

Gaurav Kumar Basal

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Professional Summary:

1. Experienced QA professional with 6.9 years of experience in Software Testing.
2. Experience in Telecom, Health Care, IT Infrastructure and Energies and Utilities domains.
3. Experience in Web, Android and iOS applications testing.
4. Experience in Functional, System Integration, Smoke, Sanity and Regression Testing.
5. Expertise in Software Engineering Process, familiar with various Life Cycle models like 'V', Waterfall, Agile.
6. Excellent working knowledge in Requirements Analysis, Test Planning, Test Case Design, Test Execution and Defect Management.
7. Experience in Test Management and Defect Reporting Tools like HP QC, IBM RQM, Trac Ticket and JIRA.
8. Hands-on experience in HP QTP.
9. Experience in User Acceptance Testing.
10. Experience in Database Testing as per the requirement.
11. Good team player, fast learner, self-motivated & hardworking.
12. Awarded "**Vodafone Germany Manager's Choice Award-2015**" in IBM.
13. Excellent interpersonal skills in areas including communication and problem solving.

Education:

B.E. (Computer Science and Engineering) from RGPV University, 2006 with 71.3%

Work Experience:

- Working as a **QA Lead** with **Medsolis Software Pvt Ltd, Pune** since June 2016 to till date.
- Worked as a **Senior Engineer** with **IBM, Pune** under the Pay roll of **Collabera Technologies, Vadodara** (previously known as **Collabera Sollutions, Bangalore**) from Jan 2011 to June 2016.

Projects Summary:

Project#1:

June'16 –

till date

Title: Medsolis Suite of Products

Role: QA Lead

Domain: Health Care

Test Management Tool: TestLink

Defect Management Tool: JIRA

Environment: Web, Android and iOS

Description: Medsolis suite of products includes Medsolis Care Manager and Patient Engagement apps.

Medsolis Care Manager App: A web based module of the MEDSOLIS Suite assists Care Managers by highlighting the patients and their specific areas in need of Care Manager's attention.

Medsolis Companion App: A mobile application that captures patients' attention through simplicity of use, relevancy of information, smart alerts and timely communication.

Responsibilities:

1. Attending requirement gathering meetings and providing feed backs as an end user perspective.
2. Providing test cases estimations to the Product owner.
3. Preparation of Test Scenarios and Test Cases.
4. Allocating daily testing tasks to the team.
5. Test Activities including Functional Testing, Regression Testing, System Integration Testing, Smoke and Sanity Testing.
6. Test execution of Web, Android and iOS applications.
7. Logging and Tracking defects in JIRA till its closure.
8. Interacting with services and mobile development team for the timely resolution of the issues.
9. Providing the Daily and Weekly status report to the Product owner.
10. Conducting Knowledge Transfer (KT) session and mentoring new team members.

Project#2:

May'14 –

June'16

Title: KBA Arcor Project

Client: Vodafone Germany

Role: Lead Tester

Test Management Tool: Trac Ticket

Release Management Tool: SVN

FTP Tool: WinScp, FileZilla, Putty

Database: Oracle 9i

Description:

Vodafone is major telecom service provider in Germany as wired line and wireless. Based on BSS Architecture this project is about testing of telecom applications. My Vodafone (web) KBA (CRM application) and COM based testing (including backend testing through XML's). KBA is the application which handles all the issues of existing customer and new SDSL customer as ISDN, DSL, NGN, Bitstrom multimedia services. This application would handle the entire customer billing through Vodafone prospects. This project is completely based on V-Model. OPM consists of a workflow engine with its interfaces, a lot of telecommunication reference data (e.g. technical products with its characteristics and business rules) and the TAL-OP Database for the handling of T-com TAL orders

Responsibilities:

1. Understanding requirement specifications/use cases/high level design.
2. Providing test cases estimations to the test manager.
3. Preparation of Test Scenarios and Test Cases.
4. Test Activities including Functional Testing, Regression Testing, System Integration Testing and Smoke Testing.
5. Logging and Tracking defects in Trac Ticket.
6. Retesting of production tickets.
7. Providing the Daily and Weekly status report to the client.
8. Conducting Knowledge Transfer (KT) session and mentoring new team members.

Project#3:

Jan'11 –

May'14

Title: IT Service Catalog

Client: American Express

Role: Offshore Test Lead and QA Tester

Environment: Web Based Application

Test Management Tool: HP Quality Center

Tools: newScale, ServiceNow

Description: IT Service Catalog is an IT Services ordering system developed on newScale tool used by American Express customers to browse, order and track requests for IT services from a central location. It has around 500 services. The services are designed with the context of following ITIL Standards. IT Service Catalog works on a service workflow model where the user request for a service, it gets approved and fulfilled.

Responsibilities:

1. Point of contact of offshore QA team.
2. Allocating daily task to team and sending daily status report to client.
3. Interacting with BSA and Development team for understanding and analyzing requirements of new subprojects to test it effectively.
4. Preparation of Test Plan, Test Scenarios, Test Cases, Workflow document, Test Execution Report, Release Plan etc.
5. Test Activities including Functional Testing, Regression Testing, System Integration Testing and Operational Readiness Testing.
6. Logging and Tracking defects in HP Quality Center.
7. Involved in conducting Knowledge Transfer (KT) session and mentoring new team members.