<u>Customer Notes: Check-in #1</u>
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   Overall, the feedback from the check-in with the client was incredibly positive. The ideas and designs were well received, with an appreciation for simplicity. The client also expressed excitement with the future construction of the website and what our team has in store for the development of it. However, there were a couple of critiques to follow-through when proceeding with further production of the website.

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1. **The Business Directory:** There should be a page dedicated to the business directory rather than clumping it into any of the other pre-existing pages!

2. **Members Page Vetoe:** The members page was a secondary requirement, and has since then been vetoed by the client meaning it is now unneeded on the website.

3. **Prevent Scroll-of-Death:** The way the Resources page is set-up creates a scroll-of-death phenomenon. In order to prevent this, the client has asked for the resources to have separate pages within the Resources page, which inside of them may have a table-of-contents like scrolling function. Doing this prevents getting permanently lost within a lengthy scroll.

4. **Contacts Page Into About Page:** Most of the information contained on the Contacts page would be better suited for an About page that then features additional/promotional information about the SSCF, as well as a description that details the purpose of the resource hub.

5. **Webinar Topics:** Currently, the webinars are separated by dates; however, there should be an additional category that separates them by topic. This way, it makes it infinitely easier for users to pin-point their desired webinar easier than sifting through a database of dates.

6. **Searching System - Resources/Webinars/Opportunities:** Some Charities and Non-Profit organizations will go into the site knowing EXACTLY what they are looking for. This means that a searching system should be implemented in order for these organizations to find what is needed almost immediately rather than sifting through information/downloadable content just to find what they need.

7. **Opportunities Page:** The client loved the idea of Opportunities having its own page, and has challenged us to expand upon it, including more opportunities we believe would benefit users that should belong under this webpage!