municipality (RCM), Gujarat State Road Transport Corporation (GSRTC), Gujarat State Land Development Corporation (GSLDC)
Automate your funds related financial operations with a dedicated, feature-rich fund management solution capable of assisting in the preparation of financial budgets, implement budgetary plans, manage cash resources, and promote enterprise-wide accountability.

Role: Requirement Gathering, End-to-End Project Management & Implementation, Routine Communication to all stockholders and Customer Relationship Management.
Team Size: 20

➢ **Asset & Inventory Management System at Religious Trust**
Client: Shree Somnath Trust (SST)
Streamline your inventory management operations and keep an eye on the performance of your owned assets with a dynamic and powerful inventory management system.

Role: Requirement Gathering, End-to-End Project Management and Implementation, Routine Communication to all stockholders and Customer Relationship Management.
Team Size: 5

➢ **Online Donation Platform CMS at various religious institute and trusts**
Client: Shree Somnath Trust (SST), Shree Kedarnath Utthan Charitable Trust (SKUCT) Shree Sadvichar Parivar Trust, Indian Self-Employed Women Association (I-SEWA)
Readymade online donation platform suited for NGOs to run a fully functional online website for fundraising powered by a dynamic content management system.

Role: Requirement Gathering, End-to-End Project Management and Implementation, Routine Communication to all stockholders and Customer Relationship Management.
Team Size: 2

➢ **Motel Directory**

Client: Swat Business-Consulting LLC

Motel Directory is a platform where all the motels located in US has been bring at one place centrally. People wants to stay can travel around the US, Search and get the information at one finger touch.

Role: Requirement Gathering, Resource Allocation, Development, End-to-End Project Management and Implementation, Routine Communication to all stockholders.

Team Size: 6

➢ **Property Management System (PMS)**

Client: Swat Business-Consulting LLC

Property Management System (PMS) is defined as a platform that enabled a hotel or group of hotels to manage front-office capabilities, such as booking reservations, guest check-in/checkout, room assignment, managing room rates, and billing.

Role: Requirement Gathering, Resource Allocation, Development, End-to-End Project Management and Implementation, Routine Communication to all stockholders.

Team Size: 4

➢ **Other Projects & Key Relation handled**

- 40+ Domestic & International Projects Delivered
- Relationship Management with Standard Chartered Bank, Yes Bank, HDFC Bank, Kotak Mahindra Bank, ICICI Bank, IndusInd Bank.

Personal Details

Name	:	Pratik D. Khamar
Date of Birth	:	27th August, 1990
Languages	:	Gujarati, Hindi and English
Hobbies	:	Listening Music, Travelling and reading
Hometown Address	:	1, Sagar Bungalows Nr. I.O.C. Colony, Viramgam, District – Ahmedabad.
Present Address	:	E – 201, Devnandan Parisar – 1, opp. Shrinath I.O.C. Petrol Pump, Adalaj, District – Gandhinagar.

Declaration

 I hereby declare that I am confident of my ability to work as per the above information furnished by me is true and best of my knowledge and will present original document whenever ask.

Date: [Pratik Khamar]