

Terms and Conditions for Guesthouse Booking System

Welcome to online Guest House booking system. By proceeding with a booking, you acknowledge that you have read, understood, and agree to be bound by the following terms and conditions. These terms and conditions apply to all bookings made through our website, third-party booking platforms, or directly with [Your Guesthouse Name].

1. Definitions

- **"Guesthouse," "we," "us," "our":** Refers to Guesthouse.
- **"Guest," "you," "your":** Refers to the individual making the booking and/or staying at the Guesthouse.
- **"Booking":** Refers to the reservation of accommodation and/or services at the Guesthouse.
- **"Booking System":** Refers to the online platform, website, or any other method used to make a reservation.

2. Booking and Confirmation

- **Availability:** All bookings are subject to availability.
- **Accuracy of Information:** You are responsible for ensuring that all information provided during the booking process (e.g., dates, guest names, contact details) is accurate and complete. Incorrect information may result in cancellation or additional charges.
- **Minimum Age:** Guests must be at least 18 years old to make a booking. Guests under 18 must be accompanied by an adult.
- **Confirmation:** A booking is only confirmed once you receive a confirmation email or notification from us, including a booking reference number. Please check your spam folder if you do not receive it within a reasonable time.
- **Payment:** Specific payment terms (e.g., full payment at booking, deposit required) will be clearly stated during the booking process. [Specify your payment policies here, e.g., "Full payment is required at the time of booking."]

3. Payment and Pricing

- **Currency:** All prices are quoted in US Dollars.
- **Taxes and Fees:** Prices are inclusive of [mention what is included, e.g., all applicable taxes, service charges] unless otherwise stated. Any additional charges (e.g., for extra beds, specific services) will be clearly outlined.

4. Cancellations, Amendments, and Refunds

- **Cancellation Policy:** Our cancellation policy varies depending on the rate plan and time of cancellation. Please review the specific cancellation terms displayed during the booking process.
- **Amendments:** Any requests for amendments to a confirmed booking (e.g., change of dates, number of guests) are subject to availability and may incur additional charges.
- **No-Shows:** If you fail to check-in on the reserved arrival date without prior notification, your booking will be considered a "no-show," and the total booking amount will be forfeited without refund.
- **Refunds:** Refunds, if applicable, will be processed within [Number] business days to the original payment method. Please note that banks or card issuers may take additional time to process and reflect the refund in your account.
- **Force Majeure:** We will not be liable for any failure or delay in performing our obligations due to circumstances beyond our reasonable control, including but not limited to acts of God, war, terrorism, natural disasters, epidemics, pandemics, government regulations, or industrial disputes. In such cases, we reserve the right to offer alternative dates or a credit note.

5. Check-in and Check-out

- **Check-in Time:** [Your Standard Check-in Time, e.g., 2:00 PM (14:00)]. Early check-in is subject to availability and may incur an additional charge. Please inform us in advance if you require an early check-in.
- **Check-out Time:** [Your Standard Check-out Time, e.g., 11:00 AM (11:00)]. Late check-out is subject to availability and may incur an additional charge. Please inform us in advance if you require a late check-out.
- **Identification:** Upon check-in, all guests are required to present valid government-issued photo identification (e.g., Passport, Aadhar Card, Driver's License for Indian Nationals; Passport for Foreign Nationals). A copy may be taken for our records as required by local regulations.

6. Guesthouse Rules and Policies

- **Occupancy:** The maximum occupancy for each room type is specified during the booking process. Exceeding the maximum occupancy may result in additional charges or denial of entry.

- **Smoking:** [State your smoking policy clearly, e.g., "Our guesthouse is strictly non-smoking in all indoor areas. A designated smoking area may be available. A cleaning fee of [Amount] will be charged for smoking in non-smoking areas."]
- **Pets:** [State your pet policy clearly, e.g., "Pets are not allowed on the premises." OR "Well-behaved pets are allowed in designated rooms only, with prior arrangement and a non-refundable pet fee of [Amount]."]
- **Noise:** Guests are requested to keep noise levels to a minimum, especially between [Specify quiet hours, e.g., 10:00 PM and 8:00 AM].
- **Damage to Property:** Guests are responsible for any damage caused to the guesthouse property, fixtures, fittings, or contents during their stay, whether accidental or intentional. The cost of repair or replacement will be charged to the guest.
- **Right to Refuse Service:** We reserve the right to refuse service or accommodation and to remove any guest from the guesthouse for any lawful reason, including but not limited to unruly behavior, violation of guesthouse policies, or causing disturbance to other guests.
- **Lost Property:** We are not responsible for any lost, stolen, or damaged personal property during your stay. Guests are advised to keep their valuables secure. Any lost property found will be held for [Number] days, after which it will be disposed of or donated.
- **Security:** For the safety and security of our guests and property, CCTV cameras may be in operation in public areas.

7. Privacy Policy

- We are committed to protecting your privacy. Our Privacy Policy [Link to your Privacy Policy page, if applicable] outlines how we collect, use, and disclose your personal information. By using our booking system, you consent to our data practices as described in our Privacy Policy.

8. Limitation of Liability

- [Your Guesthouse Name] will not be liable for any direct, indirect, incidental, special, consequential, or punitive damages arising out of or in connection with your stay at the guesthouse or use of our booking system, except where such liability cannot be excluded by law.
- We shall not be responsible for any loss, damage, or injury to persons or property arising from fire, theft, natural disaster, or any other cause beyond our reasonable control.

9. Governing Law and Jurisdiction

- These terms and conditions shall be governed by and construed in accordance with the laws of [Your State/Province] and [Your Country, e.g., India].
- Any disputes arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts located in [Your City/District, e.g., Vadodara, Gujarat].

10. Changes to Terms and Conditions

- We reserve the right to amend these terms and conditions at any time without prior notice. The updated terms and conditions will be effective upon posting on our website. It is your responsibility to review them periodically.

11. Contact Information

- For any questions or concerns regarding your booking or these terms and conditions, please contact us at:
 - **Phone:** 9033983373
 - **Email:** rathwapiyush8457@gmail.com

By completing your booking, you confirm that you have read, understood, and agree to these terms and conditions.