

QUESTIONNAIRE SHEET

QUANTITATIVE QUESTIONS

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1. How many clicks did it take to find what you needed?(Qt)_____
2. How many clicks did it take to return to the home page?(Qt)_____
3. On a scale of 1-10, rate how the design of the website looks?(Qt)_____
4. On a scale of 1-10, rate the ease of access of the website?(Qt)_____
5. On a scale of 1-10, rate if this website reached your expectations?(Qt)_____
6. On a scale of 1-10, how frustrating was the website to use?(Qt)_____

QUALITATIVE QUESTIONS

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1. Is the website easy to navigate through?(QI) _____
2. Were the webpages easy to exit at every(QI) point? _____
3. Did any webpage look like it was unnecessary?(QI)_____
- If you did, what page? _____
4. Did every webpage provide the information it was supposed to provide?(QI)_____
5. Did you have a hard time finding any information the website should have provided?(QI)_____
- If you did, what were you looking for? _____
6. Did the icons do a good job signifying what they represented?(QI)_____
7. Did you find an exit key at every point?(QI)_____
- If you didn't, do you think it is necessary?(QI)_____
8. Are the buttons and controls clearly labeled and easy to use?(QI)_____
9. Are there any features or info you were hoping to see?(QI)_____
- List, if applicable _____