

## ATTESTATION FOR PRU LIFE UK NON-FACE-TO-FACE SALES PROCESS

By affixing our respective signatures below, we attest that during the non-face-to-face (NFTF) sales presentation conducted by the licensed and qualified Pru Life UK agent, that:

1. The sales presentation took place via the agreed clear and audible Information and Communication Technology (ICT) platform that allowed for remote or virtual communication, which was recorded with the explicit consent of the customer/policyowner\*;

*\*Audio or video call recording is automatically done in the PRUone and Pulse NFTF systems where the customer/policyowner's consent is a pre-requirement before the NFTF sales process. Meanwhile, recording of the audio or video call is no longer required for non-PRUone or non-Pulse NFTF medium.*

2. The sales presentation covered the key aspects of the sales process including the performance of suitability and needs analysis, performance of product recommendation based on identified needs of the customer/policyowner, risk profiling and presentation of product solutions, and generation of quotation proposal;
3. Clear and relevant information, materials and brochures of the policy have been provided to the customer/policyowner including but not limited to the product features, benefits, nature, limitations, exclusions, risks, terms and conditions of the policy/insurance product;
4. The fifteen (15)-day Cooling-off Period (if applicable to the insurance policy applied for) and its reckoning date have been discussed during the sales presentation or prior to closing of sale;
5. An informed decision has been reached leading to the purchase of the specific insurance policy based on customer/ policyowner's needs;
6. The signing by the customer/ policyowner of the necessary forms and documents (including this Attestation), which was duly received from a Pru Life UK email with encryption or password protection, has been virtually sighted and captured by the agent during the sales presentation;
7. In case the insured person is a minor or child, the said minor/child has been virtually sighted by the agent during the sales presentation;
8. The original, valid and acceptable identification documents of the customer/policyowner and any identified beneficial owner or third-party payor, have been virtually sighted and captured by the agent during the sales presentation;
9. The customer/policyowner has been advised that a copy of his or her policy may be obtained or received electronically through PruAccess or electronic mail; and
10. The customer/policyowner and life insured (if other than the policyowner) and agent are all physically in the Philippines when the sales presentation via ICT platform was conducted.

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Signature over printed name of  
CUSTOMER/POLICYOWNER

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Place and Date of Signing

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Signature over printed name of AGENT

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Place and Date of Signing