

SIDDHARTH CHAUHAN

Contact No: +91- 8770323599

E-mail: Siddharth.Chauhan1@oyorooms.com

Objective

To put my abilities and learning skills to best use and make my effective contribution to an organization for a bright and rewarding career.

Educational Qualification

- B. Tech in Electronics and Communication from RGPV Bhopal(M.P) (2011 to 2015)

Work Experience**Key Account Manager Central Supply**

Company Name: OYO Hotels and Homes

Duration: November 2019 to current

Responsibilities

- Streamlined Partner Communications to bring in more efficacy
- Developed and implemented personalized messaging approach and tone for use in consumer interactions on social platforms and different channels of communication
- Ability to coordinate with ground team as well as cross- functional teams to drive key initiatives
- Experience in CRM and Analytics
- Ability to prioritize and execute tasks in a high-pressure environment
- Multi department knowledge like finance, vendor procurement

Key Account Executive

Company Name: Rivigo Services

Duration: April 2018 to October 2019

Responsibilities

- Responsible for Collection, Placement and Customer Experience at the national level through people, process, and technology throughout the order life cycle journey.
- Worked on the payment structure from trips assigned to POD

Process Associate (US Healthcare)

Company Name: Avantha Holdings Ltd

Duration: August 2016 to March 2018

Responsibilities

- Doing the quality checks for the work done in the given month.
- Analyzing the eligibility checks, wherein corrections are required from the client end.
- Verifying the Eligibility information for the patient's insurance via Call and Web.
- Create the user ID on the web portals, from where we can get the eligibility.

Key Skills

- Organisational Skills Interpersonal Skills
- Quick Learning Skills, Strong Communication skills Stress Management Handling multiple projects
- Thorough working knowledge of MS Office Knowledge of CRM systems Moengage, Netcore Co-OYO app push freebase Firebase Postman Tool, punctuality and determination

Hobbies

- Traveling
- Playing Cricket , Snooker , Basketball

Personal Overview

Name	Siddharth Chauhan
Father’s Name	Mr. Sanjeev Singh Chauhan
Date of Birth	25 Feb 1993
Gender	Male
Languages Known	English, Hindi
Marital Status	Married
Correspondence Address	Gwalior M.P