

Date: May 21, 2025
Customer Name: Ritesh Mehta
Email: ritesh.mehta@example.com
Order ID: ORD-8723-AZ

Subject: Product Quality Issue - Complaint

Dear Support Team,

I recently received my order (Order ID: ORD-8723-AZ) and was disappointed to find that the product was damaged and missing key components. Specifically, the packaging was torn, and the instruction manual was missing.

This is the second time I've faced quality issues with your products, and I hope this can be resolved quickly. Please arrange for a replacement or refund at the earliest.

Thank you,
Ritesh Mehta